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#### ABSTRACT

This user's guide explains how to use the Postsecondary Education Participants System (PEPS) Default Management (DM) computerized system to track the default rates of institutions of higher education that participate in the federal student financial aid programs under the Higher Education Act of 1965 as amended. After an introduction, the document explains: (1) features common to all screens; (2) basic view screens; (3) maintenance of default rate data; (4) maintenance of default letter data; (5) maintenance of default rate appeal letters and response data; (6) maintenance of default management action data; (7) generation of default management reports; and (8) maintenance of user reference tables. Many illustrations of sample screens show step-by-step use of the PEPS-DM system. (DB)





POSTSECONDARY EDUCATION PARTICIPANTS SYSTEM

# Default Management User Manual

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Computer Business Methods, Inc.

2750 Prosperity Avenue, Suite 100, Fairfax, VA 22031 Phone: 703-846-8230, Fax: 703-846-8238



## **Table of Contents**

T	ABL	E OF CONTENTS	
		OF FIGURES	
1	IJ	NTRODUCTION	1
	1.1	SCOPE AND AUDIENCE	
2	F	EATURES COMMON TO ALL SCREENS	
	2.5		
3	2.9	QUERY CAPABILITIES	27
	3.1 3.2	QUERY BASIC VIEW BY SCHOOL (PEPSI815)	30
4	N	1AINTAIN DEFAULT RATES	55
_	4.2	MAINTAIN DEFAULT RATE DATA (PEPSD820, PPESI820)	65
5		IAINTAIN DEFAULT LETTERS	
		MAINTAIN DEFAULT RATE LETTER DATA (PEPSD825, PEPSI825)  COMPLEX QUERY DEFAULT RATE LETTER DATA (PEPSI826)	
6	N	IAINTAIN DEFAULT RATE APPEALS	103
	6.2	MAINTAIN DEFAULT RATE APPEALS (PEPSD830, PEPSI830)  MAINTAIN DEFAULT RATE APPEAL LETTERS AND RESPONSE LETTERS (PEPSD831, PEPSI831)  MAINTAIN APPEAL GA RESPONSE LETTERS (PEPSD832, PEPSI832)  MAINTAIN APPEAL DL SERVICER RESPONSE LETTERS (PEPSD833, PEPSI833)	113 124
7	N	IAINTAIN DEFAULT MANAGEMENT ACTIONS (HOLD/RELEASE)	134
	7.1	MAINTAIN DEFAULT MANAGEMENT ACTIONS (HOLD/RELEASE) (PEPSD835,PEPSI835)	135



	7.2	COMPLEX QUERY DEFAULT MANAGEMENT ACTION DATA (PEPSI836)	141
8	D	DEFAULT MANAGEMENT REPORTS	156
	8.1	COHORT DEFAULT RATES BY STATE, REPAY GROUP, AND RATE (PEPSR300)	159
	8.2	PROGRAM LENGTH AND TYPE COUNTS BY REPAY GROUPING (PEPSR301)	163
	8.3	GRAND TOTAL BY PROGRAM LENGTH & TYPE (PEPSR302)	
	8.4	PROGRAM LENGTH & TYPE COUNTS BY STATE (PEPSR303)	169
	8.5	SCHOOLS SUBJECT TO INITIAL LOSS OF ELIGIBILITY (PEPSR304)	172
	8.6	SCHOOLS SUBJECT TO LIMITATION, SUSPENSION OR TERMINATION (PEPSR305)	176
	8.7	HBCU / TCCC Schools (PEPSR306)	180
	8.8	DOLLARS IN DEFAULT / DOLLARS IN REPAYMENT (PEPSR307)	184
	8.9	FOREIGN SCHOOLS (PEPSR308)	188
	8.10		
	8.11	COHORT DEFAULT RATES BY OPE ID OR SCHOOL NAME (PEPSR311)	195
	8.12	2 DUAL RATE (PEPSR312)	199
	8.13		
	8.14	SCHOOLS SUBJECT TO EXTENDED LOSS OF ELIGIBILITY (PEPSR314)	207
9	U	JSER REFERENCE TABLE MAINTENANCE	211
	9.1	MAINTAIN GUARANTORS TABLE (PEPSD950, PEPSI950)	212
	9.2	MAINTAIN APPEALS STAFF TABLE (PEPSD951, PEPSI951)	224
	9.3	MAINTAIN DIRECT LOAN SERVICER TABLE (PEPSD952, PEPSI952)	228



# List of Figures

FIGURE 1 SCHOOL HEADER BLOCK - HORIZONTAL & VERTICAL SCROLL BARS (PEPSI815)	
FIGURE 2 SCHOOL HEADER BLOCK SCROLLED TO THE RIGHT (PEPSI815)	
FIGURE 3 SCHOOL HEADER BLOCK SCROLLED A SECOND TIME TO THE RIGHT (PEPSI815)	
FIGURE 4 SCHOOL HEADER BLOCK SCROLLED A THIRD TIME TO THE RIGHT (PEPSI815)	
FIGURE 5 SCHOOL HEADER BLOCK SCROLLED A FOURTH TIME TO THE RIGHT (PEPSI815)	
FIGURE 6 SCHOOL HEADER BLOCK SCROLLED A FIFTH TIME TO THE RIGHT (PEPSI815)	
FIGURE 7 SCHOOL HEADER BLOCK SCROLLED A SIXTH TIME TO THE RIGHT (PEPSI815)	6
FIGURE 8 SCHOOL HEADER BLOCK SCROLLED A SEVENTH TIME TO THE RIGHT (PEPSI815)	<i>6</i>
FIGURE 9 SCHOOL HEADER BLOCK SCROLLED AN EIGHTH TIME TO THE RIGHT (PEPSI815)	
FIGURE IO TOOLBAR WITH QUERY MODE ACTIVE (MAGNIFYING GLASS ICON)	
FIGURE 11 TOOLBAR WITH DISPLAY MODE ACTIVE (OPEN BOOK ICON)	
FIGURE 12 TOOLBAR FUNCTIONS FROM LEFT TO RIGHT	
FIGURE 13 TOOLBAR BUBBLE HELP (YEAR 2000 PERPETUAL CALENDAR ICON)	
FIGURE 14 TOOLBAR BUBBLE HELP (FIND ICON)	
FIGURE 15 TOOLBAR BUBBLE HELP (EXIT ICON)	
FIGURE 16 TOOLBAR BUBBLE HELP (INSERT ICON)	
FIGURE 17 TOOLBAR BUBBLE HELP (SHOW MERGERS ICON)	
FIGURE 18 SCHOOL DETAIL FORM FOR INQUIRY ONLY (PEPSI819)	
FIGURE 19 SCHOOL DETAIL FORM WITH FOREIGN ADDRESS POP-UP ACTIVATED (PEPSI819)	
FIGURE 20 SCHOOL DETAIL FORM WITH SHOW COMMENTS POP-UP ACTIVATED (PEPSI819)	
FIGURE 21 SCHOOL DETAIL FORM WITH EDIT POP—UP ACTIVATED (PEPSI819)	
FIGURE 22 SCHOOL DETAIL FORM UPDATE VERSION (PEPSD819)	
FIGURE 23 SCHOOL DETAIL FORM UPDATE VERSION SHOW COMMENTS PAGE (PEPSD819)	
FIGURE 24 COMBINATIONS, MERGERS AND CONSOLIDATIONS FORM (PEPSI818)	
FIGURE 25 COMBINATIONS, MERGERS AND CONSOLIDATIONS FORM SCROLLED TO THE RIGHT (PEPSI818)	
FIGURE 26 HOW COMBINATIONS, MERGERS, AND CONSOLIDATIONS ARE SELECTED AND DISPLAYED (PEPSI818)	
FIGURE 27 WHEN A SCHOOL MERGES INTO MULTIPLE SCHOOLS (PEPSI818)	
FIGURE 28 CALENDAR FUNCTION ACCESS FROM PEPSI819	
FIGURE 29 HELP FUNCTION – GENERAL INFORMATION FROM PEPSI815	
FIGURE 30 HELP FUNCTION 2 <sup>nd</sup> Screen – FIELD INFORMATION FROM PEPSI815	21
FIGURE 31 HELP FUNCTION 3 <sup>RD</sup> SCREEN – BLOCK INFORMATION FROM PEPSI815	
FIGURE 32 HELP FUNCTION 4 <sup>th</sup> SCREEN – MODULE INFORMATION FROM PEPSI815	
FIGURE 33 KEYS HELP FUNCTION — FROM PEPSI815	
FIGURE 34 PRINT LIST FUNCTION (PEPSR310 FROM PEPSI819)	
FIGURE 35 PRINT LIST FUNCTION SCROLLED TO THE RIGHT (PEPSR310 FROM PEPSI819)	
Figure 36 Query / Where Window	
FIGURE 37 PEPS MENU: DEFAULT MANAGEMENT MENU / BASIC VIEW (PEPSMAIN)	
FIGURE 38 PEPS MENU: MORE / DEFAULT MANAGEMENT / BASIC VIEW / BY SCHOOL PATH (PEPSMAIN)	
FIGURE 39 BASIC VIEW BY SCHOOL: (PEPSI815)	31



FIGURE 40 BASIC VIEW BY SCHOOL: (PEPSI815)	32
FIGURE 41 BASIC VIEW BY SCHOOL SCROLLED TO THE RIGHT: (PEPSI815)	33
FIGURE 42 BASIC VIEW BY SCHOOL SCROLLED A 2 <sup>ND</sup> TIME TO THE RIGHT: (PEPSI815)	34
FIGURE 43 PEPS MENU: MORE / DEFAULT MANAGEMENT / BASIC VIEW / BY RATE (PEPSMAIN)	36
FIGURE 44 BASIC VIEW BY RATE: (PEPSI816)	
FIGURE 45 BASIC VIEW BY RATE: (PEPSI816)	
FIGURE 46 BASIC VIEW BY RATE SCROLLED TO THE RIGHT: (PEPSI816)	39
FIGURE 47 BASIC VIEW BY RATE SCROLLED A 2 <sup>ND</sup> TIME TO THE RIGHT: (PEPSI816)	40
FIGURE 48 BASIC VIEW BY RATE SCROLLED A 3 <sup>RD</sup> TIME TO THE RIGHT: (PEPSI816)	
FIGURE 49 BASIC VIEW BY RATE SCROLLED A 4 <sup>TH</sup> TIME TO THE RIGHT: (PEPSI816)	
FIGURE 50 BASIC VIEW BY RATE SCROLLED A 5 <sup>TH</sup> TIME TO THE RIGHT: (PEPSI816)	
FIGURE 51 BASIC VIEW BY RATE SCROLLED A 6 <sup>TH</sup> TIME TO THE RIGHT: (PEPSI816)	
FIGURE 52 BASIC VIEW BY RATE SCROLLED A 7 <sup>TH</sup> TIME TO THE RIGHT: (PEPSI816)	
FIGURE 53 BASIC VIEW BY RATE SCROLLED AN 8 <sup>TH</sup> TIME TO THE RIGHT: (PEPSI816)	
FIGURE 54 BASIC VIEW BY RATE SCROLLED A 9 <sup>TH</sup> TIME TO THE RIGHT: (PEPS1816)	
FIGURE 55 BASIC VIEW BY RATE SCROLLED A $10^{TH}$ TIME TO THE RIGHT: (PEPSI816)	
FIGURE 56 BASIC VIEW BY RATE SCROLLED A 11 <sup>™</sup> TIME TO THE RIGHT: (PEPSI816)	49
FIGURE 57 PEPS MENU: MORE / DEFAULT MANAGEMENT / BASIC VIEW / PERKINS RATES (PEPSMAIN)	
FIGURE 58 PERKINS DEFAULT RATES: (PEPSI817)	
FIGURE 59 PERKINS DEFAULT RATES: (PEPSI817)	
FIGURE 60 PEPS MENU: DEFAULT MANAGEMENT MENU / MAINTAIN / MAINTAIN RATES PATH (PEPSMAIN)	
FIGURE 61 PEPS MENU: MORE / DEFAULT MANAGEMENT / MAINTAIN / RATES / MAINTAIN RATES (PEPSMAIN)	
FIGURE 62 MAINTAIN RATES: (PEPSD820)	57
FIGURE 63 MAINTAIN DEFAULT RATE DATA: (PEPSD820)	
FIGURE 64 MAINTAIN DEFAULT RATE DATA SCROLLED TO THE RIGHT: (PEPSD820)	
FIGURE 65 MAINTAIN DEFAULT RATE DATA SCROLLED A 2 <sup>ND</sup> TIME TO THE RIGHT: (PEPSD820)	
FIGURE 66 MAINTAIN DEFAULT RATE DATA SCROLLED A 3 <sup>RD</sup> TIME TO THE RIGHT: (PEPSD820)	
FIGURE 67 MAINTAIN DEFAULT RATE DATA SCROLLED A 4 <sup>TH</sup> TIME TO THE RIGHT: (PEPSD820)	
FIGURE 68 PEPS MENU: MORE / DEFAULT MANAGEMENT / MAINTAIN / RATES / COMPLEX QUERY (PEPSMAIN)	
FIGURE 69 COHORT YEAR DEFAULT RATES: (PEPSI837)	
FIGURE 70 COHORT YEAR DEFAULT RATES: (PEPSI837)	
FIGURE 71 COHORT YEAR DEFAULT RATES SCROLLED TO THE RIGHT: (PEPSI837)	
FIGURE 72 COHORT YEAR DEFAULT RATES SCROLLED A 2 <sup>ND</sup> TIME TO THE RIGHT: (PEPSI837)	
FIGURE 73 COHORT YEAR DEFAULT RATES SCROLLED A 3 <sup>RD</sup> TIME TO THE RIGHT: (PEPSI837)	
FIGURE 74 COHORT YEAR DEFAULT RATES SCROLLED A 4 <sup>TH</sup> TIME TO THE RIGHT: (PEPSI837)	
FIGURE 75 COHORT YEAR DEFAULT RATES SCROLLED A 5 <sup>TH</sup> TIME TO THE RIGHT: (PEPSI837)	
FIGURE 76 COHORT YEAR DEFAULT RATES SCROLLED A 6 <sup>th</sup> TIME TO THE RIGHT: (PEPSI837)	
FIGURE 77 COHORT YEAR DEFAULT RATES SCROLLED A 7 <sup>th</sup> TIME TO THE RIGHT: (PEPSI837)	
FIGURE 78 COHORT YEAR DEFAULT RATES SCROLLED AN 8 <sup>TH</sup> TIME TO THE RIGHT: (PEPSI837)	
FIGURE 79 COHORT YEAR DEFAULT RATES SCROLLED A 9 <sup>TH</sup> TIME TO THE RIGHT: (PEPSI837)	
FIGURE 80 COHORT YEAR DEFAULT RATES SCROLLED A 10 <sup>TH</sup> TIME TO THE RIGHT: (PEPSI837)	
FIGURE 81 COHORT YEAR DEFAULT RATES SCROLLED AN 11 <sup>TH</sup> TIME TO THE RIGHT: (PEPSI837)	
FIGURE 82 COHORT YEAR DEFAULT RATES SCROLLED A 12 <sup>TH</sup> TIME TO THE RIGHT: (PEPSI837)	
FIGURE 83 PEPS MENU: DEFAULT MANAGEMENT MENU / MAINTAIN LETTERS (PEPSMAIN)	
FIGURE 84 PEPS MENU: MORE / DEFAULT MANAGEMENT / MAINTAIN / LETTERS / DEFAULT LETTERS (PEPSMAIN)	
FIGURE 85 MAINTAIN DEFAULT RATE LETTERS: (PEPSD825)	
FIGURE 86 MAINTAIN DEFAULT RATE LETTERS: (PEPSD825)	
FIGURE 87 MAINTAIN DEFAULT RATE LETTERS SCROLLED TO THE RIGHT: (PEPSD825)	
FIGURE 88 MAINTAIN DEFAULT RATE LETTERS SCROLLED A 2 <sup>ND</sup> TIME TO THE RIGHT: (PEPSD825)	8 <i>6</i>



FIGURE 89 MAINTAIN DEFAULT KATE LETTERS – ISSUE NEW LETTERS PAGE: (PEPSD825)	87
FIGURE 90 PEPS MENU: MORE / DEFAULT MANAGEMENT / MAINTAIN / LETTERS / COMPLEX QUERY (PEPSMAIN)	89
FIGURE 91 QUERY SCHOOLS BY LETTERS: (PEPS826)	
FIGURE 92 QUERY SCHOOLS BY LETTERS: (PEPS826)	
FIGURE 93 QUERY SCHOOLS BY LETTERS SCROLLED TO THE RIGHT: (PEPS826)	
FIGURE 94 QUERY SCHOOLS BY LETTERS SCROLLED A 2 <sup>ND</sup> TIME TO THE RIGHT: (PEPS826)	
FIGURE 95 QUERY SCHOOLS BY LETTERS SCROLLED A 3 <sup>RD</sup> TIME TO THE RIGHT: (PEPS826)	
FIGURE 96 QUERY SCHOOLS BY LETTERS SCROLLED A 4 <sup>TH</sup> TIME TO THE RIGHT: (PEPS826)	
FIGURE 97 QUERY SCHOOLS BY LETTERS SCROLLED A 5 <sup>TH</sup> TIME TO THE RIGHT: (PEPS826)	
FIGURE 98 QUERY SCHOOLS BY LETTERS SCROLLED A 6 <sup>TH</sup> TIME TO THE RIGHT: (PEPS826)	
FIGURE 99 QUERY SCHOOLS BY LETTERS SCROLLED A 7 <sup>TH</sup> TIME TO THE RIGHT: (PEPS826)	
FIGURE 100 QUERY SCHOOLS BY LETTERS SCROLLED A 8 <sup>TH</sup> TIME TO THE RIGHT: (PEPS826)	
FIGURE 101 QUERY SCHOOLS BY LETTERS SCROLLED A 9 <sup>TH</sup> TIME TO THE RIGHT: (PEPS826)	
FIGURE 102 QUERY SCHOOLS BY LETTERS SCROLLED A 10 <sup>TH</sup> TIME TO THE RIGHT: (PEPS826)	
FIGURE 103 PEPS MENU: MORE / DEFAULT MANAGEMENT / MAINTAIN / APPEALS / APPEALS (PEPSMAIN)	
FIGURE 104 PEPS MENU: MORE / DEFAULT MANAGEMENT / MAINTAIN / APPEALS / APPEALS (PEPSMAIN)	
FIGURE 105 MAINTAIN APPEALS (PEPSD830)	
FIGURE 106 MAINTAIN APPEALS: (PEPSD830)	
FIGURE 107 MAINTAIN APPEALS SCROLLED TO THE RIGHT: (PEPSD830)	
FIGURE 108 MAINTAIN APPEALS SCROLLED A 2 <sup>ND</sup> TIME TO THE RIGHT: (PEPSD830)	
FIGURE 109 MAINTAIN APPEALS SCROLLED A 3 <sup>RD</sup> TIME TO THE RIGHT: (PEPSD830)	
FIGURE 110 PEPS MENU: MORE / DEFAULT MANAGEMENT / MAINTAIN / APPEALS / APPEAL LETTERS (PEPSMAIN)	
FIGURE 111 MAINTAIN APPEAL LETTERS: (PEPSD831)	
FIGURE 112 MAINTAIN APPEAL LETTERS: (PEPSD831)	
FIGURE 113 MAINTAIN APPEAL LETTERS SCROLLED TO THE RIGHT: (PEPSD831)	
FIGURE 114 MAINTAIN GUARANTEE AGENCY RESPONSE LETTERS: (PEPSD831)	
FIGURE 115 MAINTAIN DL SERVICER RESPONSE LETTERS: (PEPSD831)	
FIGURE 116 PEPS MENU: MORE / DEFAULT MANAGEMENT / MAINTAIN / APPEALS / GA RESPONSE LTRS (PEPSMAIN).	
FIGURE 117 MAINTAIN APPEAL GA LTRS: (PEPSD832)	
FIGURE 118 MAINTAIN APPEAL GA LTRS: (PEPSD832)	
FIGURE 119 MAINTAIN APPEAL GA LTRS SCROLLED TO THE RIGHT: (PEPSD832)	
FIGURE 120 PEPS MENU: MORE / DEFAULT MANAGEMENT / MAINTAIN / APPEALS / GA RESPONSE LTRS (PEPSMAIN) .  FIGURE 121 MAINTAIN SERVICER RESPONSE LETTERS (PEPSD833)	
FIGURE 121 MAINTAIN SERVICER RESPONSE LETTERS (PEPSD033)	
· · · · · · · · · · · · · · · · · · ·	
FIGURE 123 MAINTAIN DL SERVICER RESPONSE LETTERS SCROLLED TO THE RIGHT (PEPSD833)	
FIGURE 125 PEPS MENU: MORE/ DEFAULT MANAGEMENT/ MAINTAIN/ ACTIONS (PEPSMAIN)	
FIGURE 126 MAINTAIN ACTIONS (PEPSD835)	
FIGURE 127 MAINTAIN ACTIONS (PEPSD835)	
FIGURE 128 MAINTAIN ACTIONS (1 Et 3D035)	
FIGURE 129 PEPS MENU: MORE / DEFAULT MANAGEMENT / MAINTAIN / ACTIONS / COMPLEX QUERY (PEPSMAIN)	
FIGURE 130 QUERY SCHOOLS BY ACTIONS (PEPSI836)	
FIGURE 131 QUERY SCHOOLS BY ACTIONS (PEPSI836)	
FIGURE 132 QUERY SCHOOLS BY ACTIONS SCROLLED TO THE RIGHT (PEPSI836)	
FIGURE 133 QUERY SCHOOLS BY ACTIONS SCROLLED A 2 <sup>ND</sup> TIME TO THE RIGHT (PEPSI836)	
FIGURE 134 QUERY SCHOOLS BY ACTIONS SCROLLED A 3 <sup>RD</sup> TIME TO THE RIGHT (PEPSI836)	
FIGURE 135 QUERY SCHOOLS BY ACTIONS SCROLLED A 4 <sup>th</sup> Time to the Right (PEPSI836)	
FIGURE 136 QUERY SCHOOLS BY ACTIONS SCROLLED A 5 <sup>TH</sup> TIME TO THE RIGHT (PEPSI836)	
FIGURE 137 QUERY SCHOOLS BY ACTIONS SCROLLED A 6 <sup>th</sup> TIME TO THE RIGHT (PEPSI836)	
THOUSE IN COURT OUTOOD DE LOUTON DONOLLED A U. TIME TO THE RIGHT HELD AND BUILDERS	



Figure 138 Query Schools by Actions Scrolled a $7^{\text{th}}$ Time to the Right (PEPS1836)	150
FIGURE 139 QUERY SCHOOLS BY ACTIONS SCROLLED A 8 <sup>th</sup> TIME TO THE RIGHT (PEPS1836)	151
FIGURE 140 QUERY SCHOOLS BY ACTIONS SCROLLED A $9^{TH}$ TIME TO THE RIGHT (PEPSI836)	152
FIGURE 141 QUERY SCHOOLS BY ACTIONS SCROLLED A 10 <sup>th</sup> TIME TO THE RIGHT (PEPS1836)	
FIGURE 142 QUERY SCHOOLS BY ACTIONS SCROLLED AN 11 <sup>th</sup> TIME TO THE RIGHT (PEPS1836)	154
FIGURE 143 PEPS MENU: MORE / DEFAULT MANAGEMENT / MAINTAIN / DM REPORTS (PEPSMAIN)	156
FIGURE 144 REPORTS SERVER WINDOW	
FIGURE 145 SELECT/RUN THE REPORT, <i>COHORT DEFAULT RATES BY STATE, REPAY GROUP, AND RATE</i> (PEPSR	
FIGURE 146 ENTER REPORT PARAMETERS FOR REPORT, COHORT DEFAULT RATES BY STATE, REPAY GROUP,	•
(PEPSR300)	
FIGURE 147 PREVIEW OF REPORT, COHORT DEFAULT RATES BY STATE, REPAY GROUP, AND RATE (PEPSR300)	
FIGURE 148 PREVIEW (SCROLLED TO THE RIGHT) OF REPORT, COHORT DEFAULT RATES BY STATE, REPAY GRO	
(PEPSR300)	
FIGURE 149 SELECT/RUN THE REPORT, PROGRAM LENGTH AND TYPE COUNTS BY REPAY GROUPING (PEPSR 30	
FIGURE 150 ENTER REPORT PARAMETERS FOR REPORT, COHORT PROGRAM LENGTH AND TYPE COUNTS BY RE	•
(PEPSR301)	
FIGURE 151 PREVIEW OF REPORT, PROGRAM LENGTH AND TYPE COUNTS BY REPAY GROUPING (PEPSR301)	
FIGURE 152 SELECT/RUN THE REPORT, GRAND TOTAL BY PROGRAM LENGTH & TYPE (PEPSR302)	
FIGURE 153 ENTER REPORT PARAMETERS FOR REPORT, GRAND TOTAL BY PROGRAM LENGTH & TYPE (PEPSR	
FIGURE 154 PREVIEW OF REPORT, GRAND TOTAL BY PROGRAM LENGTH & TYPE (PEPSR302)	•
FIGURE 155 SELECT/RUN THE REPORT, PROGRAM LENGTH & TYPE COUNTS BY STATE (PEPSR303)	
FIGURE 156 ENTER REPORT PARAMETERS FOR REPORT, PROGRAM LENGTH & TYPE COUNTS BY STATE (PEPSI	
FIGURE 157 PREVIEW OF REPORT PROGRAM LENGTH & TYPE COUNTS BY STATE (PEPSR303)	
FIGURE 158 SELECT/RUN THE REPORT, SCHOOLS SUBJECT TO INITIAL LOSS OF ELIGIBILITY (PEPSR304)	
FIGURE 159 ENTER REPORT PARAMETERS FOR REPORT, SCHOOLS SUBJECT TO INITIAL LOSS OF ELIGIBILITY (P.	
FIGURE 160 PREVIEW OF REPORT, SCHOOLS SUBJECT TO INITIAL LOSS OF ELIGIBILITY (PEPSR304)	
FIGURE 161 PREVIEW OF REPORT, SCHOOLS SUBJECT TO INITIAL LOSS OF ELIGIBILITY SCROLLED TO THE RIGH	
FIGURE 162 SELECT/RUN THE REPORT, SCHOOLS SUBJECT TO LIMITATION, SUSPENSION OR TERMINATION (PER	
FIGURE 163 ENTER REPORT PARAMETERS FOR REPORT SCHOOLS SUBJECT TO LIMITATION, SUSPENSION OR TE	-
(PEPSR305)	
FIGURE 164 PREVIEW OF REPORT, SCHOOLS SUBJECT TO LIMITATION, SUSPENSION OR TERMINATION (PEPSR3	
FIGURE 165 PREVIEW OF REPORT, SCHOOLS SUBJECT TO LIMITATION, SUSPENSION OR TERMINATION SCROLLE	
RIGHT (PEPSR305)	
FIGURE 166 SELECT/RUN THE REPORT, HBCU / TCCC SCHOOLS (PEPSR306)	180
FIGURE 167 ENTER REPORT PARAMETERS FOR HBCU / TCCC SCHOOLS (PEPSR306)	
FIGURE 168 PREVIEW OF REPORT, HBCU / TCCC Schools (PEPSR306)	
FIGURE 169 PREVIEW OF REPORT, HBCU / TCCC Schools SCROLLED TO THE RIGHT (PEPSR306)	
FIGURE 170 SELECT/RUN THE REPORT, DOLLARS IN DEFAULT / DOLLARS IN REPAYMENT (PEPSR307)	
FIGURE 171 ENTER REPORT PARAMETERS FOR DOLLARS IN DEFAULT / DOLLARS IN REPAYMENT (PEPSR307).	
FIGURE 172 PREVIEW OF REPORT, DOLLARS IN DEFAULT / DOLLARS IN REPAYMENT (PEPSR307)	
FIGURE 173 PREVIEW OF REPORT, DOLLARS IN DEFAULT / DOLLARS IN REPAYMENT SCROLLED TO THE RIGHT	
	` ,
FIGURE 174 SELECT/RUN THE REPORT, FOREIGN SCHOOLS (PEPSR308)	
FIGURE 175 ENTER REPORT PARAMETERS FOR FOREIGN SCHOOLS (PEPSR308)	
FIGURE 176 PREVIEW OF REPORT, FOREIGN SCHOOLS (PEPSR308)	
FIGURE 177 PREVIEW OF REPORT, FOREIGN SCHOOLS SCROLLED TO THE RIGHT (PEPSR308)	
FIGURE 178 SELECT/RUN THE REPORT, DIRECT LOAN RATE (PEPSR309)	
FIGURE 179 ENTER REPORT PARAMETERS FOR DIRECT LOAN RATE (PEPSR309)	



FIGURE 180 PREVIEW OF REPORT, DIRECT LOAN RATE (PEPSR309)	194
FIGURE 181 SELECT/RUN THE REPORT, COHORT DEFAULT RATES BY OPE ID OR SCHOOL NAME (PEPSR311)	
FIGURE 182 ENTER REPORT PARAMETERS COHORT DEFAULT RATES BY OPE ID OR SCHOOL NAME (PEPSR311)	196
FIGURE 183 PREVIEW OF REPORT, COHORT DEFAULT RATES BY OPE ID OR SCHOOL NAME (PEPSR311)	197
FIGURE 184 PREVIEW OF REPORT, COHORT DEFAULT RATES BY OPE ID OR SCHOOL NAME SCROLLED TO THE RIGHT	
(PEPSR311)	
FIGURE 185 SELECT/RUN THE REPORT, DUAL RATE (PEPSR312)	
FIGURE 186 ENTER REPORT PARAMETERS DUAL RATE (PEPSR312)	
FIGURE 187 PREVIEW OF REPORT, DUAL RATE (PEPSR312)	201
FIGURE 188 PREVIEW OF REPORT, DUAL RATE SCROLLED TO THE RIGHT (PEPSR312	
FIGURE 189 SELECT/RUN THE REPORT, DIRECT LOAN SCHOOLS (PEPSR313)	
FIGURE 190 ENTER REPORT PARAMETERS DIRECT LOAN SCHOOLS (PEPSR313)	
FIGURE 191 PREVIEW OF REPORT, DIRECT LOAN SCHOOLS (PEPSR313)	
FIGURE 192 PREVIEW OF REPORT, DIRECT LOAN SCHOOLS SCROLLED TO THE RIGHT (PEPSR313)	
FIGURE 193 SELECT/RUN THE REPORT, SCHOOLS SUBJECT TO EXTENDED LOSS OF ELIGIBILITY (PEPSR314)	
FIGURE 194 ENTER REPORT PARAMETERS SCHOOLS SUBJECT TO EXTENDED LOSS OF ELIGIBILITY (PEPSR314)	
FIGURE 195 PREVIEW OF REPORT, SCHOOLS SUBJECT TO EXTENDED LOSS OF ELIGIBILITY (PEPSR314)	209
FIGURE 196 PREVIEW OF REPORT, SCHOOLS SUBJECT TO EXTENDED LOSS OF ELIGIBILITY SCROLLED TO THE RIGHT	
(PEPSR314)	210
FIGURE 197 PEPS MENU: MORE / DEFAULT MANAGEMENT / MAINTAIN / TABLES / USER TABLES (PEPSMAIN)	
FIGURE 198 PEPS MENU: MORE / DEFAULT MANAGEMENT / MAINTAIN / TABLES / USER TABLES / GUARANTORS (PEPSM	,
FIGURE 199 MAINTAIN GUARANTORS TABLE (PEPSD950)	
FIGURE 200 MAINTAIN GUARANTORS TABLE SCROLLED TO THE RIGHT (PEPSD950)	
FIGURE 201 MAINTAIN GUARANTORS TABLE SCROLLED A 2 <sup>ND</sup> TIME TO THE RIGHT (PEPSD950)	
FIGURE 202 MAINTAIN GUARANTORS TABLE SCROLLED A 3 <sup>RD</sup> TIME TO THE RIGHT (PEPSD950)	216
FIGURE 203 MAINTAIN GUARANTORS TABLE SCROLLED A 4 <sup>th</sup> Time to the Right (PEPSD950)	217
FIGURE 204 MAINTAIN GUARANTORS TABLE SCROLLED A 5 <sup>th</sup> TIME TO THE RIGHT (PEPSD950)	218
FIGURE 205 MAINTAIN GUARANTORS TABLE SCROLLED A 6 <sup>TH</sup> TIME TO THE RIGHT (PEPSD950)	219
FIGURE 206 MAINTAIN GUARANTORS TABLE SCROLLED A 7 <sup>th</sup> TIME TO THE RIGHT (PEPSD950)	220
FIGURE 207 MAINTAIN GUARANTORS TABLE SCROLLED AN 8 <sup>TH</sup> TIME TO THE RIGHT (PEPSD950)	221
FIGURE 208 MAINTAIN GUARANTORS TABLE SCROLLED A 9 <sup>TH</sup> TIME TO THE RIGHT (PEPSD950)	222
FIGURE 209 PEPS MENU: MORE / DEFAULT MANAGEMENT / MAINTAIN / TABLES / USER TABLES / APPEALS STAFF	
(PEPSMAIN)	
FIGURE 210 MAINTAIN APPEALS STAFF TABLES (PEPSD951)	225
FIGURE 211 PEPS MENU: MORE / DEFAULT MANAGEMENT / MAINTAIN / TABLES / USER TABLES / DL SERVICER (PEPSM.	
FIGURE 212 MAINTAIN DIRECT LOAN SERVICER TABLE (PEPSD952)	229



## 1

## Introduction

This document presents the User's Guide for the Post-secondary Education Participants System (PEPS) Default Management function, PEPS Version 1.7. This function will provide the Default Management Division (DMD) with the capability of tracking the Default Rates of institutions participating in the Student Financial Aid Programs (SFAP) of the Higher Education Act of 1965, as amended. PEPS Default Management (PEPS DM) functions include the recording of certain types of letters sent to schools as well as sanctions, in the form of "Action" records, against schools with high default rates. This user's guide explains how to use the screens and run the reports that will support DMD functions.

Data values are presented in various screen displays throughout this manual in an effort to provide additional context and meaning for readers of this manual. The data values contained therein represent *test* data, and therefore, may vary significantly from data encountered while using the actual PEPS production system.

## 1.1 Scope and Audience

This user manual contains 9 sections. All readers should study Section 2 first, which is designed to assist any user of Default Management data, including the PEPS case management users, in understanding the features that are common to all screens. The next section, (Section 3) describes how to query official default rate history, which is available to all PEPS users. The remaining sections, were designed to assist DMD staff in querying and maintaining detailed information regarding default rates, such as:

- Adjustments to default rates;
- Actions and Sanctions placed on schools due to high default rates;
- Default Letter determination and tracking;
- Appeals of default rates;



- Reporting on default rates for release to the public and for internal department
- User reference tables;

Refer to Section 2 - Getting Started of the PEPS User's Manual for information on how to access PEPS. This manual describes how to access the PEPS system.

Refer to the Default Management Operations Manual for information regarding administration of the Default Management portion of PEPS, namely, batch processes, system reference table maintenance, and security.



## 2 Features Common to All Screens

There are certain features common to all screens in the PEPS Default Management module. A consistent interface is provided to assist in performing key functionality such as activate query mode, find records based on query criteria, navigation, insert, update, delete, save changes, show details, edit, show mergers, access the calendar, and help.

## 2.1 School Header Block

The PEPS Default Management module allows the user to select a school through the flexible *School Header Block* part of each screen, a single line row of data, appearing as the top part of most screens. The user may enter one or more attributes to identify a school.

Open School Screen Interface

When the user first enters PEPS through the *Open School* screen, the OPE ID selected will be remembered when navigating to the PEPS Default Management Module. You **do not** need to use the *Open School* screen before accessing the Default Management screens (as mentioned in Section 3, Basic View Screens, page 30, paragraph 1).

PEPS Remembers the Current OPE ID PEPS retrieves the data for the school identified and stores identifying information about the school in memory. Any subsequent form that the user opens will pre-fill the window with any exiting information about the selected school based on the school information currently in memory. Consequently, when the user selects another menu option, there is no need to reselect the current school. PEPS *remembers* the school until the user selects another school.

Scroll bars

The School Header block contains vertical and horizontal scroll bars. Horizontal scroll bars are used to move the screen to the right and left, displaying additional columns of data. The horizontal scroll bar is equivalent to the double arrow buttons found on the School Information screen (i.e., pepsil00 and pepsdl00) which, advance to the next page of data.

Vertical scroll bars are used to advance the row of data up or down. The vertical scroll bar is similar to the buttons *Prev* and *Next* on the School Information screen (i.e., pepsh100) which, advance forward or backward to the next or previous school history record.



The figure below displays the School Header Block, the vertical scroll bar, and the horizontal scroll bar.

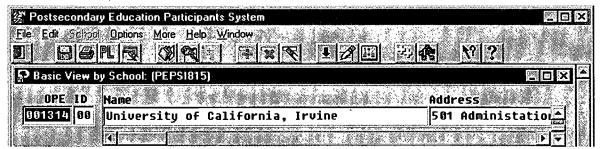


Figure 1 School Header Block – Horizontal & Vertical Scroll Bars (PEPSI815)

The first block of most screens in the Default Management subsystem will allow the search/selection of a school based on the items shown above. The horizontal scroll bar will reveal other columns, which can be used in a search or viewed when data is found.

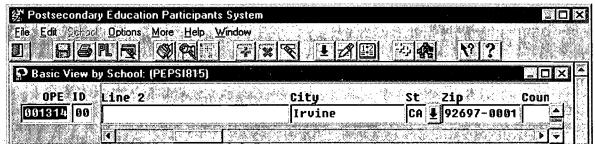


Figure 2 School Header Block scrolled to the right (PEPSI815)

The scroll bar on the School Header block has been moved to the right one time to display new items.

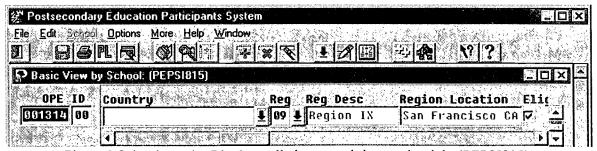


Figure 3 School Header Block scrolled a second time to the right (PEPSI815)

The scroll bar on the School Header block has been moved to the right a second time to display new items.



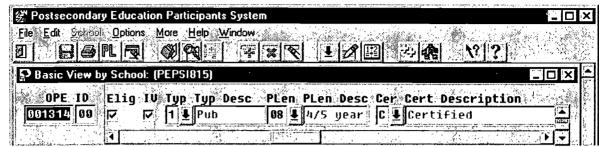


Figure 4 School Header Block scrolled a third time to the right (PEPSI815)

The scroll bar on the School Header block has been moved to the right a third time to display new items.

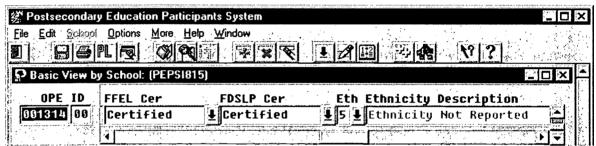


Figure 5 School Header Block scrolled a fourth time to the right (PEPSI815)

The scroll bar on the School Header block has been moved to the right a fourth time to display new items.

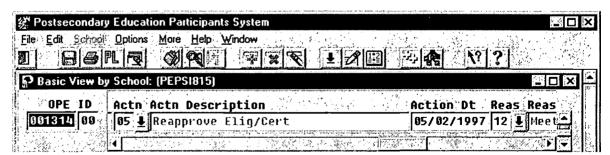


Figure 6 School Header Block scrolled a fifth time to the right (PEPSI815)

The scroll bar on the School Header block has been moved to the right a fifth time to display new items.



Default Management User Manual (Final - 04/14/98)

1

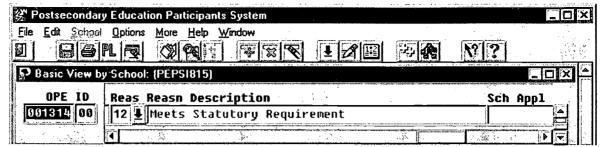


Figure 7 School Header Block scrolled a sixth time to the right (PEPSI815)

The scroll bar on the School Header block has been moved to the right a sixth time to display new items.

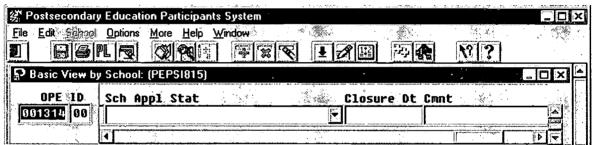


Figure 8 School Header Block scrolled a seventh time to the right (PEPSI815)

The scroll bar on the School Header block has been moved to the right a seventh time to display new items.

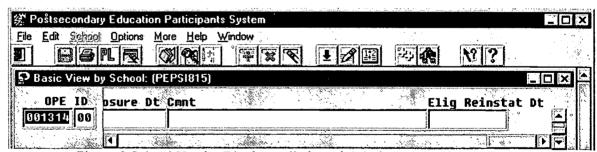


Figure 9 School Header Block scrolled an eighth time to the right (PEPSI815)

The scroll bar on the School Header block has been moved to the right an eighth time to display new items.



## 2.2 PEPS Toolbar

The PEPS Default Management screens include a "tool bar" that is presented directly under the PEPS menu at the top of every screen. The tool bar is used to execute common functions, such as saving the users' work or getting help. The toolbar and a table describing each toolbar icon are presented below.

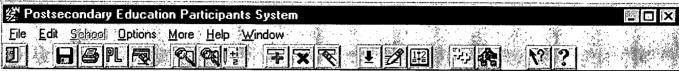


Figure 10 Toolbar with Query Mode Active (Magnifying Glass Icon)



Figure 11 Toolbar with Display Mode Active (Open Book Icon)

The Toolbar will change to indicate that the screen is in display mode (indicated by the open book) after the *Find icon* (the magnifying glass) is pressed.

Button	Description
#1 – Door Opening (Red)	Exit the current screen
#2 – Diskette (Blue)	Save changes, does not exit the window.
#3 – Printer (Gray)	Print screen to default printer.
#4 – PL (Teal)	PEPS standard (P)rint (L)ist Function
#5 – Pencil Erasing Form	Clears entire form without actually deleting data.
#6 – Magnifying Glass OR Open Book	Find (Retrieve Data) OR Place in Query Mode
#7 – Magnifying Glass (negation)	Cancel Find
#8 – Summation	Count Find hits (based on user entered criteria)
#9 – Plus Sign (Green)	Insert New Record
#10 – Red X	Remove. Deletes a row of data permanently.
#11 – Pencil Erasing Row	Clears current row without actually deleting data.
#12 – Down Arrow (Blue)	Present List of Values
#13 – Pencil Writing	Edit (one field)
#14 – Calendar	Calendar (Select Date from Perpetual Calendar)
#15 – Double Plus (Yellow)	Show Detail (for school selected last)
#16 – Hierarchy Diagram	Combinations, Consolidations and Mergers
#17 – Arrow with Question Mark	Keys Help
#18 - Question Mark	Help

Figure 12 Toolbar Functions from Left to Right



#### Toolbar Bubble Help

The toolbar has a built in help feature referred to as bubble help. When the cursor is placed on a toolbar icon, a bubble is displayed with the text name of the function. The examples below demonstrate the help text for the calendar, find count, exit, insert, and show mergers icons.



Figure 13 Toolbar Bubble Help (Year 2000 Perpetual Calendar Icon)

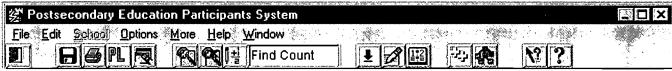


Figure 14 Toolbar Bubble Help (Find Icon)



Figure 15 Toolbar Bubble Help (Exit Icon)

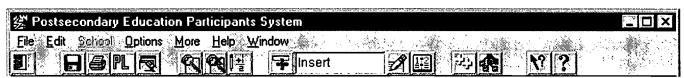


Figure 16 Toolbar Bubble Help (Insert Icon)

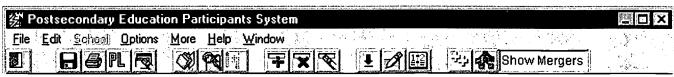


Figure 17 Toolbar Bubble Help (Show Mergers Icon)



## 2.3 Detail Form (PEPSI819, PEPSD819)

Another common feature of the forms is the toolbar button, *show detail* (represented by double yellow plusses). This button is active in forms that display school information in the first block. When the *show detail* icon is activated, the Default Management *detail form* is displayed with the information from the *School Header Block* displayed in a more readable format.

This form is also capable of additional queries. Queries from the detail form, unlike all other forms, are case sensitive. Upon exiting, the previous form will remain focused on the original OPE ID (i.e., the current OPE ID before calling the detail form).

There are two versions of the school detail form. The inquiry version is always invoked from another inquiry type form (i.e., from a PEPS I type form). The update version is always invoked from another update type form (i.e., from a PEPS D type form).

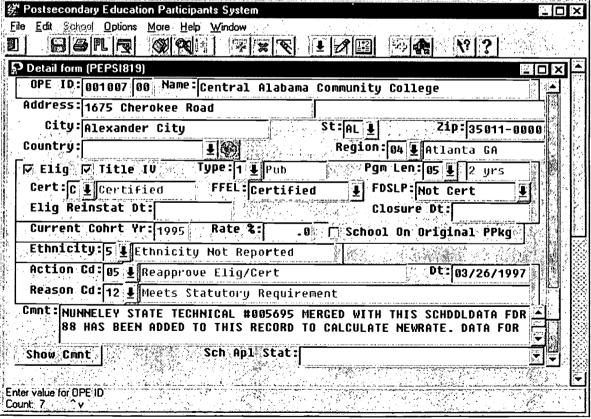


Figure 18 School Detail Form for Inquiry Only (PEPSI819)



Another feature of the School Detail form is the *globe* icon button, which is displayed to the right of the *Country* field. This icon is active only for non-US school addresses. Pressing the globe icon provides a foreign address pop-up window showing the PEPS Province, Country, Mail Code, and foreign medical school indicator. Pressing the button "OK" closes the pop-up window.

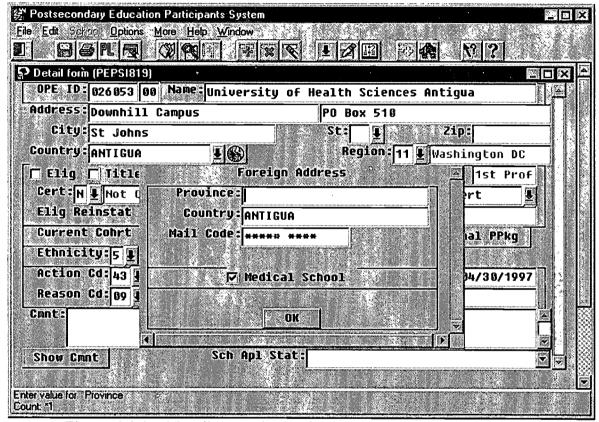


Figure 19 School Detail Form with Foreign Address Pop-Up Activated (PEPSI819)

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Another feature of the School Detail form is the *Show Cmnts* button located in the bottom left of the screen. Pressing this button provides a pop-up window showing the OPE ID, Name, and up to 18 lines of Comment text (a maximum of 2,000 characters). Pressing the button *Go Back* closes the pop-up window.

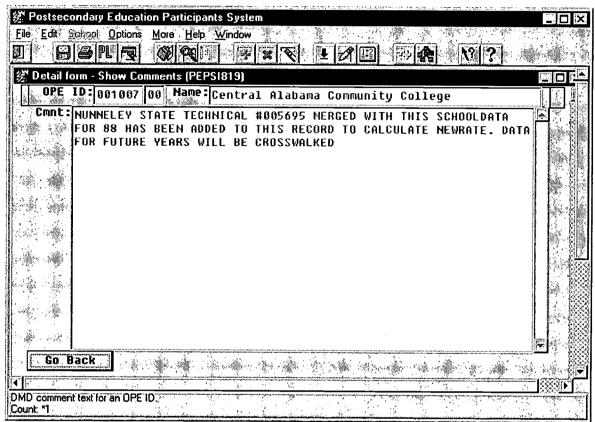


Figure 20 School Detail Form with Show Comments Pop-Up Activated (PEPSI819)

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Another feature of the PEPS toolbar is the *Edit* icon displayed as a pencil writing on a piece of paper. Placing the mouse pointer on a desired screen item and pressing the Edit icon, the following pop—up is displayed. A search function working within the editor may be used to locate a word or phrase. The figure below demonstrates how this more generalized technique can be used in place of the *Show* Cmnt button on the inquiry version of the Detail Form screen.

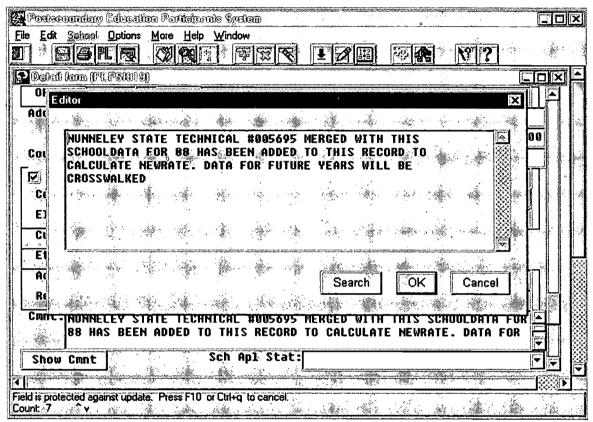


Figure 21 School Detail Form with Edit Pop-Up Activated (PEPSI819)



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The update version of the school detail form is displayed when a user presses the *Show Detail* icon on the toolbar from an update type form (i.e., a PEPS D type form). The update version of the school detail form is virtually identical to the inquiry version, but with the addition of an *Edit Cmnt* button in the bottom left corner of the form.

The first page of this form **is not** updateable. The second page, accessed by pressing the *Edit Cmnt* button, enables the user to add, delete, or update the school comment only. The details of how to perform updates will be covered in subsequent sections of this user manual.

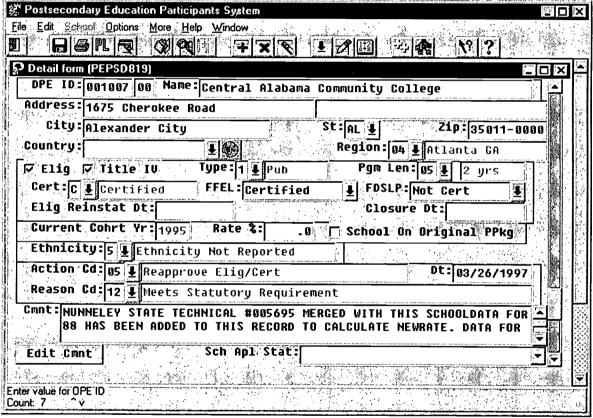


Figure 22 School Detail Form Update Version (PEPSD819)



The second page of the update version of the school detail form provides a large area for viewing and maintaining the school comment. A button is provided in the bottom left corner of the form titled "Go Back" to return the user to the first page of the school detail form. As mentioned before, the comment is the only part of the Detail form that is updateable.

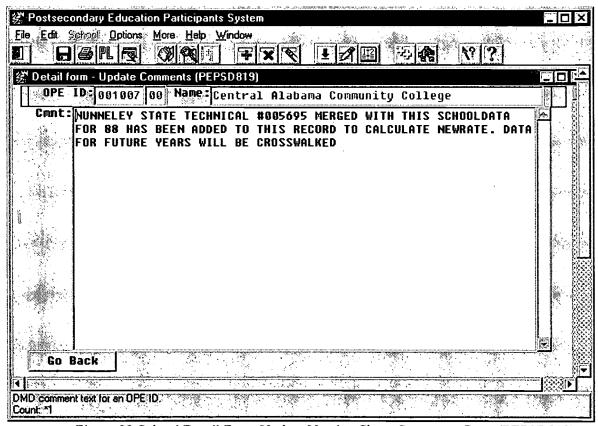


Figure 23 School Detail Form Update Version Show Comments Page (PEPSD819)



# 2.4 Combination, Merger and Consolidation Form (PEPSI818)

Another common feature of the forms is the toolbar button, *Show Mergers* (found to the right of the double yellow plusses, represented by a hierarchy diagram). This icon is active in forms that display school information in the School Header Block.

When the *Show Mergers* icon is activated, the Combinations, Mergers and Consolidations form is displayed when the school has been recorded in the PEPS *Affiliation Change* table. When the school has not been recorded in the Affiliation Change table, the message "OPEID not recorded as part of a merger or consolidation in PEPS" is displayed, and the form is not displayed.

The new and original OPE IDs are displayed for each recorded combination, merger, and consolidation in PEPS. OPE IDs are displayed by effective date of the combination, merger, or consolidation in descending order.

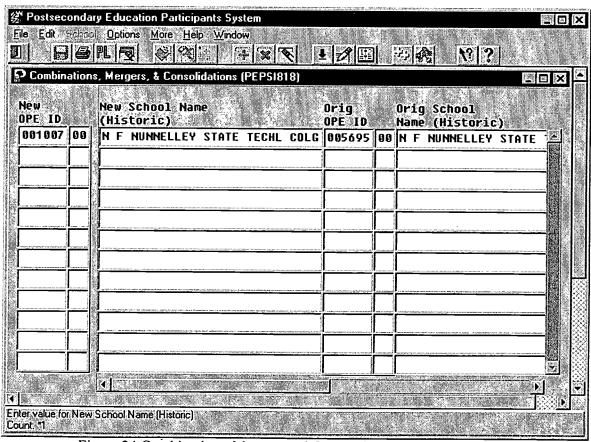


Figure 24 Combinations, Mergers and Consolidations Form (PEPSI818)



By scrolling horizontally to the right displays the effective date of the combination, the combination type, and a button labeled *Detail*.

The *Detail* button activates the Basic View by School form (PEPSI815) for the current Original OPE ID (refer to previous figure). The Basic View by School form provides rate history data. This Basic View form is an inquiry form that is typically accessed directly from the menu and is presented later in this document in the section describing query type forms.

Providing the Detail button on the Combinations, Mergers, and Consolidations form enables the user to rapidly move back and forth, accessing any of the merged schools rate data without entering search criteria or accessing the menu.

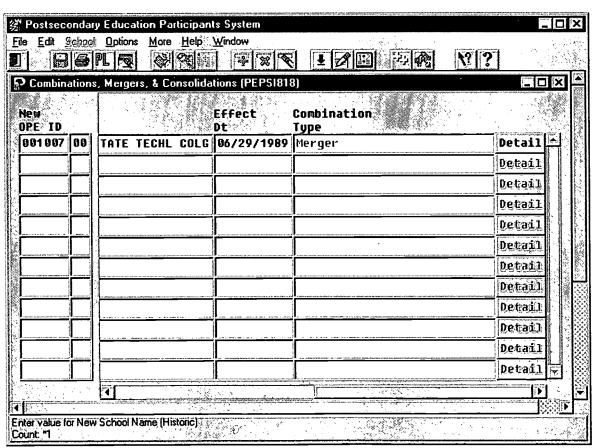


Figure 25 Combinations, Mergers and Consolidations Form scrolled to the right (PEPSI818)



How Combinations, Mergers, and Consolidations are Selected and Displayed When the Merger icon is activated on the toolbar, the OPE ID is used to search to the top of the "hierarchy" of affiliation changes. Note that the OPE ID that is used, need not be at the top of the hierarchy, rather it is used only as a starting point to begin a search for the top node. When the top of the affiliation change is found, all "children" of the top node are selected. (The term "node" refers to an individual OPE ID that is part of a merger hierarchy.)

In the figure below, the user has selected to display mergers for school 4. School 4 happens to be the top of the chain of mergers. On the Combinations, Mergers and Consolidations form, school 1 will appear as the Original OPE ID for school 2; schools 2 and 3 will appear as Original OPE ID's for school 4. The OPE IDs displayed are sequenced by the effective date of the combination, merger, or consolidation in descending order.

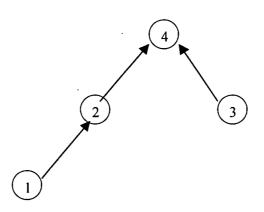


Figure 26 How Combinations, Mergers, and Consolidations are Selected and Displayed (PEPSI818)



When a School Merges into Multiple Schools There are situations when a school is merged into two different schools that may each have their own "top" of a chain. In the figure below, the user has selected school 3. School 3 happens to be in the middle level of a chain of mergers. School 6 happens to be at the top of one chain of mergers. Therefore, schools 6, 5, 3, 2, and 1 will be displayed.

Then, starting at the selected school (school 3), all nodes are gathered in the upward direction in the hierarchy. This causes schools 4 and 9 to be displayed as well. The mergers represented by schools 7 and 8 (shaded) are not displayed. Therefore, because of the search engine's algorithm, the complete history of combinations, mergers and consolidations for schools 7 and 8 can only be displayed when schools 7, 8, or 9 are selected.

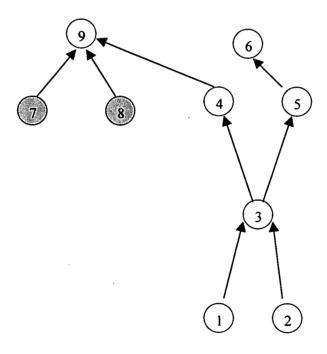


Figure 27 When a School Merges into Multiple Schools (PEPSI818)



## 2.5 Calendar Toolbar Function (PEPSI838)

Another common feature of the forms is the toolbar icon Calendar (found immediately to the right of the pencil writing on the form (i.e., Edit function). This icon can be pressed whenever the cursor is placed in a date type field. This function activates a perpetual year 2000 compliant calendar which can be used to select a valid date for both queries and data entry. The calendar is automatically positioned for the month of the date in the field, or for the current date when the date field is blank. The calendar function disables all toolbar functions, requiring the function to be completed or canceled before initiating any other functions or screens.

Once the user selects the desired date and double clicks or presses the OK button, the calendar pop-up window disappears, the toolbar and screen is reactivated, and the date selected is placed in the original date field.

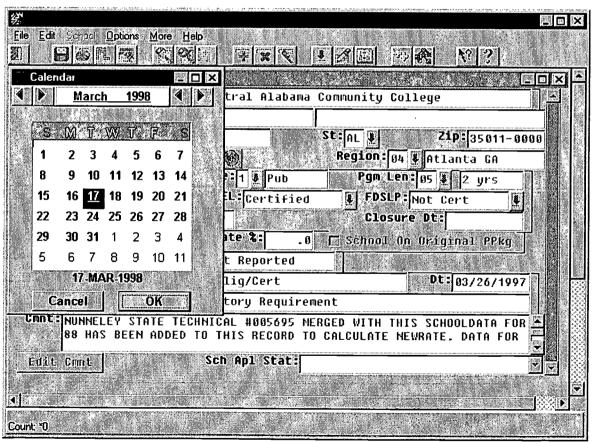


Figure 28 Calendar Function access from PEPSI819

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## 2.6 Help Toolbar Function (PEPSI899)

Another common feature of the forms is the toolbar button *Help* (identified by the question mark symbol found at the far right of the toolbar). This button is context sensitive – it provides information about the current data item. The toolbar help icon activates a series of help screens. The Default Management module is the first PEPS module to provide help. This was both possible and practical because the software was designed and generated using *Designer/2000*.

The user may display the first help screen by placing the cursor in the desired data item and pressing the help icon. General information is presented, such as the identity of the program module, the title of the screen, the name of the block and data item in the screen program module, the table name, the field name, the identity of the user, instance, date, and time.

A button labeled *help* in the bottom right portion of the screen provides access to a series of additional help screens. The figure is an example of the general help screen.

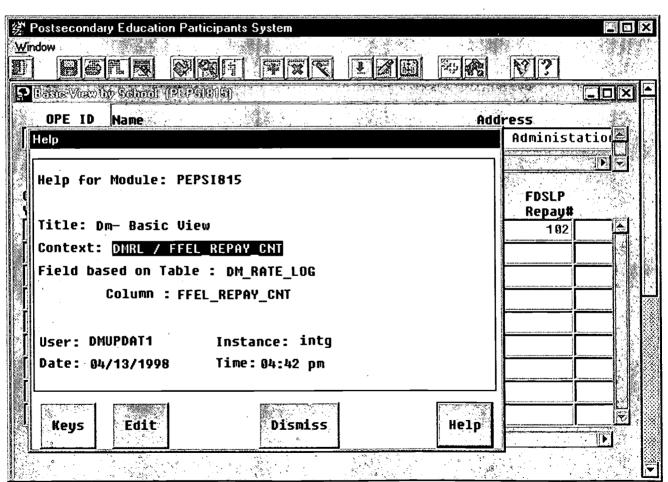


Figure 29 Help Function - General Information from PEPSI815



The user may display additional help screens (when available) by pressing the help button in the bottom right corner of a help screen. The example screen below provides the definition of the current field. As noted in the general help screen, the users current field is FFEL REPAY CNT.

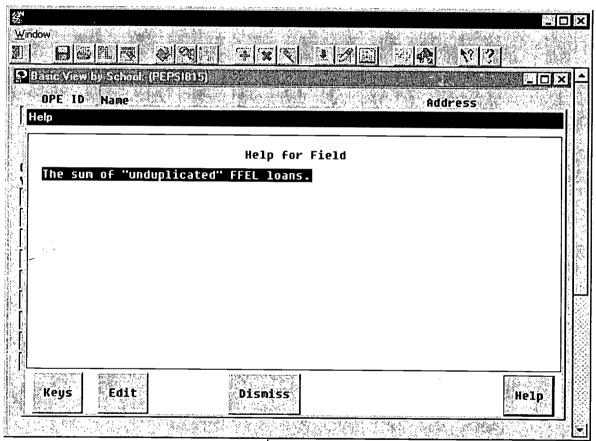


Figure 30 Help Function 2<sup>nd</sup> Screen – Field Information from PEPSI815



The example screen below provides the definition of the block (A block refers to an area on the screen containing related data elements). The screen in the example: Basic View by School: (PEPSI815) has two blocks – the School Header Block and Default Rates Block. As noted in the general help screen, the users current block was the DMRL, which, is the abbreviation for Default Management Rate Log.

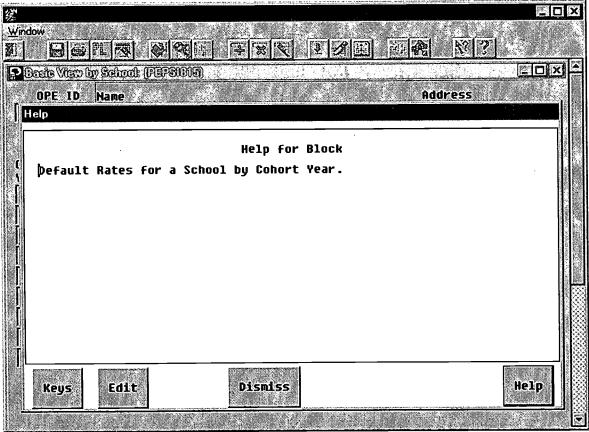


Figure 31 Help Function 3<sup>rd</sup> Screen – Block Information from PEPSI815



The example screen below provides the definition of the software program module.

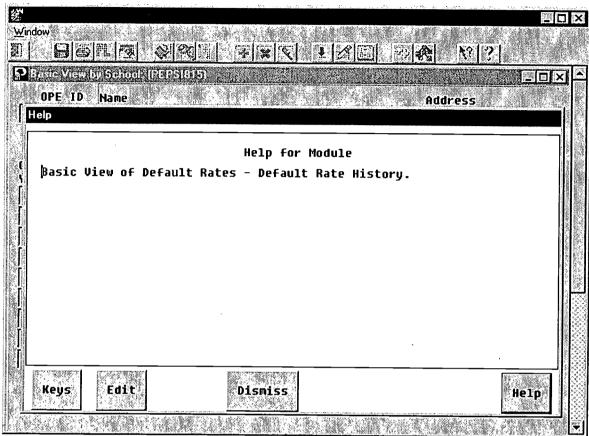


Figure 32 Help Function 4<sup>th</sup> Screen – Module Information from PEPSI815



## 2.7 Keys Help Toolbar Function

Another common feature of the forms is the toolbar button Key Help (identified by the Upward Arrow/Question Mark symbol found at the right of the toolbar). This button is context sensitive – it provides a translation of currently available screen functions to their keyboard equivalent. The toolbar key help icon activates a pop-up window function to key translation list. A vertical scroll bar facilitates perusing the list. Press the OK button to exit the pop-up window.

Warning!!! The keyboard translation is PC dependent, your list may vary from what is shown in the figure.

The keyboard translation list relies on the proper PEPS Keyboard file being installed on the PC. Your PC may produce a different translation, therefore, use this function on your own PC to determine the correct keys. The figure below is an example of the key help pop-up window.

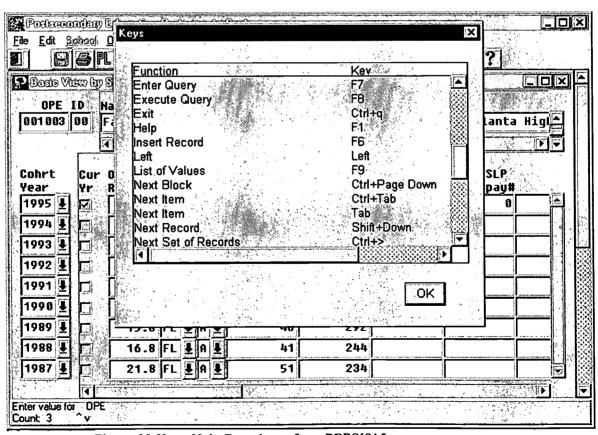


Figure 33 Keys Help Function - from PEPSI815

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## 2.8 Print List Toolbar Function (PEPSR310)

Another feature of the forms is the toolbar icon  $Print\ List$  (identified by the "PL" symbol on the left side of the toolbar). This button is context sensitive – it provides information about the schools retrieved on the current form. This feature is implemented for the  $Detail\ Form\ -\ PEPSI819$  only.

The example below is the screen presented as the result of the print list feature. In this example, a query had been performed prior to the print list which retrieved schools with OPE Ids starting with '00131%'. This query returned ten schools.

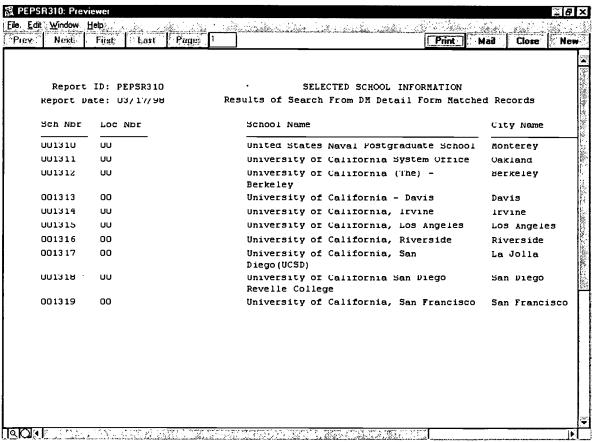


Figure 34 Print List Function (PEPSR310 from PEPSI819)



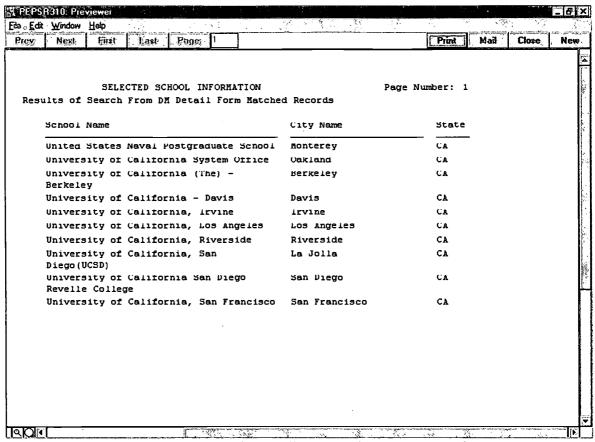


Figure 35 Print List Function scrolled to the right (PEPSR310 from PEPSI819)



## 2.9 Query Capabilities

It should be noted that query capabilities are present in every form in the Default Management system, including forms that perform updates. This means that any querying power or features, which are discussed throughout this manual, are present in all DM forms. Virtually all columns on a screen can be used to specify query criteria.

#### How to Query

The user can specify a query by first activating query mode via the toolbar *Query* icon (the open book symbol). If the toolbar is showing the *Find* icon (the magnifying glass symbol), then the screen is ready for the user to enter selection criteria in any of the columns. Pressing the toolbar *Find* icon (the magnifying glass symbol) will execute the query.

## Use of Quotes in Example Queries

Many example queries are provided throughout the user manual. The exact text that the user should type is surrounded by quotes. For example, on page 43, the instruction to type text such as ":RT>=20.0 and :RT<=20.9" is telling the reader that the text encapsulated in the quotes (i.e., exclusive of the quotes) should be input, exactly as specified. The use of quotes to designate actual user input is a PEPS standard.

## Querying with Where Variables

If it is necessary to search on a data column based on a range or pattern of values, the user may create *variables*, which allow such searches. If, for example, the user wishes to locate data based on a pattern to be found in a text field (such as School Name), then the *LIKE* operator can be used with a *Query/Where* Variable to find data that includes the search string contained in the field. The character '%' is used as a *wild-card* meaning that any group of characters can come either before or after it, depending on its position in the search string.

If the user wishes to find data based on a range of dates found in a common date field, then the >= and/or <= operators allow the user to search for date data based on a specified range. Other operators are also allowed.

The window in the figure below demonstrates the syntax for such variables to be used by the *Query/Where* window. The user may use more than one variable at a time entered into the *Query/Where* window; those variables should be connected with 'and' or 'or'.

Note that the variable names (:string\_variable and :date\_variable in the example in the figure) must be prefixed with a ':' and must be entered in the appropriate column on the query screen. The *Query/Where* window appears when the "Execute Query" button is pressed.



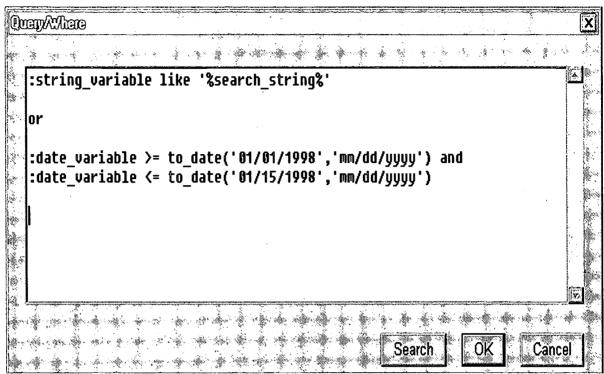


Figure 36 Query / Where Window

# How to Query using Where Variables

Enter the Where variable in the desired screen column(s). Remember to prefix this variable with a colon ':'. As a general rule, use a meaningful name to identify the where variable, particularly when defining multiple variables. The user will be prompted for entering the variable and the corresponding selection criteria after pressing the Find or Count icon. The Query / Where window should be completed using the exact name of the variable, valid relational operator(s), and syntactically valid values. Check the Query / Where window before pressing the OK button. The Query / Where window will disappear and the results of the search will be displayed on the screen in the standard fashion.

# Special Notes on using Query / Where

It should be noted that the Query / Where window is a powerful feature when used by a properly trained user, skilled in at least rudimentary SQL. This feature is not recommended, and could be very frustrating for users not properly trained in SQL.



## **Basic View Screens**

This section describes the PEPS Default Management - Basic View screens. The screens are used to query official default rates. The basic view screens are intended for the PEPS case management teams as well as the default management staff, and are available through the PEPS system. An option was added to the PEPS main menu titled 'More', which provides access to the Default Management and Reviewer Area subsystems. You do not need to use the PEPS *Open School* screen before accessing the Default Management screens.

The following windows display the PEPS Default Management / Basic View menu.

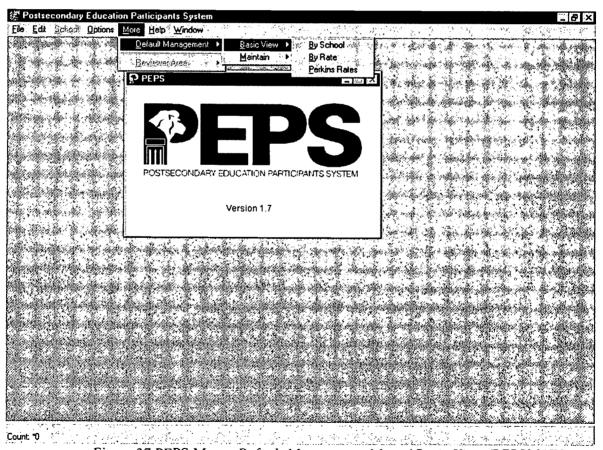


Figure 37 PEPS Menu: Default Management Menu / Basic View (PEPSMAIN)



Default Management User Manual (Final - 04/14/98)

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### 3.1 Query Basic View by School (PEPSI815)

The purpose of this screen is to provide default management staff as well as the PEPS case teams with a "Basic View By School" of official default rate data. This option will be available to all PEPS users. It provides a powerful query capability against a large, but limited view of the data maintained by DMD. The form itself allows data to be displayed for only one school at a time.

- 1. Search for the Official Default Rates for a school.
  - Select More / Default Management / Basic View / By School from the PEPS menu. The figure below displays the PEPS menu path.

Accessing the Basic View By School Screen

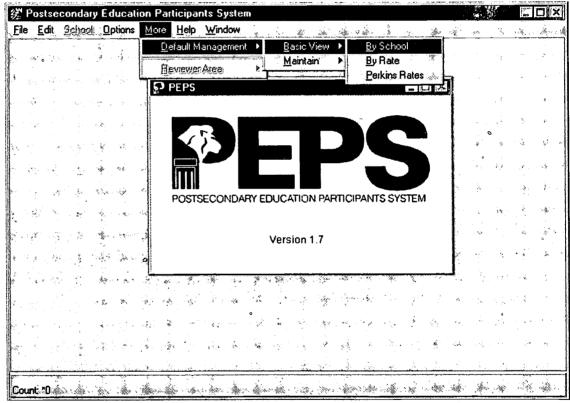


Figure 38 PEPS Menu: More / Default Management / Basic View / By School Path (PEPSMAIN)



• The Basic View by School window appears as displayed below.

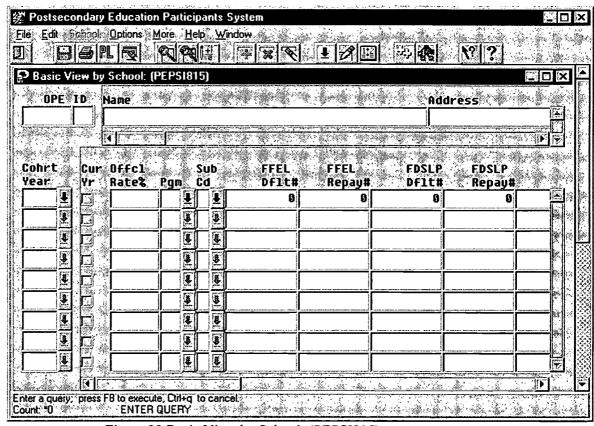


Figure 39 Basic View by School: (PEPSI815)

Layout and
Organization of
Information on this
Screen

Enter Selection Criteria

Viewing the Data

- Notice that the school information area appears in the upper, "School", block
  of the form. A block is a section of data that is logically, and usually
  physically, related.
- Notice that the Cohort Year Default Rates area appears in the next block.
- The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of schools and/or rates.
- Enter an OPE ID as the selection criteria in the "School" block and execute the query by pressing the Find button (the magnifying glass).
- Notice that the rates displayed in the Default rates block belong to the one school displayed in the "School" block. Refer to the Figure below.



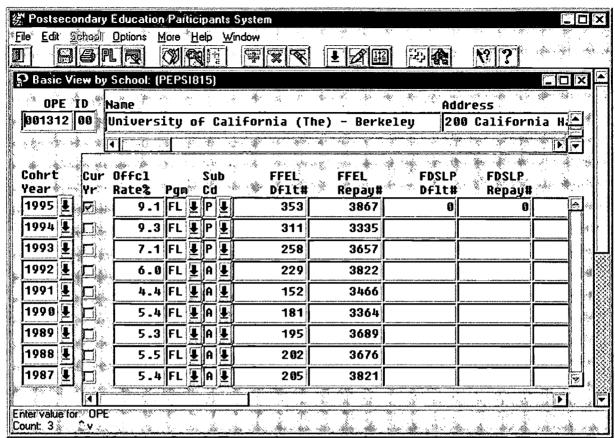


Figure 40 Basic View by School: (PEPSI815)



 Scroll to the right to view all of the columns on the form. Refer to the figures below.

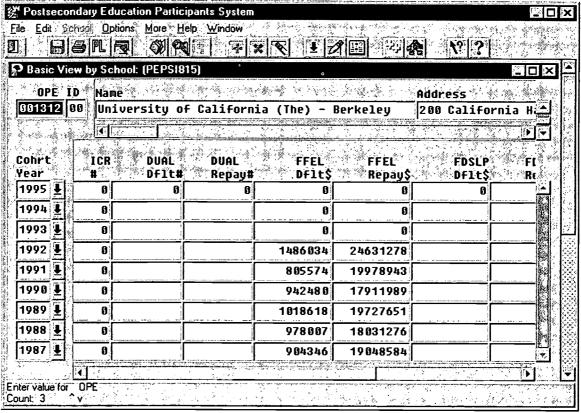


Figure 41 Basic View by School scrolled to the right: (PEPSI815)

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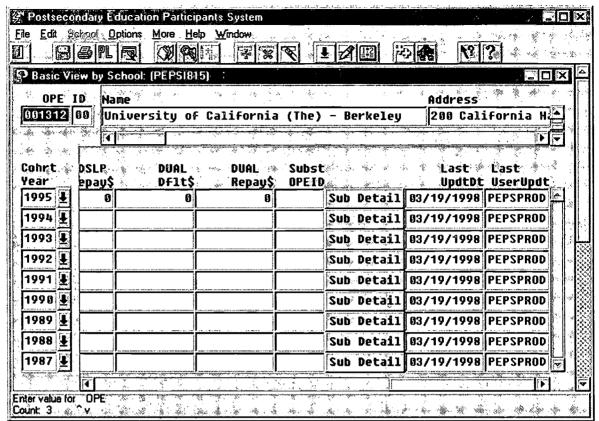


Figure 42 Basic View by School scrolled a 2<sup>nd</sup> time to the right: (PEPSI815)

#### Displaying Substitution Rates

- When a school has substitution rates, an OPE ID will be displayed in the Subst OPEID column. Pressing the Sub Detail button shows the default data for the substitution rate school.
- Navigate till the cursor appears in the Default Rates block.
- Notice that the vertical scroll bar to the right of the Rates block can be used to scan through all the Default rate records that have been recorded for the school displayed in the "School" block.

#### Querying within the Default Rate Block

- Put the form into query mode by clicking the Query button (the Open Book).
- Enter selection criteria in the Default rates block and execute the query by pressing the Find button (the magnifying glass).
- Use the vertical scroll bar to the right of the Default Rates block to scan through the set of Rates found by the query. The rates found will apply only to the school shown.
- Repeat this process to find new sets of Rate records.



Default Management User Manual (Final - 04/14/98)

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#### Specialized Queries

#### Specifying a Range Search

#### Using Dates when Specifying a Range Search

#### Finding a set of Schools

#### Using the Wildcard to Search

#### 2. Using more complex features.

- To attempt a more complex query, enter ':Rate' in a field, such as "Rate%", when in query mode. Click the Find button and the Query/Where window appears. Type text such as ":Rate >= 10.0 and :Rate <= 20.0".
- Click [OK] to execute the query. In the example, default rates would be retrieved (for the one school) which are in the range from 10% to 20%.
- To attempt a complex query using a date field, enter ':LUD' in a date field, such as "Last Updt Dt", when in query mode. Click the Find button and the Query/Where window appears. Type text such as ":LUD>=to date('12/1/1997', 'mm/dd/yyyy') and :LUD<=to date('12/31/1997', 'mm/dd/yyyy')".
- Click [OK] to execute the query. In this example, default rates would be retrieved (for the one school) which were updated in the period from 12/1/97 to 12/31/97.
- Use the Exit button (the red door) to close the window.

#### 3. Opening a set of schools.

- Go into "Enter Query" mode by clicking on the "Query" button. Scroll to the right on the upper, "School" block and enter selection criteria in fields other than the OPE ID (e.g. Name or State).
- To attempt a more complex query on a field such as Name, enter ':NM' in the Name field when in query mode. Click the Find button and the Query/Where window appears. Typing text such as ":NM like '%Tech%' would locate all schools with the string, "Tech" in the school name.
- Bear in mind that each column in which selection criteria is entered will affect the outcome of the query, i.e., each school must be true for selection criteria A and B and C and....
- Notice that when the Vertical Scroll bar to the right of the "School" block is clicked the form displays the data (in both blocks) for the next school found in the query set returned (e.g. Each school with a name like "%Tech%" or each school in the state of Alabama).
- 4. Repeat this process to find new sets of schools.



### 3.2 Query Basic View by Rates (PEPSI816)

The purpose of this screen is to provide default management staff as well as the PEPS case teams with a "Basic View by Rate" of official default rate data. This option will be available to all PEPS users. It provides a powerful query capability against a large, but limited view of the data maintained by DMD.

The form itself allows data to be displayed for multiple schools at a time if those schools share common data features.

1. Search for the Official Default Rates for schools.

# Accessing the Basic View By Rate Screen

• Select More / Default Management / Basic View / By Rate from the PEPS menu. The figure below displays the PEPS menu path.

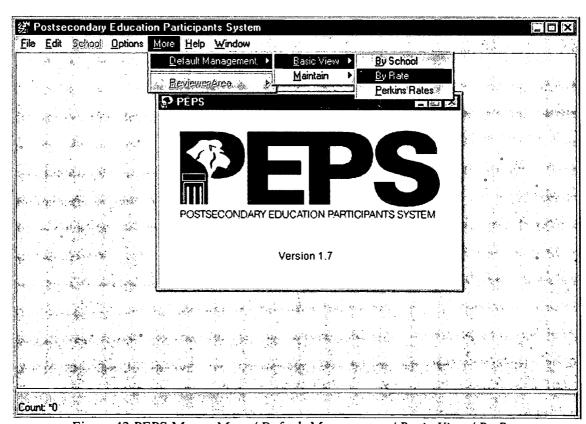


Figure 43 PEPS Menu: More / Default Management / Basic View / By Rate (PEPSMAIN)



• The Basic View by Rate window appears as displayed below.

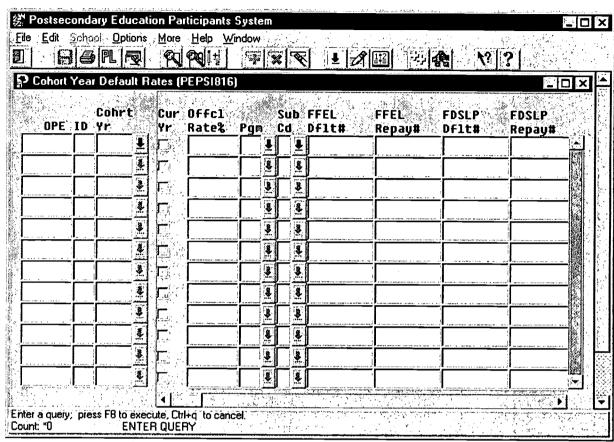


Figure 44 Basic View by Rate: (PEPSI816)

Layout and Organization of Information on this Screen

Enter Selection Criteria

Warning!!! Enter Selection Criteria Sufficient to Limit the Number of Rate Records Returned!!!

- Notice that only one block of data appears on this form. A block is a section of data that is logically, and usually physically, related.
- Notice that the single block data area contains both School and Rate data; this
  means that school information will be repeated, i.e., the name of the a school
  will be repeated for each row of default rate data displayed.
- The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of schools / rates.
- Enter selection criteria in the data block. Warning, there are hundreds of thousands of rates. Make sure that the selection criteria are precise enough to limit the set of rates you want displayed on the screen. Non-specific selection criteria may produce a response time of several minutes. Execute the query by pressing the Find button (the magnifying glass).



Default Management User Manual (Final - 04/14/98)

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 Bear in mind that each column in which selection criteria is entered will affect the outcome of the query, i.e., each school/rate must be true for selection criteria A and B and C and....

Viewing the Data

Notice that the rates displayed in this single block screen belong to different schools as indicated by the OPE ID column. Refer to the Figure below.

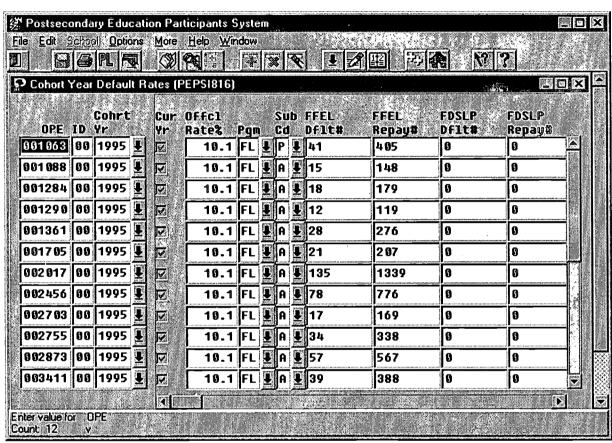


Figure 45 Basic View by Rate: (PEPSI816)

• Scroll to the right using the horizontal scroll bar to review all of the data columns. Refer to the figures below.



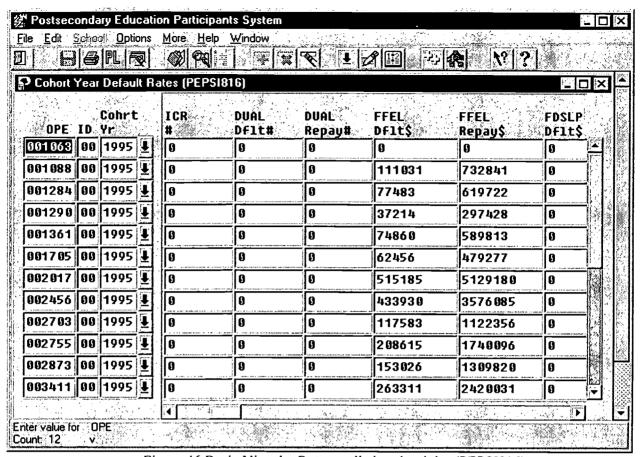


Figure 46 Basic View by Rate scrolled to the right: (PEPSI816)



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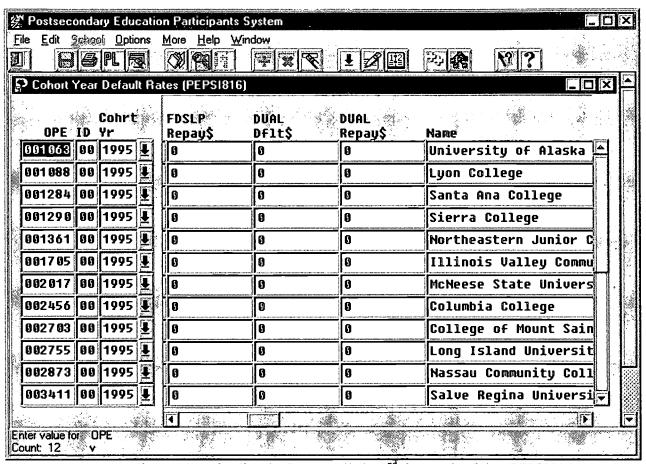


Figure 47 Basic View by Rate scrolled a 2<sup>nd</sup> time to the right: (PEPSI816)



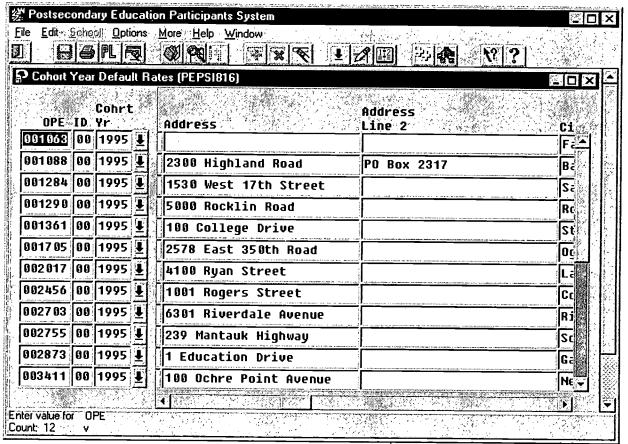


Figure 48 Basic View by Rate scrolled a 3<sup>rd</sup> time to the right: (PEPSI816)



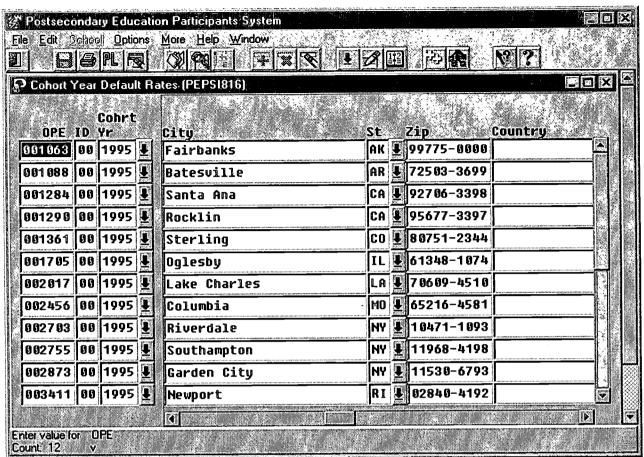


Figure 49 Basic View by Rate scrolled a 4th time to the right: (PEPSI816)



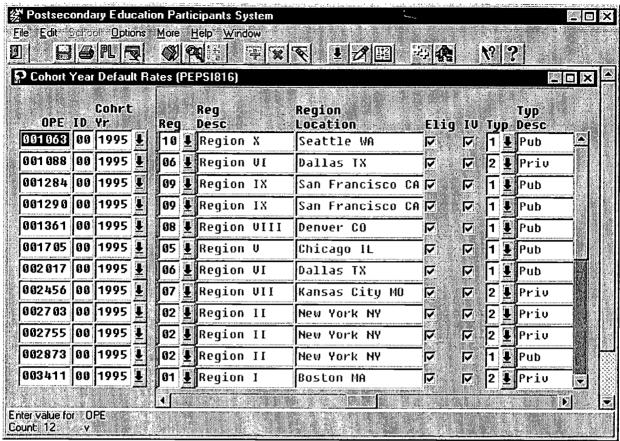


Figure 50 Basic View by Rate scrolled a 5th time to the right: (PEPSI816)

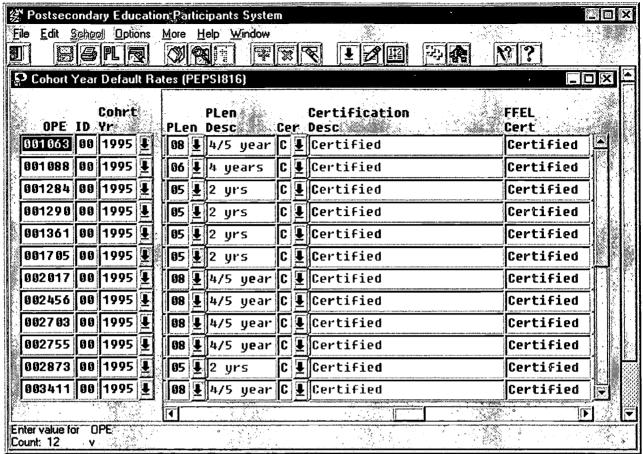


Figure 51 Basic View by Rate scrolled a 6th time to the right: (PEPSI816)



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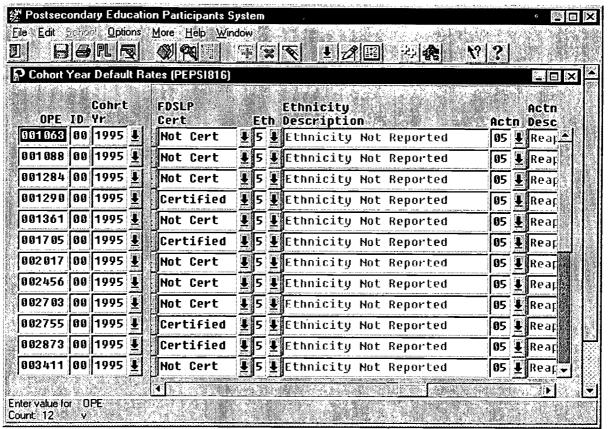


Figure 52 Basic View by Rate scrolled a 7<sup>th</sup> time to the right: (PEPSI816)



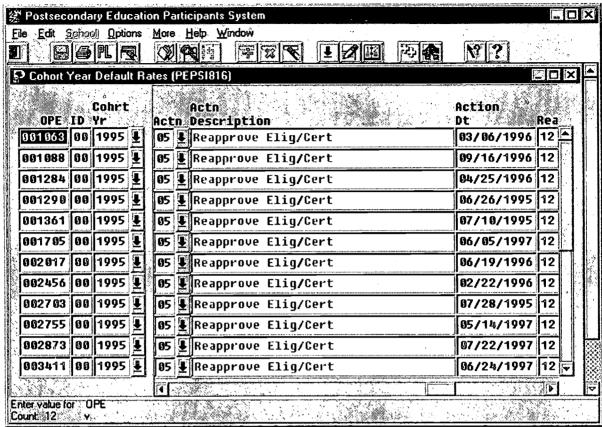


Figure 53 Basic View by Rate scrolled an 8th time to the right: (PEPSI816)



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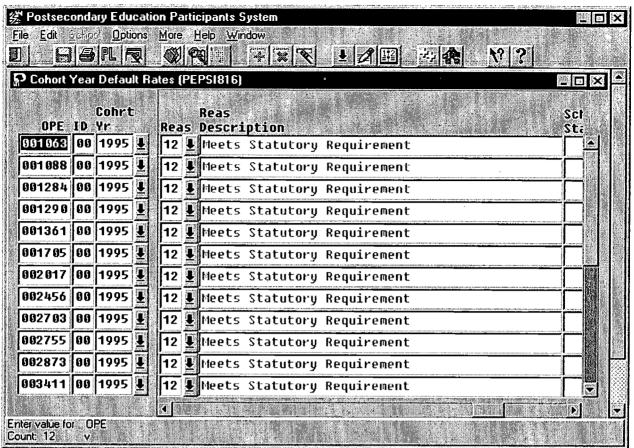


Figure 54 Basic View by Rate scrolled a 9<sup>th</sup> time to the right: (PEPSI816)

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56

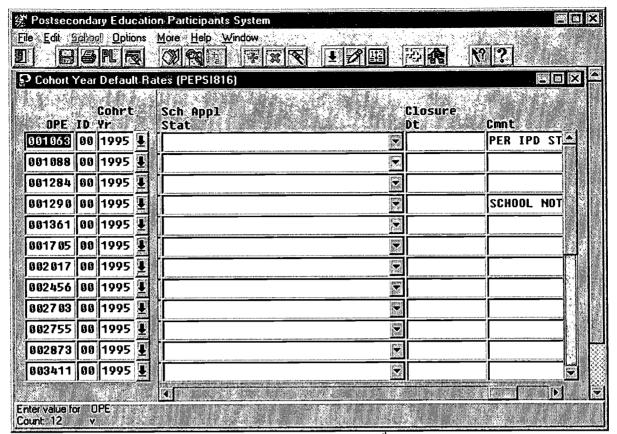


Figure 55 Basic View by Rate scrolled a 10<sup>th</sup> time to the right: (PEPSI816)



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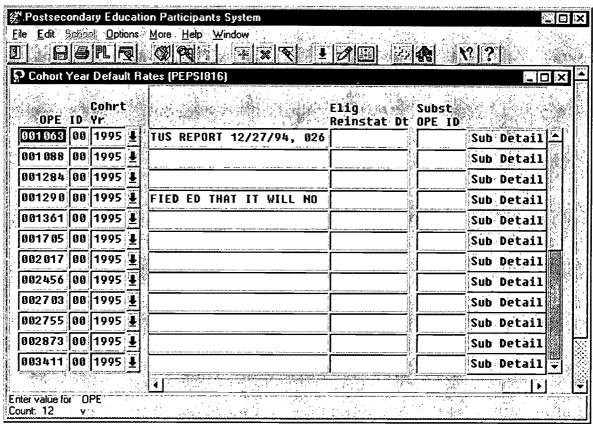


Figure 56 Basic View by Rate scrolled a 11th time to the right: (PEPSI816)

#### Displaying Substitution Rates

- When a school has substitution rates, an OPE ID will be displayed in the Subst OPEID column. Pressing the Sub Detail button shows the default data for the substitution rate school.
- Use the vertical scroll bar to the right of the block to scan through the set of schools/rates found by the query.
- Repeat this process to find new sets of data.

Warning!!! ALWAYS Enter Selection Criteria Sufficient to Limit the Number of Rate Records Returned!!!

#### Specialized Queries

### Using Rates when Specifying a Range Search

#### 2. More complex features.

- Put the form into query mode by clicking the Query button (the Open Book).
- To attempt a more complex query, first enter 001% in the OPE ID column and 1995 in the Cohort Year column. Then, enter ':RT' in a field, such as "Rate%", when in query mode. Click the Find button and the *Query/Where* window appears. Type text such as ":RT >= 20.0 and :RT <=20.9".

Default Management User Manual (Final - 04/14/98)



- Click [OK] to execute the query. In our example, the 1995 cohort year default rates would be retrieved for all schools starting with OPE ID 001 which are in the range from 20% to 20.9%.
- Notice that both default-rate and school data appears on the form. It will be necessary to scroll to the right on the form to see all the data returned.
- Notice also that when more than one default rate row exists for the same school which satisfied the search criteria, all data elements that are common and unchanging (such as OPE ID, Name, State) will be repeated in each row returned for that school.
- To attempt a complex query using a date field, enter 1995 in the Cohort Year column, >25 in the Offcl Rate% column, and ':ADT' in a date field, such as "Action Dt", when in query mode. Click the Find button and the Query/Where window appears. Type text such as ":ADT>=to\_date('12/1/1997', 'mm/dd/yyyy') and :ADT<=to\_date('12/7/1997', 'mm/dd/yyyy')".
- Click [OK] to execute the query. In our example, default rates for cohort year 1995 that had a greater than 25% rate would be retrieved for all schools which had a determination action recorded in the period from 12/1/97 to 12/7/97.
- Use the Exit button (the red door) to close the window.
- Repeat the steps outlined above to experiment further with querying capabilities.

Using Dates when Specifying a Range Search

Warning!!! ALWAYS Enter Selection Criteria Sufficient to Limit the Number of Rate Records Returned!!!

Counting and Finding a set of data by Schools

- 3. Execute queries based on School data.
  - Go into "Enter Query" mode by clicking on the "Query" button.
  - Query on school data only (e.g. Name like "%Business%" and State="FL") and press the "Count" button.
  - Notice the count displayed at the bottom of the screen.
  - Press the "Find" button.
  - Notice that both default-rate and school data appears on the form. It will be necessary to scroll to the right on the form to see all the data returned.
  - Notice also that each Default rate for the schools selected (in Florida, say)
    will be displayed and that a school may be displayed more than once, for each
    default rate found.



#### Finding a set of data by Rate and School data Combined

- 4. Execute queries based on Rate and School data simultaneously.
  - Go into "Enter Query" mode by clicking on the "Query" button.
  - Query on rate data (e.g. Rate% > 40.1) and school data together (e.g. State="WY") then press the "Find" button.
  - Notice that this allows a more distinct set of data to be located (e.g. all schools/Rates in Wyoming where the rate is > 40.1).



Default Management User Manual (Final - 04/14/98)

### 3.3 Query Perkins Data (PEPSI817)

The purpose of this screen is to provide default management staff as well as the PEPS case teams with a "Basic View" of Perkins default rate data. This option will be available to all PEPS users. The form itself allows data to be displayed for only one school at a time.

- 1. Search for the Perkins Default Rates for a school.
  - Select More / Default Management / Basic View / Perkins Rates from the PEPS menu. The figure below displays the PEPS menu path.

Accessing the Basic View Perkins Rates Screen

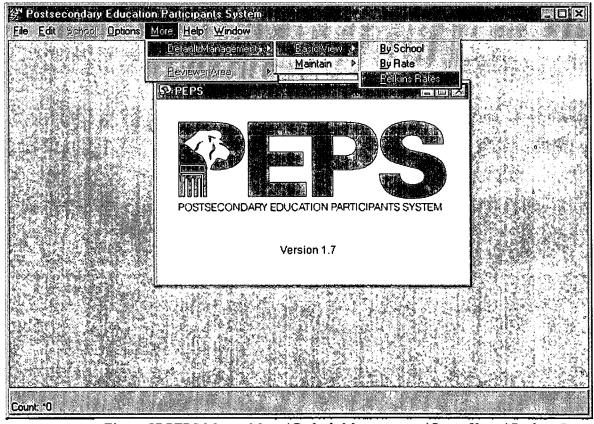


Figure 57 PEPS Menu: More / Default Management / Basic View / Perkins Rates (PEPSMAIN)



• The Basic View Perkins Rates window appears as displayed below.

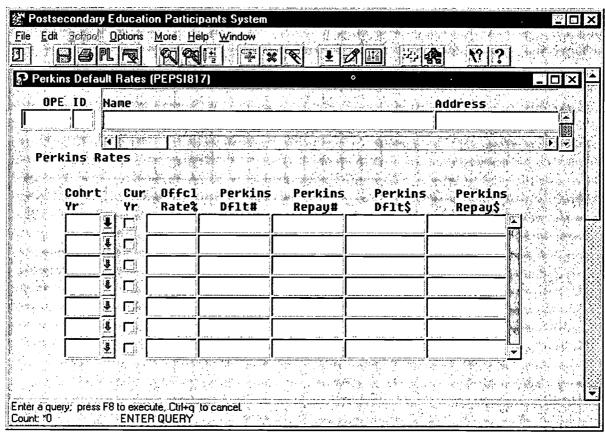


Figure 58 Perkins Default Rates: (PEPSI817)

Layout and
Organization of
Information on this
Screen

Enter Selection Criteria

- Notice that the school information area appears in the upper, "School", block of the form.
- Notice that the Cohort Year Default Rates area appears in the next block.
- The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of schools and/or rates.
- Enter an OPE ID as the selection criteria in the "School" block and execute the query by pressing the Find button (the magnifying glass).
- Notice that the school information appears in the top, "school" block of the
  form. A block is a section of data that is logically, and usually physically,
  related. If Perkins Rate Data exists for the school selected, it will appear
  the lower block on the form. Currently, no Perkins exists for DM. Refer to
  the Figure below.

Viewing the Data

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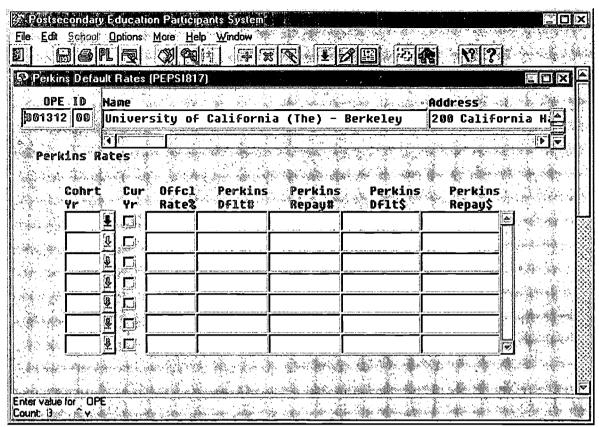


Figure 59 Perkins Default Rates: (PEPSI817)

# Querying for a Set of Schools

#### 2. Open a set of schools.

- Go into "Enter Query" mode by clicking on the "Query" button. Scroll to the right on the upper, "School" block and enter selection criteria in fields other than the OPE ID (e.g. Name or State).
- Notice that when the Vertical Scroll bar to the right of the "School" block is clicked the form displays the data for the next school found in the query set returned (e.g. Each school with a name like "University of North Dako%" or each school in the state of North Dakota).



### 4

# Maintain Default Rates

The purpose of this section is to demonstrate the online rate maintenance functions available to the default management staff. These functions are available to users who have been granted access to the Default Management / Maintain menu. Certain users will have access to the query only version of these forms, but never the update versions. This is consistent with standard PEPS security.

The following windows display the PEPS Default Management / Maintain / Maintain Rates menu.

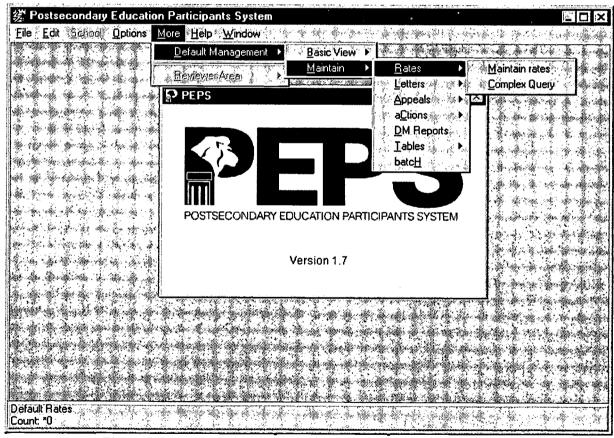


Figure 60 PEPS Menu: Default Management Menu / Maintain / Maintain Rates Path (PEPSMAIN)



### 4.1 Maintain Default Rate Data (PEPSD820, PPESI820)

The purpose of this screen is to adjust the default rates of individual schools, which have already received a rate from NSLDS. This function is only available to users who have been granted access to the Default Management / Maintain menu.

. Search for the Default Rates for a school.

#### Accessing the Maintain Rates Screen

Select More / Default Management / Maintain / Rates / Maintain Rates from the PEPS menu. The figure below displays the PEPS menu path.

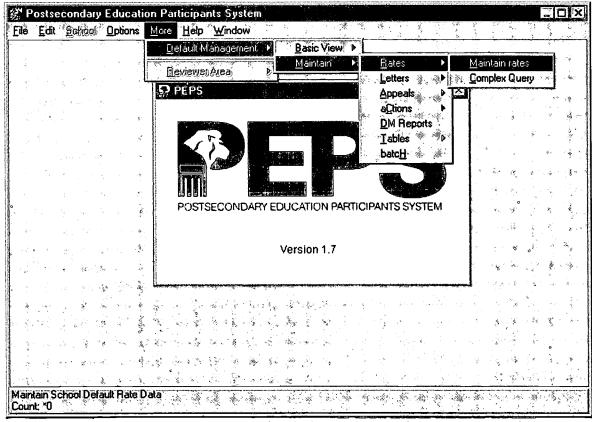


Figure 61 PEPS Menu: More / Default Management / Maintain / Rates / Maintain Rates (PEPSMAIN)



The Maintain Rates window appears as displayed below.

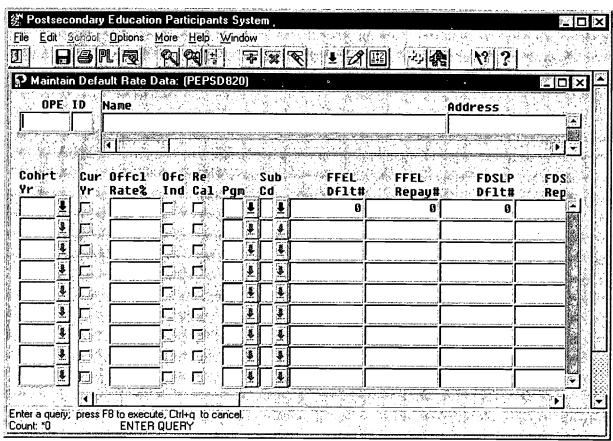


Figure 62 Maintain Rates: (PEPSD820)

Layout and
Organization of
Information on this
Screen

Enter Selection Criteria

Viewing the Data

• Notice that the school information area appears in the upper, "School", block of the form. A block is a section of data that is logically, and usually physically, related.

- Notice that the Cohort Year Default Rates area appears in the next block.
- The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of schools and/or rates.
- Enter an OPE ID as the selection criteria in the "School" block and execute the query by pressing the Find button (the magnifying glass).
- Notice that the rates displayed in the Default rates block belong to the one school displayed in the "School" block. Refer to the Figure below.



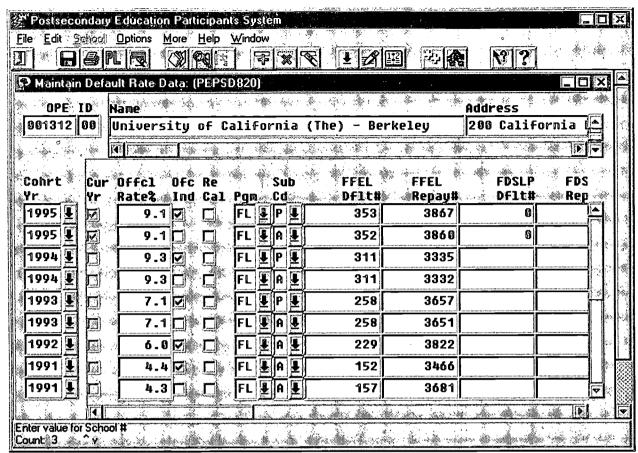


Figure 63 Maintain Default Rate Data: (PEPSD820)



Scroll to the right to view all of the columns on the form. Refer to the figures below.

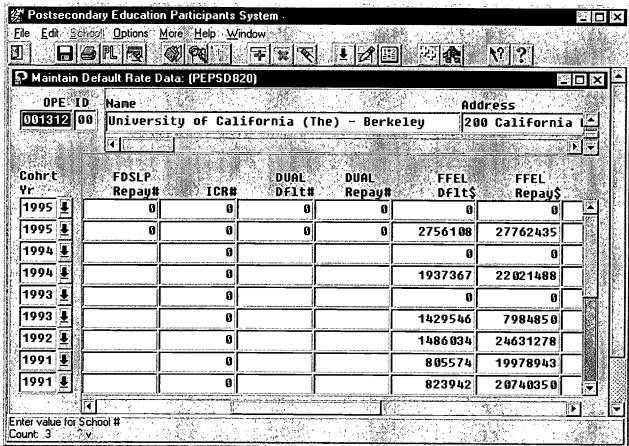


Figure 64 Maintain Default Rate Data scrolled to the right: (PEPSD820)

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68



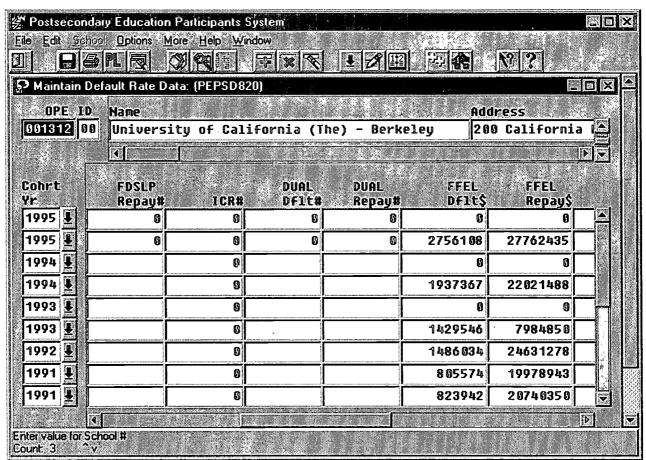


Figure 65 Maintain Default Rate Data scrolled a 2<sup>nd</sup> Time to the right: (PEPSD820)

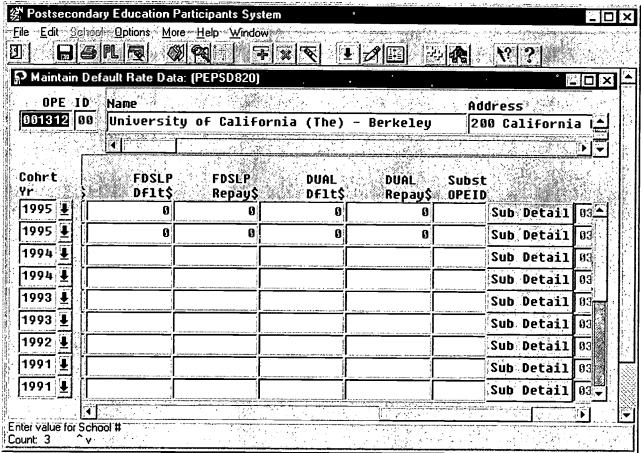
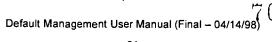


Figure 66 Maintain Default Rate Data scrolled a 3rd Time to the right: (PEPSD820)





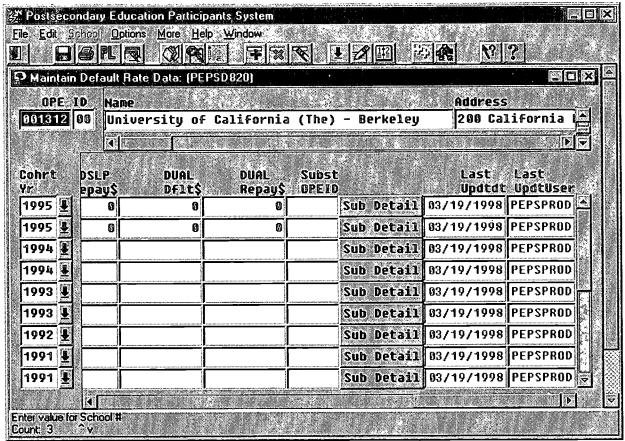


Figure 67 Maintain Default Rate Data scrolled a 4th Time to the right: (PEPSD820)

#### Insert New Rate Data

- 1. Select a school.
  - Put the form into query mode by clicking the Query button (the Open Book).
  - Enter selection criteria in the School block and execute the query by pressing the Find button (the magnifying glass).
  - Notice that the school information appears in the main "school-block" of the form. A block is a section of data that is logically, and usually physically, related.
  - Notice that Default Rates information appear in the next block.

#### Insert New Rate Data

- 2. Enter new Default Management Rate records.
- Using the school selected above, navigate to the Default Rate block on the *Maintain Default Rate Data* window.

Tip: Instead of using the Insert Button, place the cursor in a blank row and click.

71

Default Management User Manual (Final - 04/14/98)



- Click the insert button (Green Plus Sign) to start a new rate record. An alternative to using the Insert button is to place the cursor in a blank row and click. This is available only if a blank row currently exists on the screen.
- Enter data values for the required columns (Cohrt Yr, Rate%, Pgm, Sub Cd). Use the LOV button (where present) to select legitimate values.
- The system will not allow the row to be saved without entering all the required columns for a Default Rate Record. A message indicating the required column will be displayed and the cursor will be positioned on the column.
- A rate can be entered if the school has a "pending" appeals in the same cohort year. You may create a pending appeal using the *Maintain Appeals* window (PEPSD830).
- Click the Save button (Blue Diskette) on the toolbar to save the new rate for the school. A message indicating that a row was saved will appear at the bottom of the screen. The rates are redisplayed in descending entry order.
- Rates can never be deleted. Note that the delete icon on the toolbar is disabled.
- Click the close-window button (red door) on the toolbar to close the window.
- Check the Action Screen to see if any actions were generated via menu path (More / Default Management / Maintain / Actions / Actions).

# Modify Existing Rate Data

- 3. Modify Default Management Rate records.
  - Locate data for the desired OPE ID by entering selection criteria and by pressing the "Find" button.
  - Navigate to the Default-Rate data block on the *Maintain Default Rate Data* window.
  - Locate the Fields in the Default-Rate data block, which are modifiable. Make changes to those fields.
  - Pgm and Sub Cd are columns that are modifiable. Use the LOV button to provide legitimate values.
  - Click the Save button (Blue Diskette) on the toolbar to save the new rate for the school. A message indicating that a row was saved will appear at the bottom of the screen.

#### Insert or Modify Suspension Rates

- 4. Insert or modify Default Management Suspension Rate records.
  - Locate data for the desired OPE ID by entering selection criteria and by pressing the "Find" button.



- Navigate to the Default-Rate data block on the *Maintain Default Rate Data* window.
- Insert or modify the column Sub Cd, to indicate that the rate is a "Litigation/Suspension" rate by Sub-Type code. If inserting, make sure that all required columns are filled in. If modifying, choose only the most recent rate in any one-cohort year. Note the cohort year of the newly inserted or modified rate.
- Click the Save button (Blue Diskette) on the toolbar to save the new rate for the school.
- Among the rates for the school that belong to the same cohort year as the new Litigation rate, no row has column, Ofc Ind, checked.
- Note that the "Basic View" of this schools data will not display any rate information for the cohort year affected. Navigate through menu path, More / Default Management / Maintain/ Rates / Maintain Rates.



### 4.2 Complex Query Default Rate Data (PEPSI837)

The purpose of this screen is to provide default management staff with a powerful analytical tool to identify rates through both school and rate criteria. This function is only available to users who have been granted access privileges to the Default Management / Maintain menu. It provides a powerful query capability against a large and comprehensive view of the rate data maintained by DMD.

This form is similar to the "Basic View by Rates" form; however, it allows a view of all the default rate data and default rate history data maintained by DMD. The form itself allows data to be displayed for multiple schools at a time if those schools share common data features.

- 1. Search for the Default Rates for a school.
  - Select More / Default Management / Maintain / Rates / Complex Query from the PEPS menu. The figure below displays the PEPS menu path.

#### Accessing the Maintain Rates Screen

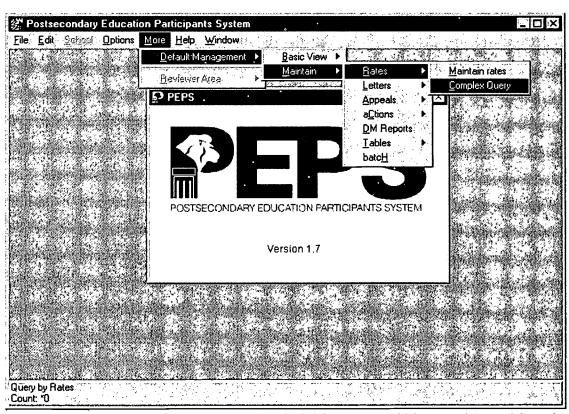


Figure 68 PEPS Menu: More / Default Management / Maintain / Rates / Complex Query (PEPSMAIN)



Default Management User Manual (Final – 04/14/98)

• The Cohort year Default Rates window appears as displayed below.

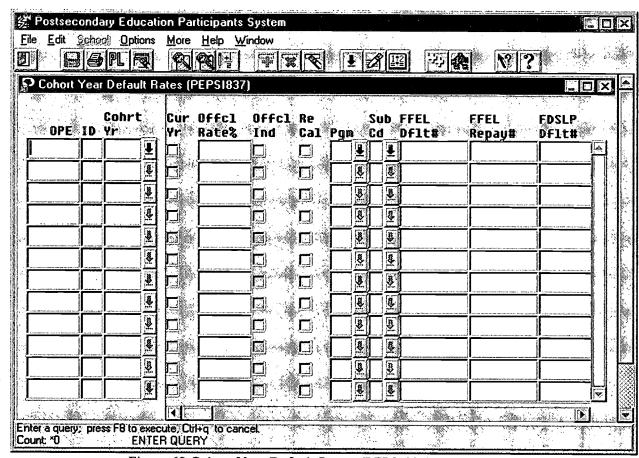


Figure 69 Cohort Year Default Rates: (PEPSI837)

Layout and Organization of Information on this Screen

Enter Selection Criteria

Warning!!! Enter Selection Criteria Sufficient to Limit the Number of Rate Records Returned!!!

- Notice that only one block of data appears on this form. A block is a section of data that is logically, and usually physically, related.
- Notice that the single block data area contains both School and Rate data; this
  means that school information will be repeated, i.e., the name of the a school
  will be repeated for each row of default rate data displayed.
- 1. The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of schools / rates.
  - Enter selection criteria in the data block (e.g., 1995 for cohort year and 00131% for OPE ID). Warning, there are hundreds of thousands of rates. Make sure that the selection criteria are precise enough to limit the set of rates you want displayed on the screen. Non-specific selection criteria may produce a response time of several minutes. Execute the query by pressing the Find button (the magnifying glass).

Default Management User Manual (Final - 04/14/98)



• Bear in mind that each column in which selection criteria is entered will affect the outcome of the query, i.e., each school/rate must be true for selection criteria A and B and C and....

#### Viewing the Data

• Notice that the rates displayed in this single block screen belong to different schools as indicated by the OPE ID column. Refer to the Figure below.

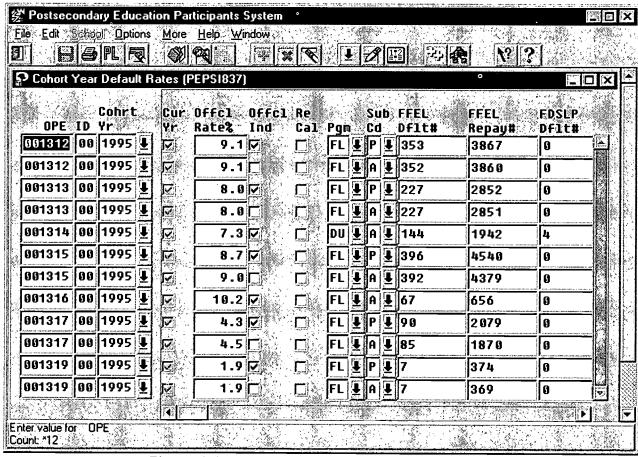


Figure 70 Cohort Year Default Rates: (PEPSI837)

• Scroll to the right using the horizontal scroll bar to review all of the data columns. Refer to the figures below.



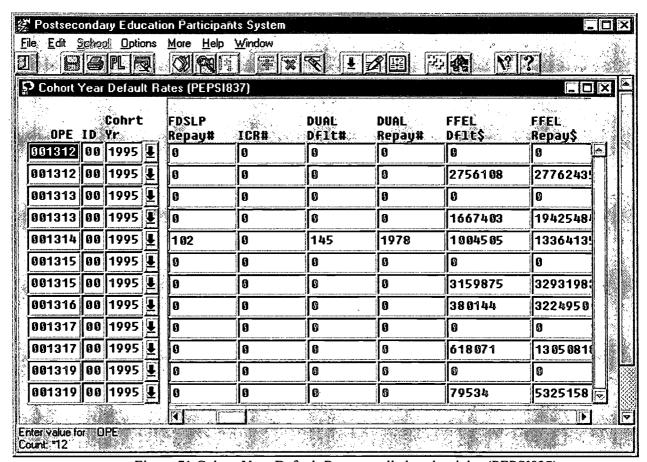


Figure 71 Cohort Year Default Rates scrolled to the right: (PEPSI837)



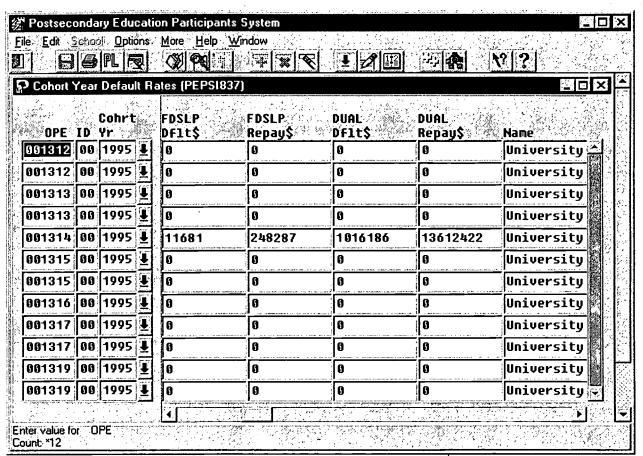


Figure 72 Cohort Year Default Rates scrolled a 2<sup>nd</sup> Time to the right: (PEPS1837)

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69

Default Management User Manual (Final - 04/14/98)

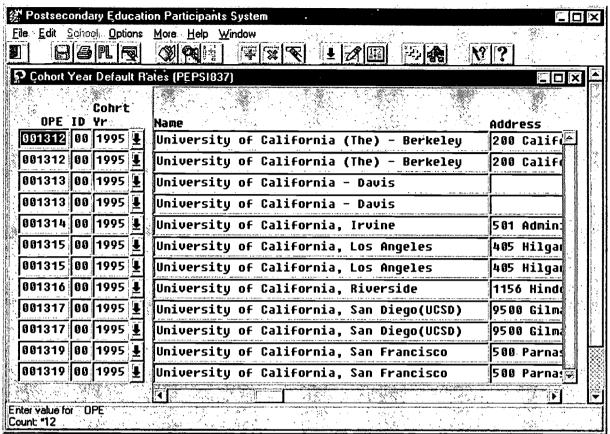


Figure 73 Cohort Year Default Rates scrolled a 3<sup>rd</sup> Time to the right: (PEPSI837)



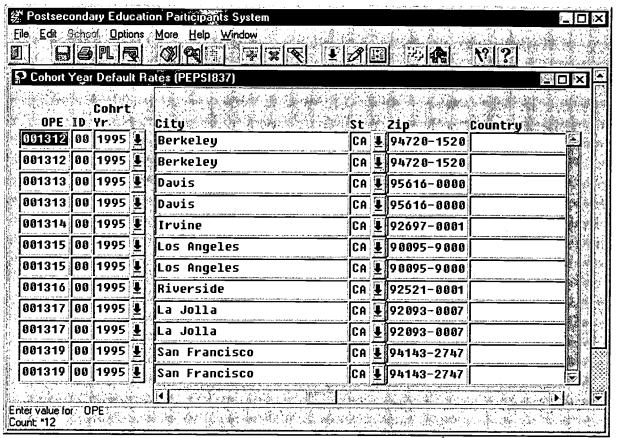


Figure 74 Cohort Year Default Rates scrolled a 4th Time to the right: (PEPSI837)



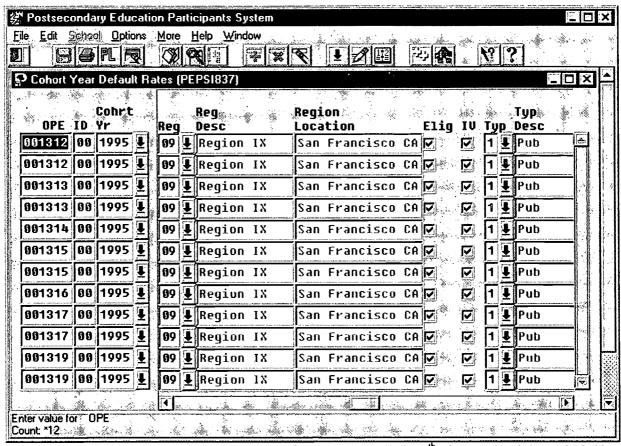


Figure 75 Cohort Year Default Rates scrolled a 5th Time to the right: (PEPSI837)



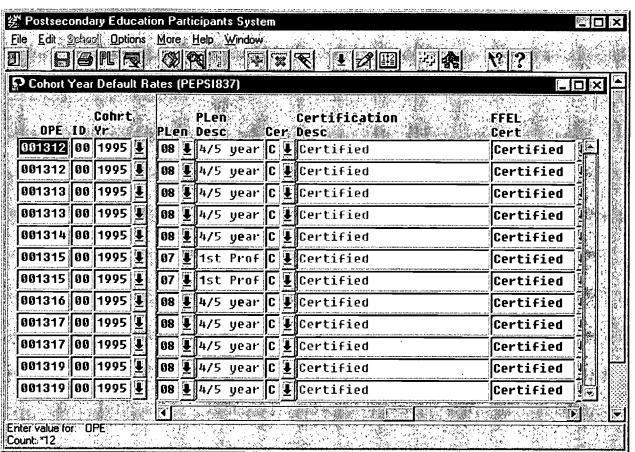


Figure 76 Cohort Year Default Rates scrolled a 6th Time to the right: (PEPSI837)



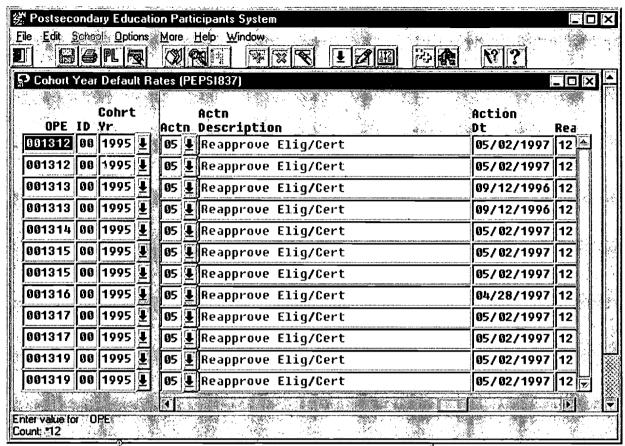


Figure 77 Cohort Year Default Rates scrolled a 7th Time to the right: (PEPSI837)



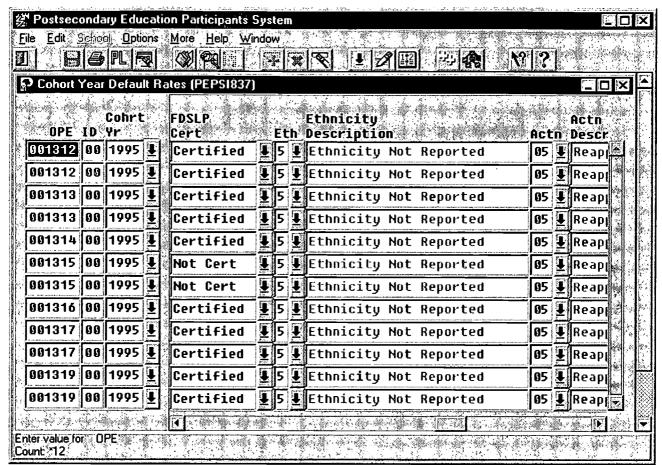


Figure 78 Cohort Year Default Rates scrolled an 8th Time to the right: (PEPSI837)



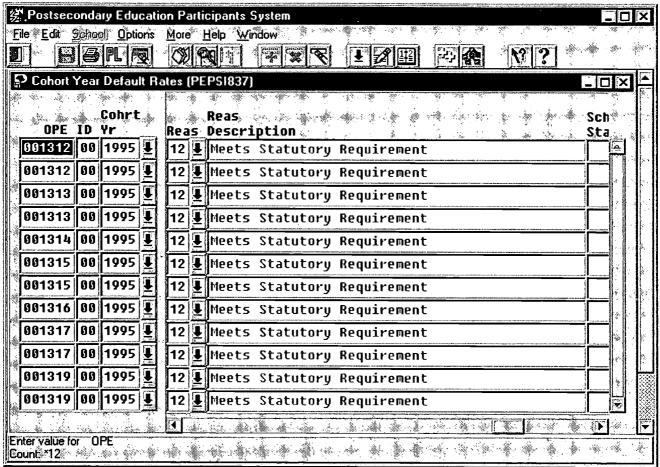


Figure 79 Cohort Year Default Rates scrolled a 9th Time to the right: (PEPSI837)



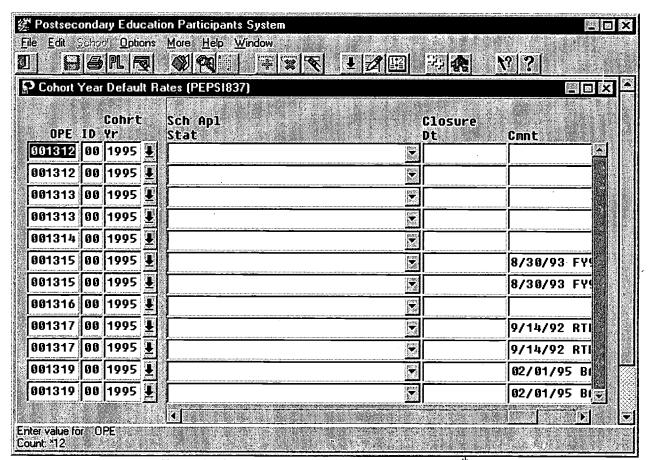


Figure 80 Cohort Year Default Rates scrolled a 10<sup>th</sup> Time to the right: (PEPSI837)

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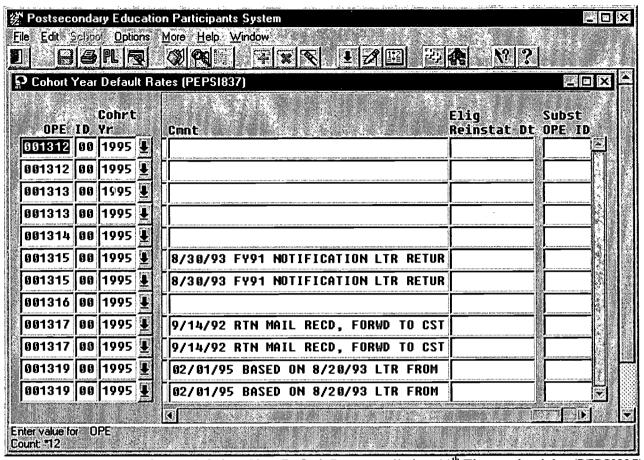


Figure 81 Cohort Year Default Rates scrolled an 11th Time to the right: (PEPSI837)



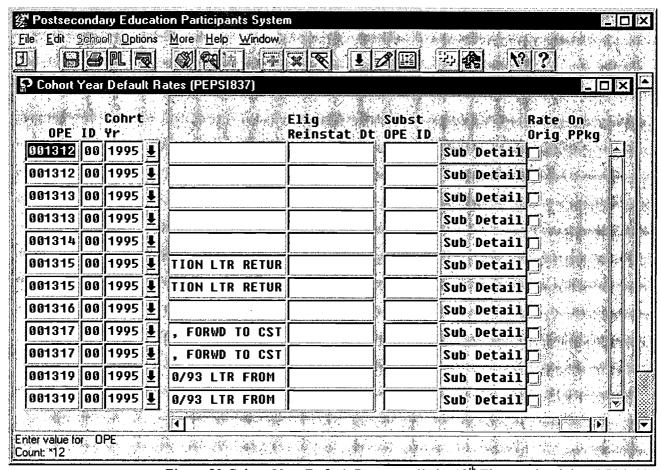


Figure 82 Cohort Year Default Rates scrolled a 12th Time to the right: (PEPSI837)



#### Displaying Substitution Rates

Warning!!! ALWAYS Enter Selection Criteria Sufficient to Limit the Number of Rate Records Returned!!!

# Find a set of data by Rate and School data

Combined

- When a school has substitution rates, an OPE ID will be displayed in the *Subst OPEID* column. Pressing the *Sub Detail* button shows the default data for the substitution rate school.
- Use the vertical scroll bar to the right of the block to scan through the set of schools/rates found by the query.
- Repeat this process to find new sets of data.
- 2. Execute queries based on Rate and School data simultaneously.
  - Go into "Enter Query" mode by clicking on the "Query" button.
  - Query on rate data (e.g. Rate% > 40.1 and Off Ind is checked) and school data only (e.g. Name like "%Design%" and/or State="WI") then press the "Find" button.
  - Notice that this allows a distinct set of data to be located (e.g. all schools/Rates in Wisconsin where the rate is > 40.1% and the name of the school contains the word "Design").



## Maintain Default Letters

The purpose of this section is to demonstrate the online functions available to the Default Management staff to maintain Default Rate Letter Data for individual schools, which have a default rate (as calculated by NSLDS). This section is only open to users who have been granted access to the Default Management / Maintain menu. Certain users will have access to the query only version of these forms, but never the update versions. This is consistent with standard PEPS security.

The following windows display the PEPS Default Management / Maintain / Maintain Letters menu.

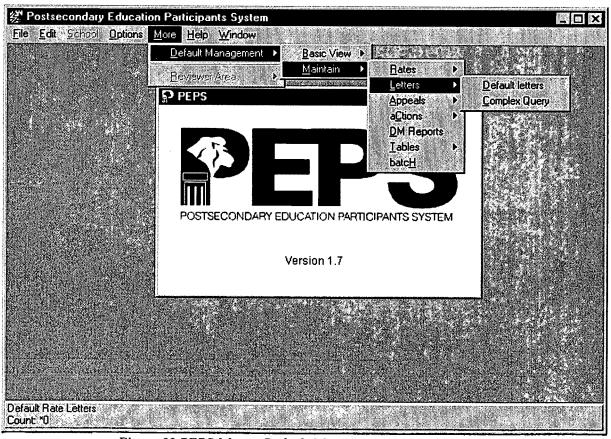


Figure 83 PEPS Menu: Default Management Menu / Maintain Letters (PEPSMAIN)



# 5.1 Maintain Default Rate Letter Data (PEPSD825, PEPSI825)

The purpose of this screen is to maintain Default Rate Letter Data for individual schools, which have a default rate (as calculated by NSLDS). This form is only open to users who have been granted access to the Default Management / Maintain menu.

1. Search for the Default Rates for a school.

# Accessing the Default Letters Screen

• Select More / Default Management / Maintain / Letters / Default Letters from the PEPS menu. The figure below displays the PEPS menu path.

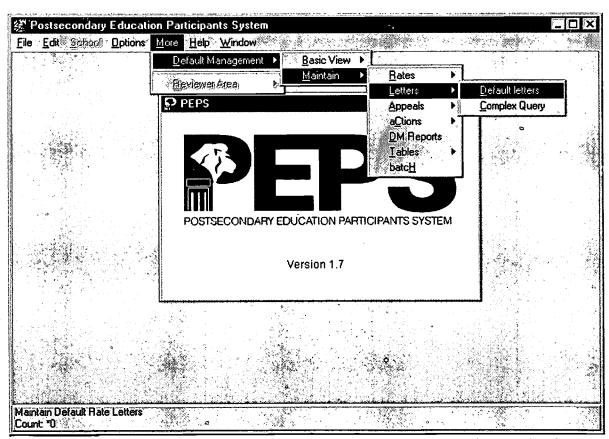


Figure 84 PEPS Menu: More / Default Management / Maintain / Letters / Default Letters (PEPSMAIN)



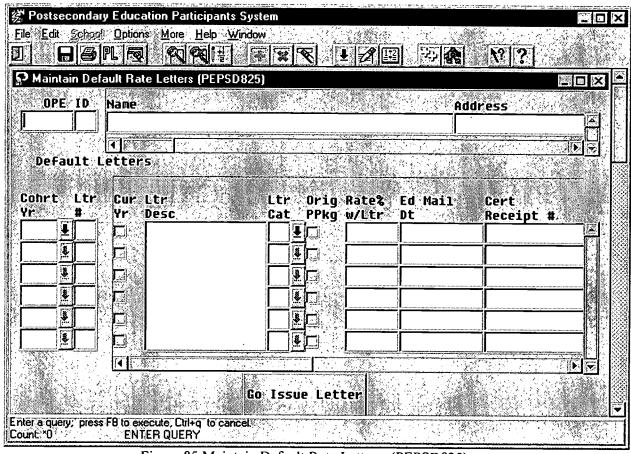


Figure 85 Maintain Default Rate Letters: (PEPSD825)

Layout and Organization of Information on this Screen

Enter Selection Criteria

Viewing the Data

- Notice that the school information area appears in the upper, "School", block of the form. A block is a section of data that is logically, and usually physically, related.
- Notice that the Default Letters area appears in the next block.
- The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of schools and/or Default Letters.
- Enter an OPE ID as the selection criteria in the "School" block and execute the query by pressing the Find button (the magnifying glass).
- Notice that the Letters displayed in the Default Letters block belong to the one school displayed in the "School" block. Refer to the Figure below.



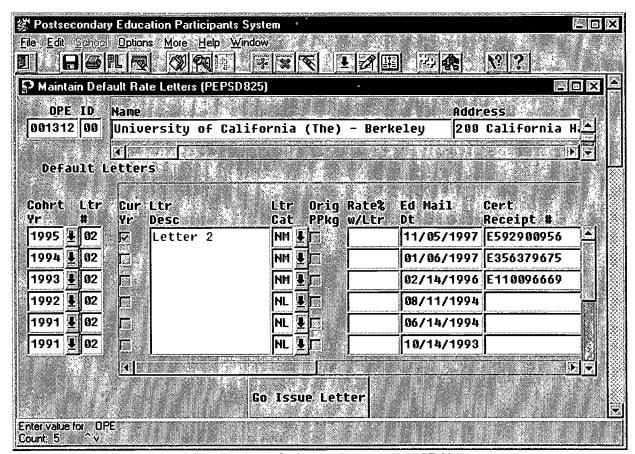


Figure 86 Maintain Default Rate Letters: (PEPSD825)



Scroll to the 1

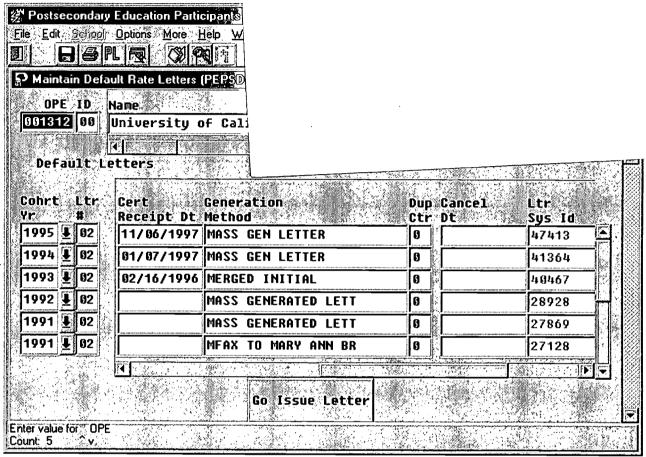


Figure 87 Maintain Default Rate Letters scrolled to the Right: (PEPSD825)

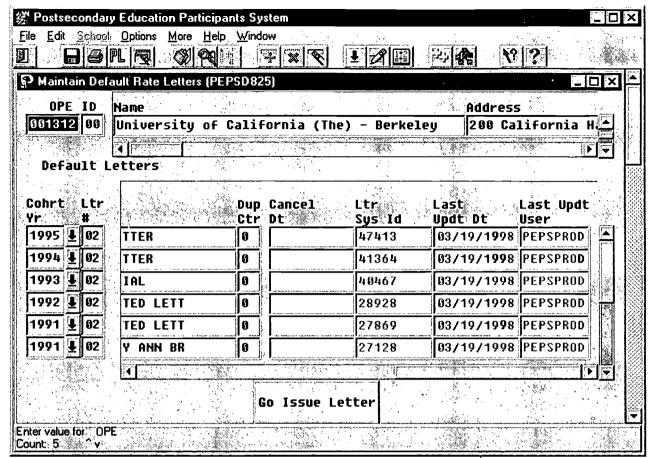


Figure 88 Maintain Default Rate Letters scrolled a 2<sup>nd</sup> Time to the Right: (PEPSD825)

### Selecting a School for Letter Review

- 1. Select a School by Querying the School Block.
  - Type in the OPE ID and press the "Find" button.
  - Notice that the school information appears in the main "school-block" of the form. A block is a section of data that is logically, and usually physically, related.
  - Notice that Default Rate Letters appear in the next block.

### Issuing a new Letter

- 2. Enter Default Management Letter records.
  - Navigate to the Default Letters block on the window.
  - New Default Letter rows cannot be inserted in the normal manner (i.e, the Insert button {Green Plus Sign} is always disabled).
  - Click the "Go Issue Letter" button to advance to the Issue New Letters by Cohort Year window. Refer to the figure below.



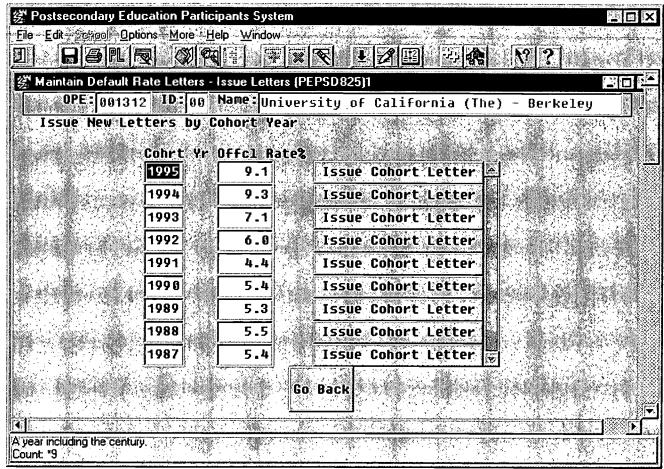


Figure 89 Maintain Default Rate Letters - Issue New Letters Page: (PEPSD825)

Warning!!! Do not generate Letters for cohort years prior to 1996.

- Do not generate Letters for cohort years prior to 1996. Pre-1995 letter determination rules are not defined, while 1995 determination rules were defined for testing purposes only. Press the "Issue Cohort Letter" button next to the correct cohort year.
- The Maintain Default Rate Letters window again appears. The newly issued letter will be visible in the letter history. Verify that the system assigned the correct letter number.
- The system will create a new letter record marked as "Duplicate" with column, Dup Ctr, incremented if the letter number assigned by the system is a duplicate of the existing letter record. For a duplicate to be counted, it must have the same letter number and cohort year.
- Note that Letters can never be deleted.

Modifying Existing Letter Data 1. Modify Default Management Letter records.



Note that the system does not let you change non-modifiable fields.

- Locate Letters for the desired OPE ID by entering selection criteria in the School block while in query mode, and pressing the "Find" button.
- Navigate to the Default-Rate Letter data block on the *Maintain Default Rate Letters* window.
- Locate the Fields in the Default-Rate Letter data block, which are modifiable.
   Make changes to those fields. Note that the system does not let you change non-modifiable fields.
- Verify that those columns that can be modified (Generation Method, Cancel Dt) are the columns that should be modifiable; and that they accept only legitimate values.
- Click the Save button (Blue Diskette) on the toolbar to save the new rate for the school.



# 5.2 Complex Query Default Rate Letter Data (PEPSI826)

The purpose of this function is to query on both school and letter criteria to identify detailed default letter data. This option will be available only to users who have been granted access to the Default Management / Maintain. The form itself allows data to be displayed for multiple schools at a time if those schools share common data features.

It provides a powerful query capability against a large and comprehensive view of the letter data maintained by DMD.

- 1. Search for the Default Letters for a school.
  - Select More / Default Management / Maintain / Letters / Complex Query from the PEPS menu. The figure below displays the PEPS menu path.

Accessing the Letters Complex Query Screen

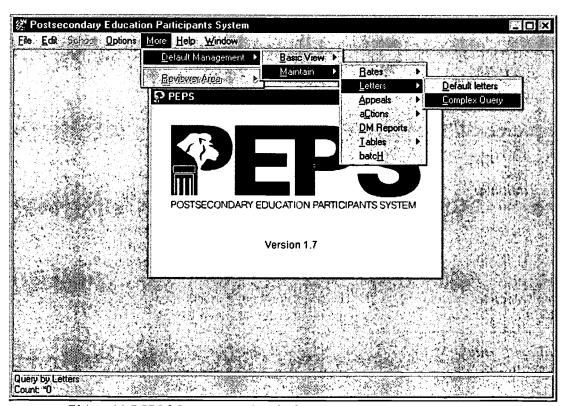


Figure 90 PEPS Menu: More / Default Management / Maintain / Letters / Complex Query (PEPSMAIN)



Default Management User Manual (Final – 04/14/98)

• The Query Schools by Letters window appears as displayed below.

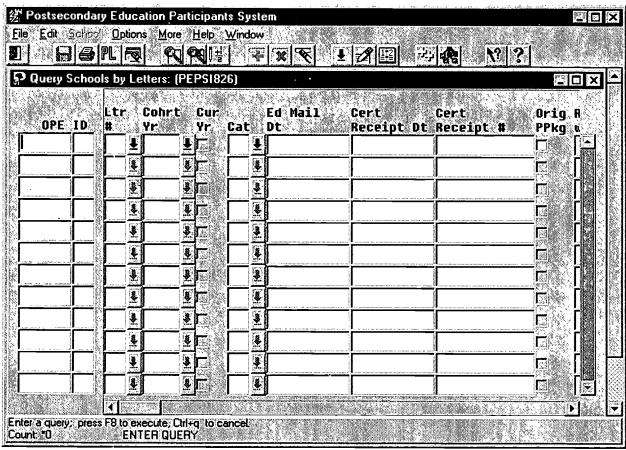


Figure 91 Query Schools by Letters: (PEPS826)

Layout and Organization of Information on this Screen

Enter Selection Critaria

Warning!!! Enter Selection Criteria Sufficient to Limit the Number of Rate Records Returned!!!

- Notice that only one block of data appears on this form. A block is a section of data that is logically, and usually physically, related.
- Notice that the single block data area contains both School and Rate data; this
  means that school information will be repeated, i.e., the name of the a school
  will be repeated for each row of default rate data displayed.
- 2. The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of schools / letters.
  - Enter selection criteria in the data block (e.g., 00131% for OPE ID).

    Warning, there are tens of thousands of letters. Make sure that the selection criteria are precise enough to limit the set of letters you want displayed on the screen. Non-specific selection criteria may produce a response time of several minutes. Execute the query by pressing the Find button (the magnifying glass).



 Bear in mind that each column in which selection criteria is entered will affect the outcome of the query, i.e., each school/letter must be true for selection criteria A and B and C and....

#### Viewing the Data

• Notice that the letters displayed in this single block screen belong to different schools as indical

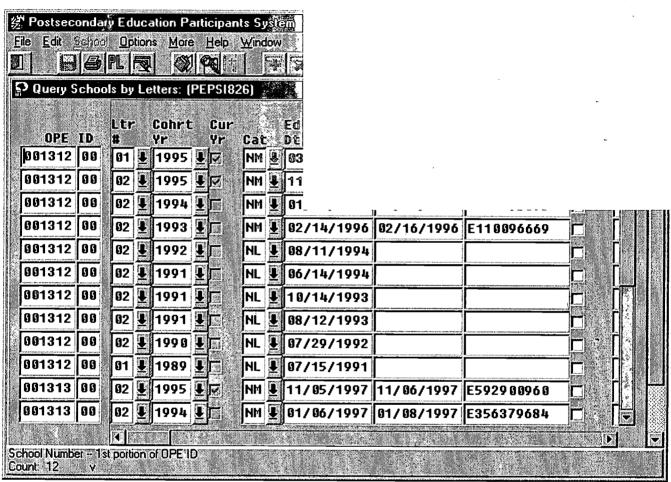


Figure 92 Query Schools by Letters: (PEPS826)

Scroll to the right using the horizontal scroll bar to review all of the data columns. Refer to the figures below.

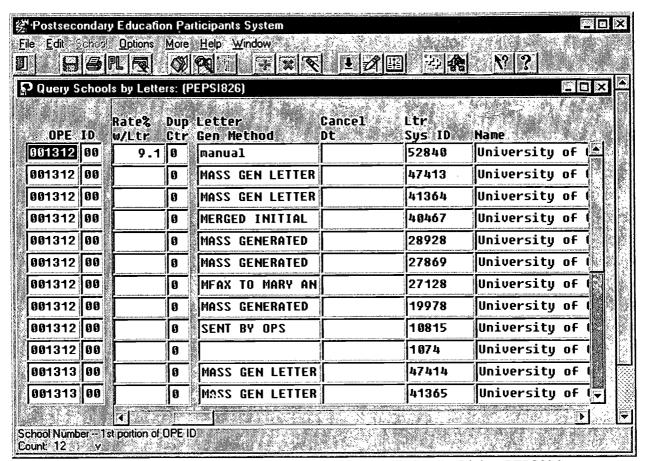


Figure 93 Query Schools by Letters Scrolled to the Right: (PEPS826)

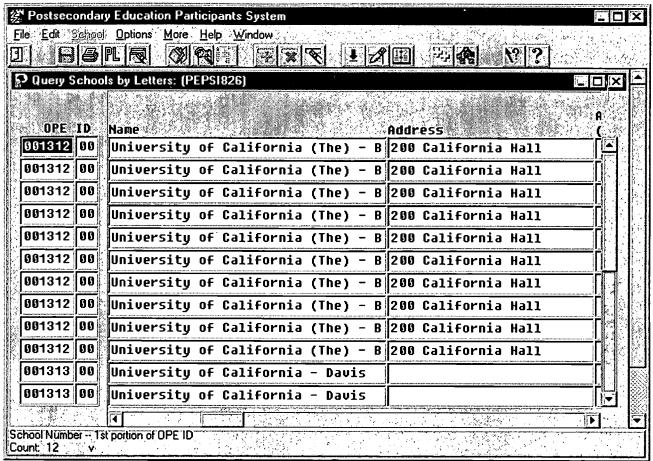


Figure 94 Query Schools by Letters Scrolled a 2<sup>nd</sup> Time to the Right: (PEPS826)



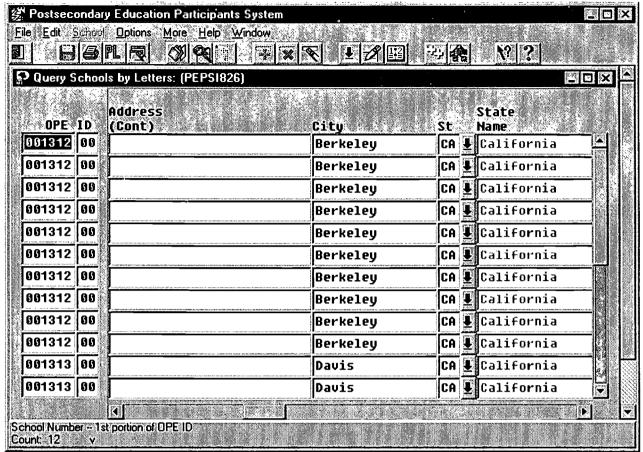


Figure 95 Query Schools by Letters Scrolled a 3<sup>rd</sup> Time to the Right: (PEPS826)



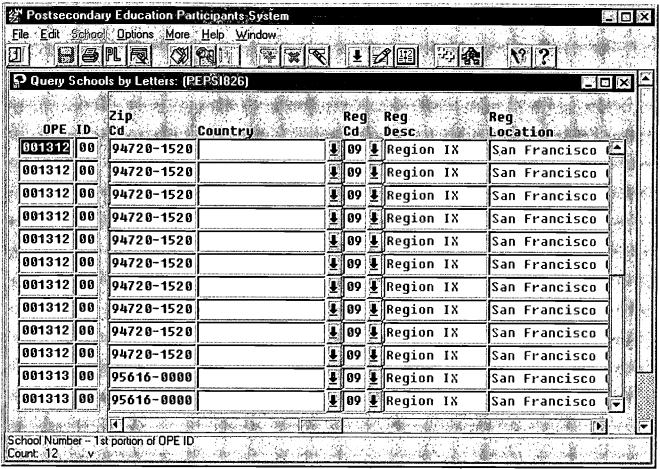


Figure 96 Query Schools by Letters Scrolled a 4th Time to the Right: (PEPS826)

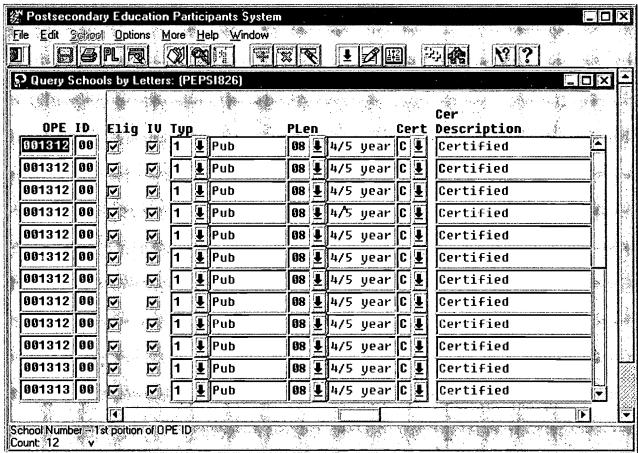


Figure 97 Query Schools by Letters Scrolled a 5th Time to the Right: (PEPS826)

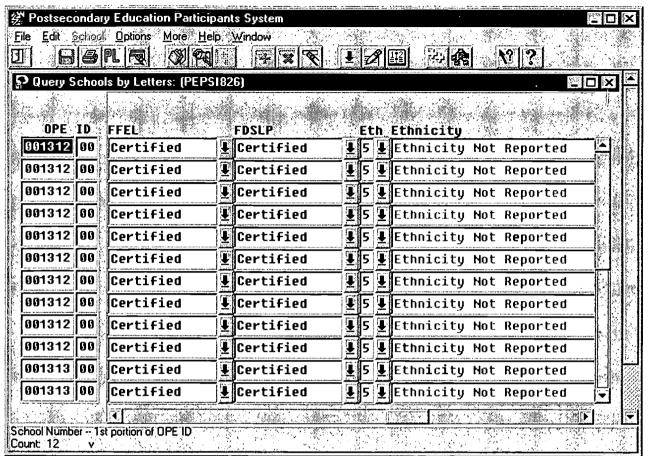


Figure 98 Query Schools by Letters Scrolled a 6th Time to the Right: (PEPS826)



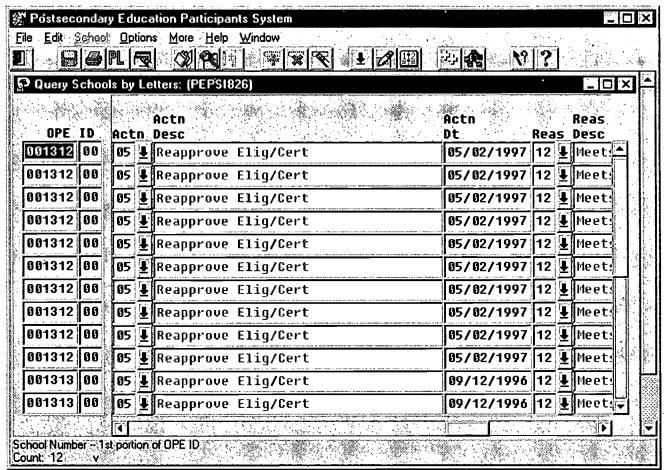


Figure 99 Query Schools by Letters Scrolled a 7th Time to the Right: (PEPS826)

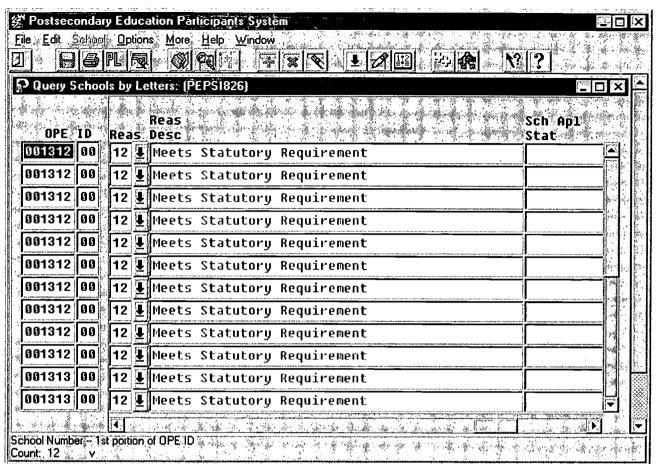


Figure 100 Query Schools by Letters Scrolled a 8th Time to the Right: (PEPS826)

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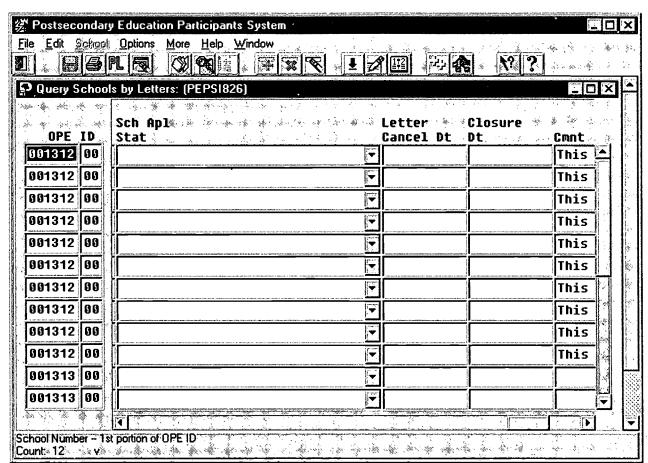
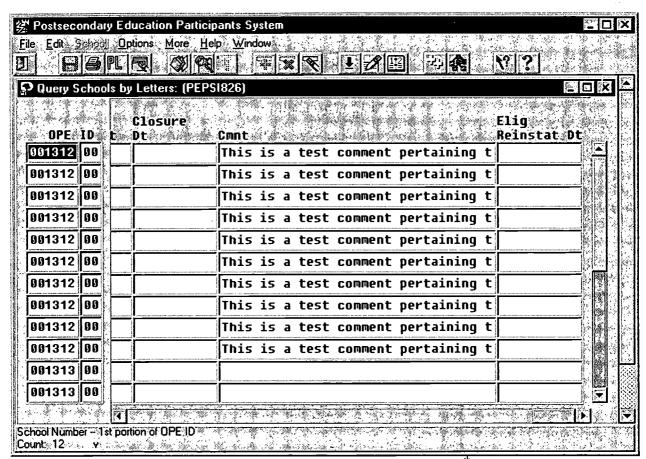


Figure 101 Query Schools by Letters Scrolled a 9<sup>th</sup> Time to the Right: (PEPS826)



•

Figure 102 Query Schools by Letters Scrolled a 10th Time to the Right: (PEPS826)

Find a set of data by Letter data

Warning!!! Enter Selection Criteria Sufficient to Limit the Number of Letter Records Returned!!!

- 3. Execute queries based on Letter data.
  - Select More / Default Management / Maintain / Letters / Complex Query from the PEPS menu. The Query Schools by Letters window appears.
  - Query on letter data only (e.g. OPE ID=005%, Letter Nbr=07, and Cohrt Yr=1995) and press the "Find" button.
  - Notice that both letter and school data appears on the form. It will be necessary to scroll to the right on the form to see all the data returned.
  - Notice also that when more than one Letter row exists for the same school
    which satisfied the search criteria, all data elements that are common and
    unchanging (such as OPE ID, Name, State) will be repeated in each row
    returned for that school.



110

### Find a set of data by Schools

- 4. Execute queries based on School data.
  - Go into "Enter Query" mode by clicking on the "Query" button.
  - Query on school data only (e.g. Name=AL%, St=AL, IV (Title IV eligibility) is checked), and Cert=C (Certified), and press the "Find" button.
  - Notice that both default-rate and school data appears on the form. It will be necessary to scroll to the right on the form to see all the data returned.
  - Notice also that each Default rate for the schools selected is displayed and that a school may be displayed more than once, for each default rate found.

#### Find a set of data by Letter and School data Combined

- 5. Execute queries based on Letter and School data simultaneously.
  - Go into "Enter Query" mode by clicking on the "Query" button.
  - Query on letter data (e.g. Letter Nbr = 04 for 1995) and school data together (e.g. Name like "%Truck%" and State="NV") then press the "Find" button.
  - Notice that this allows a more distinct set of data to be located (e.g. all schools/Letters in Nevada where the name of the school contains the word "Truck" and a 1995 letter number 04 was generated).





111

### Maintain Default Rate Appeals

The purpose of this section is to demonstrate the online functions available to the Default Management Staff to maintain Default Rate Appeals and associated information. The forms described here are only available to users who have been granted access to the Default Management / Maintain menu. Certain users will have access to the query only version of these forms, but never the update versions. This is consistent with standard PEPS security.

The following windows display the PEPS Default Management / Maintain / Appeals menu.

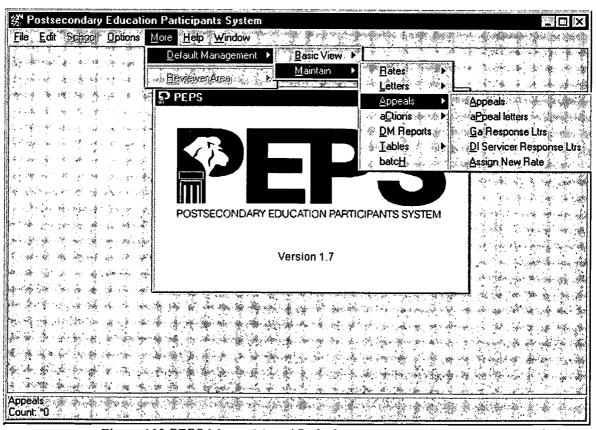


Figure 103 PEPS Menu: More / Default Management / Maintain / Appeals (PEPSMAIN)



# 6.1 Maintain Default Rate Appeals (PEPSD830, PEPSI830)

The purpose of this screen is to query and maintain Default Rate Appeals and associated information. The forms described here are only available to users who have been granted access to the Default Management / Maintain menu.

- 1. Search for the Default Rate Appeals for a school.
  - Select *More / Default Management / Maintain / Appeals / Appeals* from the PEPS menu. The figure below displays the PEPS menu path.

Accessing the Maintain Appeals Screen

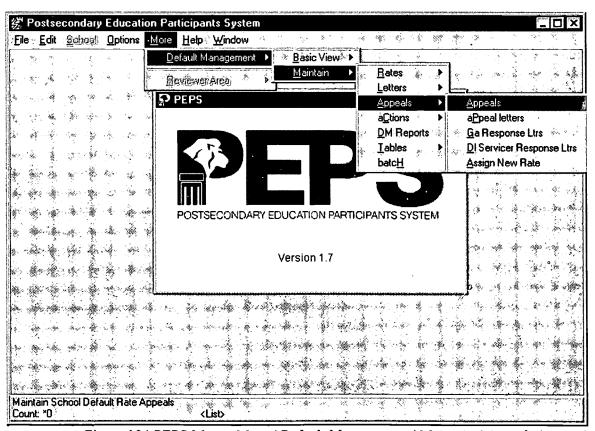


Figure 104 PEPS Menu: More / Default Management / Maintain / Appeals (PEPSMAIN)



The Maintain Appeals window appears as displayed below.

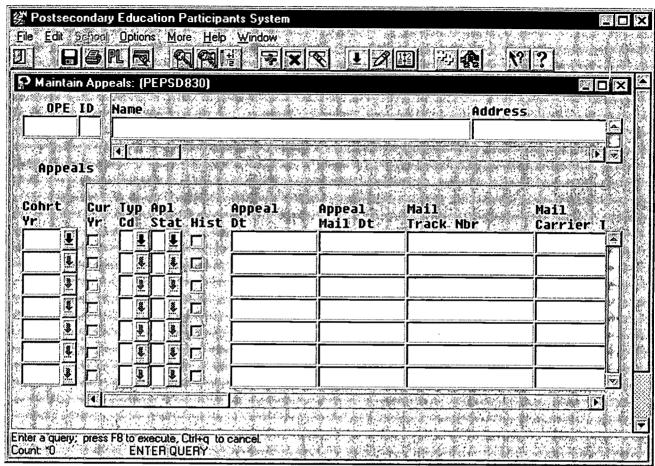


Figure 105 Maintain Appeals (PEPSD830)

Layout and
Organization of
Information on this
Screen

Enter Selection Criteria

Viewing the Data

- Notice that the school information area appears in the upper, "School", block of the form. A block is a section of data that is logically, and usually physically, related.
- Notice that the Appeals area appears in the next block.
- The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of schools and/or appeals.
- Enter an OPE ID as the selection criteria in the "School" block and execute the query by pressing the Find button (the magnifying glass).
- Notice that the appeals displayed in the Appeals block belong to the one school displayed in the "School" block. Refer to the Figure below.



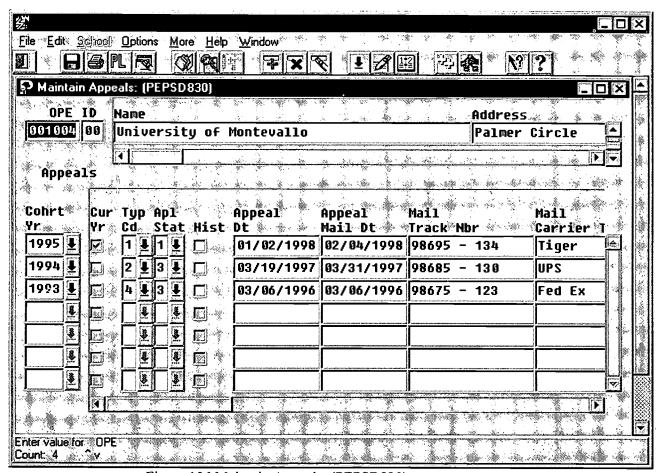


Figure 106 Maintain Appeals: (PEPSD830)

Scroll to the right to view all of the columns on the form. Refer to the figures below.



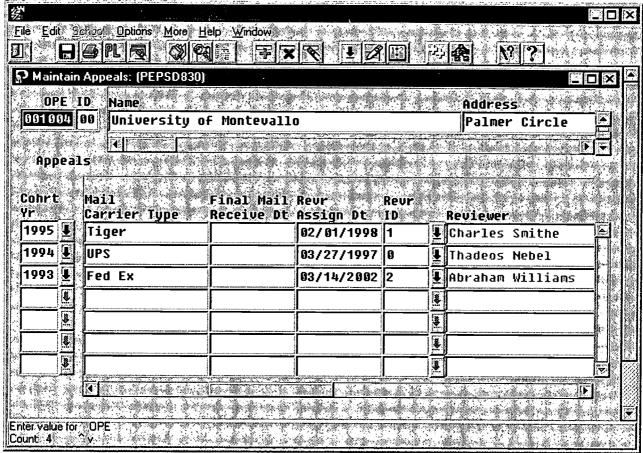


Figure 107 Maintain Appeals Scrolled to the Right: (PEPSD830)



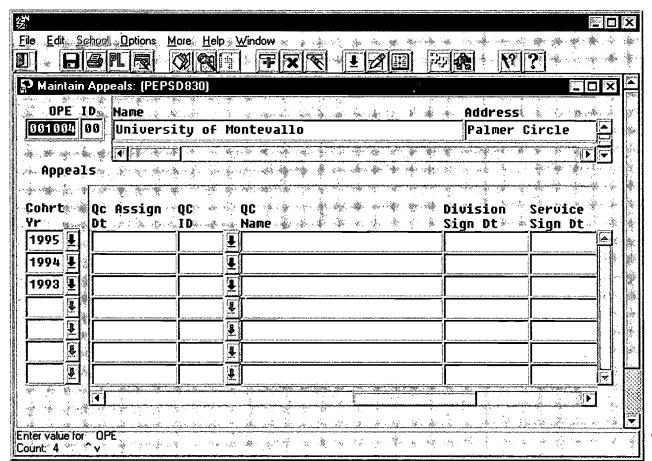


Figure 108 Maintain Appeals Scrolled a 2<sup>nd</sup> Time to the Right: (PEPSD830)



` ,<del>\*</del>. :,

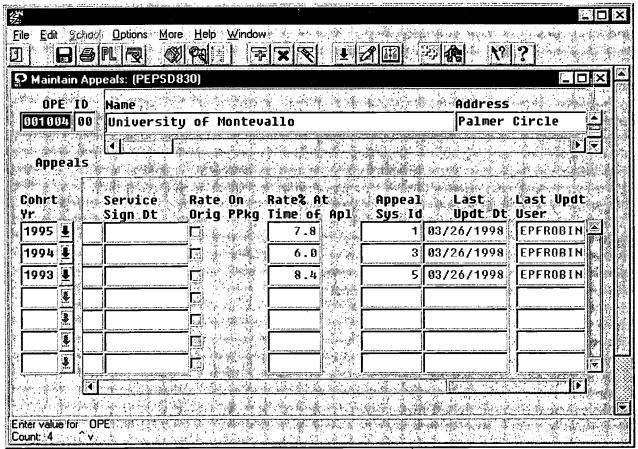


Figure 109 Maintain Appeals Scrolled a 3rd Time to the Right: (PEPSD830)



### Finding a School's Appeals

- 2. Query the school block to identify and open a school.
  - Select More / Default Management / Maintain / Appeals / Appeals from the PEPS menu. The Maintain Appeals window appears.
  - Type in the OPE ID and press the "Find" button (the magnifying glass).
  - Notice that the school information appears in the "school" block of the form.
     A block is a section of data that is logically, and usually physically, related.
     If Appeal Data already exists for the school selected or is entered during this session, it will appear the "Appeals" block on the form.

#### Creating an Appeal

#### 3. Enter Appeal records.

- First follow the instructions above to query the school block to identify and open a school.
- In the *Maintain Appeals* window navigate until the cursor is in the "Appeals" block.
- Use the Insert Button (Green Plus Sign) to create a row to be used for insertion. Select the appropriate Cohrt Year and enter all mandatory columns in the row. An alternative to using the Insert button is to place the cursor in a blank row and click. This is available only if a blank row currently exists on the screen
- The system will not allow the appeal to be saved without entering all required columns. The system will guide you through the missing mandatory columns each time you attempt to save (Blue Diskette).
- Click the Save Button (Blue Diskette) to save the record. Close the window when done.
- The Appeal can be resolved as "Win", "Lose", etc. without a value entered for ED Mail Date. However, the system will not use the appeal to determine the School's Overall Appeal status until this date has been entered. A new Overall School Appeal Status may in turn, may generate an action.
- Click the Save button (Blue Diskette) on the toolbar to save the new Appeal for the school.
- The "overall" school appeal status does not impact the ability to assign a new rate to a school. However, changes in a School's Overall Appeal Status may generate actions. Refer to the Display Action Table screen (PEPSD988 and PEPSI988) for the criteria used for generating actions.
- Check the Action Screen to see if actions were generated via menu path (More / Default Management / Maintain / Actions / Actions).

Tip: Instead of using the Insert Button, place the cursor in a blank row and click.

A School's Overall Appeal Status is determined by Appeals that have an ED Mail Date.

119



• Return to the Appeals Window to see if the ("overall") School Appeal Status in the School block of the form has been modified.

### Modify an Existing Appeal

- 4. Update an Appeal record.
  - Open the desired school following the query by school block instructions found in #1 above.
  - In the *Maintain Appeals* window navigate until the cursor is in the "Appeals" block.
  - Only those columns, which are modifiable, can be updated.
  - To modify the status of an appeal, use the LOV button to select a valid value.
  - Click the Save button (Blue Diskette) on the toolbar to save the changes to the existing Appeal data for the school. A message will indicate how many appeals where updated.
  - Check the Action Screen to see if any actions were generated via menu path More / Default Management / Maintain / Actions / Actions. An appeal must have a ED Mail date to generate a new Overall School Appeal Status, which, in turn, may generate an action.
  - Return to the Appeals Window to see if the ("overall") School Appeal Status in the School block of the form has been modified

#### Delete an Existing Appeal

- 5. In the *Maintain Appeals* window navigate until the cursor is in the "Appeals" block.
  - Place the cursor in the Cohrt Yr column for the Appeal you wish to delete, and click the left mouse button. This makes the row "current".
  - Use the Delete Button (Red X) to delete the "current" row.
  - The standard PEPS message "You are deleting this record. Please acknowledge" will appear.
  - Click "Yes" to delete, "No" to cancel the delete.
  - Press the save button on the toolbar (the blue diskette) to a make your deletion permanent.
  - The message "Transaction complete: N records applied and saved." indicates
    deleted record(s) were deleted. There is no way of EVER recovering the
    record(s) after receiving this message.



Warning!!!! Delete is Permanent when you Save or acknowledge with a "YES".

• A deleted record can be brought back by NOT saving (the blue diskette) and exiting (the red door) the screen. The system will prompt 'Do you want to save the changes you have made?". Answering "No" to this message will undo the delete and exit the screen. Once you answer "Yes" to this message, or press save (the blue diskette), there is no way of EVER recovering the record(s).



# 6.2 Maintain Default Rate Appeal Letters and Response Letters (PEPSD831, PEPSI831)

The purpose of this section is to demonstrate the online functions available to the Default Management Staff to maintain Rate Appeal Letters and associated Guarantee Agency and Direct Loan Servicer Response Letters. The forms described here are only available to users who have been granted access to the Default Management / Maintain menu.

- 1. Search for the Default Rate Appeal Letters for a school.
  - Select More / Default Management / Maintain / Appeals / Appeal Letters from the PEPS menu. The figure below displays the PEPS menu path.

Accessing the Maintain Appeal Letters Screen

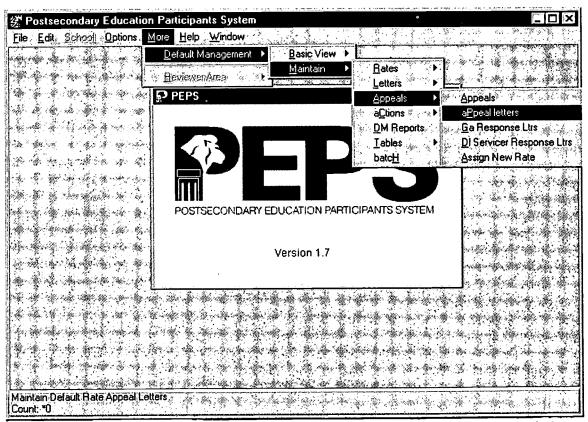


Figure 110 PEPS Menu: More / Default Management / Maintain / Appeals / Appeal Letters (PEPSMAIN)



The Maintain Appeal Letters window appears as displayed below.

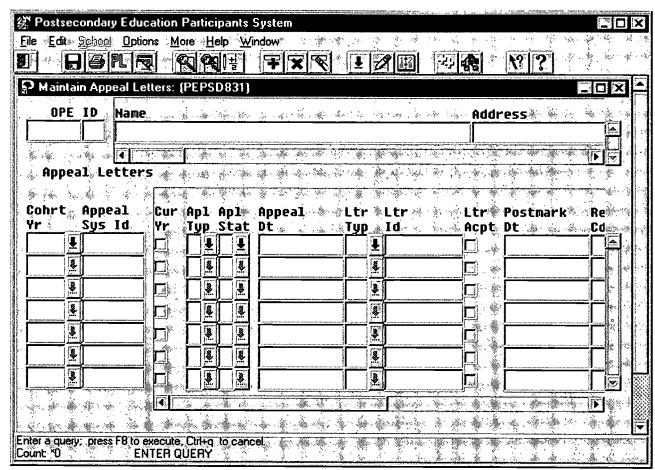


Figure 111 Maintain Appeal Letters: (PEPSD831)

Layout and Organization of Information on this Screen

Enter Selection Criteria

Viewing the Data

- Notice that the school information area appears in the upper, "School", block of the form. A block is a section of data that is logically, and usually physically, related.
- Notice that the Appeal Letters area appears in the next block.
- The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of schools and/or appeals.
- Enter an OPE ID as the selection criteria in the "School" block and execute the query by pressing the Find button (the magnifying glass).
- Notice that the letters displayed in the appeal letters block belongs to the one school displayed in the "School" block. Refer to the Figure below.

123

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Default Management User Manual (Final - 04/14/98)



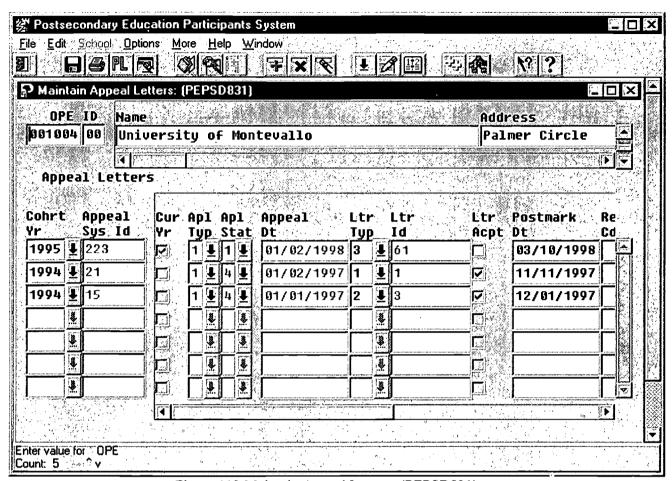


Figure 112 Maintain Appeal Letters: (PEPSD831)

Scroll to the right to view all of the columns on the form. Refer to the figure below

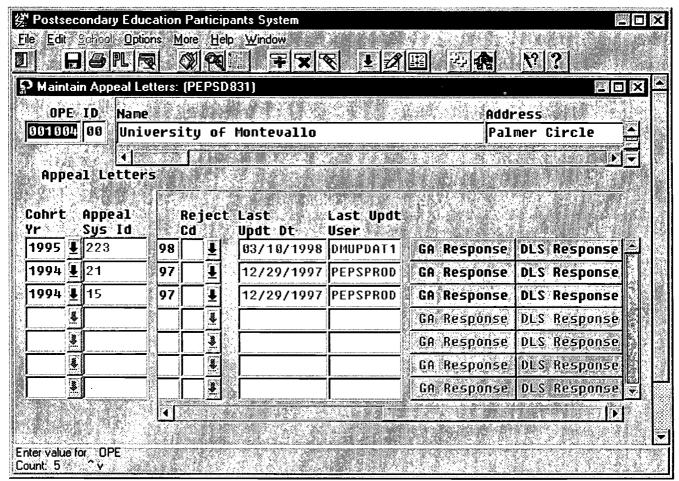


Figure 113 Maintain Appeal Letters Scrolled to the Right: (PEPSD831)



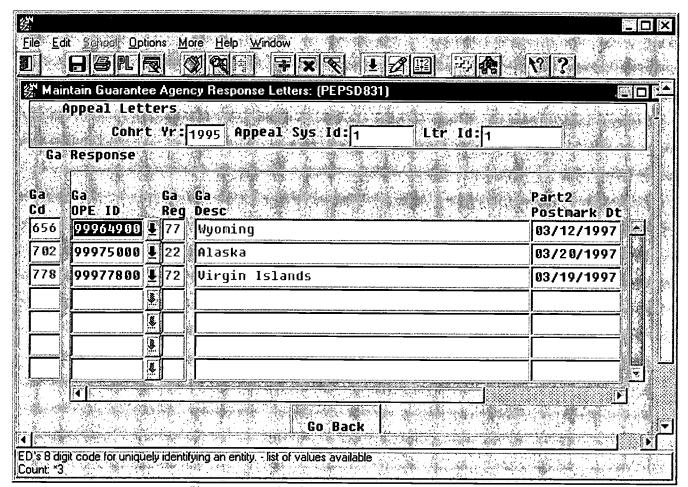


Figure 114 Maintain Guarantee Agency Response letters: (PEPSD831)

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126



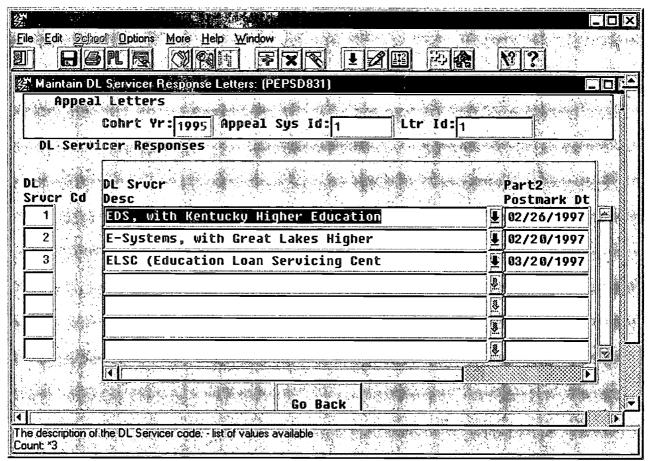


Figure 115 Maintain DL Servicer Response letters: (PEPSD831)



#### Finding a School's Appeal Letters

- 2. Query the school block to identify and open a school.
  - Select More / Default Management / Maintain / Appeals / Appeal Letters from the PEPS menu. The Maintain Appeal Letters window appears.
  - Type in the OPE ID and press the "Find" button (the magnifying glass).
  - Notice that the school information appears in the "school" block of the form. A block is a section of data that is logically, and usually physically, related. If Appeal Letter Data already exists for the school selected or is entered during this session, it will appear the "Appeal Letters" block on the form.

#### Insert an Appeal Letter

Tip: Instead of using the Insert

Button, place the

cursor in a blank

row and click.

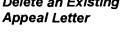
3. Add an Appeal Letter.

Follow the instructions above to find and open a school.

- In the Maintain Appeals Letters window navigate until the cursor is in the "Appeal Letters" block.
- Use the Insert Button (Green Plus Sign) to create a row to be used for insertion. An alternative to using the Insert button is to place the cursor in a blank row and click. This is available only if a blank row currently exists on the screen
- Select the proper Appeal for which the letter is to be associated, by placing the cursor in the Cohort Year column and right clicking the mouse. Then, click on the LOV icon on the toolbar. This will present a list of all appeals for this school by cohort year and appeal sys id. The system requires that you select an appeal from this list.
- Enter the letter type and postmark date columns.
- The system will not allow the row to be saved without entering all the required columns for the Appeal Letter.
- The system will warn the user, via a message at the bottom of the window, when a letter to be entered contains an invalid letter type code. See the Appeal Letter Validity Rules in the Default Management Requirements Document, Figure 3-12.
- Click the Save button (Blue Diskette) on the toolbar to save the new Appeal Letter data for the school.
- Click the close-window button (red door) on the toolbar to close the window.

#### Delete an Existing Appeal Letter

4. In the Maintain Appeal Letters window navigate until the cursor is in the "Appeal Letters" block.





- Place the cursor in the Cohrt Yr column for the Appeal Letter you wish to delete, and click the left mouse button. This makes the row "current".
- Use the Delete Button (Red X) to delete the "current" row.
- The standard PEPS message "You are deleting this record. Please acknowledge" will appear.
- Click "Yes" to delete, "No" to cancel the delete.
- Press the save button on the toolbar (the blue diskette) to a make your deletion permanent.
- The message "Transaction complete: N records applied and saved." indicates deleted record(s) were deleted. There is no way of EVER recovering the record(s) after receiving this message.
- A deleted record can be brought back by NOT saving (the blue diskette) and exiting (the red door) the screen. The system will prompt 'Do you want to save the changes you have made?". Answering "No" to this message will undo the delete and exit the screen. Once you answer "Yes" to this message, or press save (the blue diskette), there is no way of EVER recovering the record(s).
- The system will not let you delete an Appeal Letter when associated GA or DL Response Letters exist. Be sure to delete the GA and/or DL response letter and save, before trying to delete the Appeal Letter. Refer to the next sections for instructions on delete GA and DL response letters.

Warning!!!! Delete is Permanent when you Save or acknowledge with a "YES".

Tip: GA and DL Response Letters must be deleted before the Appeal Letter.

#### Enter Appeal Ga Response Letters

- 5. Add an Appeal Guarantee Agency Response Letter.
  - Select More / Default Management / Maintain / Appeals / Appeal Letters from the menu. The Maintain Appeal Letters window appears. Locate the desired School and Appeal by following the instructions in 2 above.
  - Use the Scroll bar to move the far right side of the Appeal Letters block in the *Maintain Appeal Letters* window. The *GA Response (GA Letter)* button is found next to each row of letter data. Pressing this button will take the user to a window to enter data for GA letters that apply to the same Appeal letter.
  - The system will not allow the row to be saved without entering all the required columns for the GA Response Letter.
  - The system will not allow a letter to be entered for a Guarantee Agency, which is invalid. A list from which to select valid GA OPEID can be displayed by placing the cursor in the GA OPEID column and clicking the LOV icon on the toolbar.

129

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- Multiple GA Response Letters can be entered for one Appeal letter.
   However, multiple GA response letters from the same GA OPEID can NOT be entered for one Appeal Letter.
- Click the Save button (Blue Diskette) on the toolbar to save the new GA Response data for the school.
- Click the close-window button (red door) on the toolbar to close the window

**Delete an Existing**Guarantee Agency
Response Letter

- 6. Delete an Existing Guarantee Agency Response Letter.
  - Select More / Default Management / Maintain / Appeals / Appeal Letters from the menu. The Maintain Appeal Letters window appears. Locate the desired School and Appeal by following the instructions in 2 above.
  - Use the Scroll bar to move the far right side of the Appeal Letters block in the *Maintain Appeal Letters* window. The *GA Response (GA Letter)* button is found next to each row of letter data. Pressing this button will take the user to a window to maintain data for GA letters that apply to the same Appeal letter.
  - Place the cursor in the GA OPE ID column for the Guarantee Agency Response Letter you wish to delete, and click the left mouse button. This makes the row "current".
  - Use the Delete Button (Red X) to delete the "current" row.
  - The standard PEPS message "You are deleting this record. Please acknowledge" will appear.
  - Click "Yes" to delete, "No" to cancel the delete.
  - Press the save button on the toolbar (the blue diskette) to a make your deletion permanent.
  - The message "Transaction complete: N records applied and saved." indicates deleted record(s) were deleted. There is no way of EVER recovering the record(s) after receiving this message.
  - A deleted record can be brought back by NOT saving (the blue diskette) and exiting (the red door) the screen. The system will prompt 'Do you want to save the changes you have made?". Answering "No" to this message will undo the delete and exit the screen. Once you answer "Yes" to this message, or press save (the blue diskette), there is no way of EVER recovering the record(s).

Warning!!!! Delete is Permanent when you Save or acknowledge with a "YES".





#### Enter Appeal Direct Loan Servicer Response Letter

- 7. Add an Appeal Direct Loan Servicer Response Letter.
  - Select More / Default Management / Maintain / Appeals / Appeal Letters
    from the menu. The Appeal Letter Maintenance window appears. Locate the
    School and Appeal entered by following the instructions in 2 above.
  - Use the Scroll bar to move the far right side of the Appeal Letters block in the Maintain Appeal Letters window. The DLS Response (DLS Letter) button is found next to each row of letter data. Pressing this button will take the user to a window to enter data for Direct Loan Servicer letters that apply to the same Appeal letter.
  - The system will not allow the row to be saved without entering all the required columns for the DL Servicer Response Letter.
  - The system will not allow a letter to be entered for a DL Servicer, which is invalid. A list from which to select valid DL Servicers can be displayed by placing the cursor in the DL Srvcr Desc column and clicking the LOV icon on the toolbar.
  - Multiple DL Response Letters can be entered for one Appeal letter.
     However, multiple DL response letters from the same DL can NOT be entered for one Appeal Letter.
  - Click the Save button (Blue Diskette) on the toolbar to save the new DLS Response data for the school.
  - Click the close-window button (red door) on the toolbar to close the window.

# **Delete an Existing**Direct Loan Servicer Response Letter

- 8. In the *Maintain Appeal Letters* window navigate until the cursor is in the "Appeal Letters" block.
  - Select More / Default Management / Maintain / Appeals / Appeal Letters from the menu. The Maintain Appeal Letters window appears. Locate the desired School and Appeal by following the instructions in 2 above.
- Use the Scroll bar to move the far right side of the Appeal Letters block in the *Maintain Appeal Letters* window. The DLS *Response (DL Letter)* button is found next to each row of letter data. Pressing this button will take the user to a window to maintain data for DL letters that apply to the same Appeal letter.
- Place the cursor in the DL Srvcr Desc column for the Direct Loan Servicer Response Letter you wish to delete, and click the left mouse button. This makes the row "current".
- Use the Delete Button (Red X) to delete the "current" row.
- The standard PEPS message "You are deleting this record. Please acknowledge" will appear.
- Click "Yes" to delete, "No" to cancel the delete.



131

Default Management User Manual (Final - 04/14/98)



- Press the save button on the toolbar (the blue diskette) to a make your deletion permanent.
- The message "Transaction complete: N records applied and saved." indicates deleted record(s) were deleted. There is no way of EVER recovering the record(s) after receiving this message.
- A deleted record can be brought back by NOT saving (the blue diskette) and exiting (the red door) the screen. The system will prompt 'Do you want to save the changes you have made?". Answering "No" to this message will undo the delete and exit the screen. Once you answer "Yes" to this message, or press save (the blue diskette), there is no way of EVER recovering the record(s).

Warning!!!! Delete is Permanent when you Save or acknowledge with a "YES".

#### Modify Existing Appeal Letters

- 1. Update Appeal Letter records.
  - Follow the instructions in 2 above to find and open a school.
  - In the *Maintain Appeal Letters* window navigate until the cursor is in the "Appeal Letters" block.
  - The system will only allow changes to those columns that are modifiable.
  - The GA Response and DL Servicer Response letter data can be modified appropriately after navigating to those blocks by using the "GA Response" and "DLS Response" buttons on each Appeal letter row.
  - Click the Save button (Blue Diskette) on the toolbar to save the new Appeal Letter data for the school.
  - Check the Action Screen to see if any actions were generated via menu path (More / Default Management / Maintain / Actions / Actions). This might happen by assigning a date to a previously blank ED Mail Date.
  - Return to the Appeals Window to see if the ("overall") School Appeal Status in the School block of the form has been modified.



# 6.3 Maintain Appeal GA Response Letters (PEPSD832, PEPSI832)

The purpose of this section is to demonstrate the online functions available to the Default Management Staff to maintain GA Response letters. This is an alternative method to that presented in the previous section. The forms described here are only available to users who have been granted access to the Default Management / Maintain menu.

- 1. Search for the Appeal GA Response Letters for a school.
  - Select More / Default Management / Maintain / Appeals / GA Responsel

    Letters from the PEPS menu. The figure below displays the PEPS menu path.

Accessing the Maintain Appeal GA Letters Screen

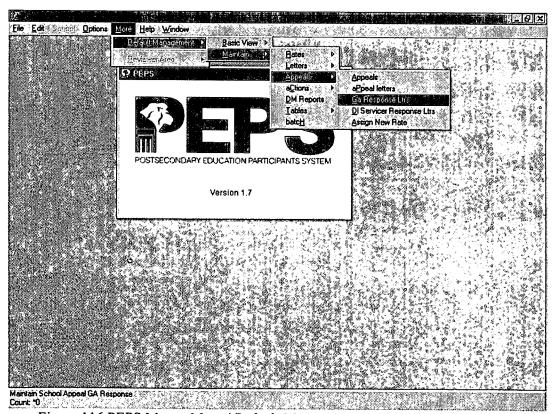


Figure 116 PEPS Menu: More / Default Management / Maintain / Appeals / GA Response Ltrs (PEPSMAIN)

133

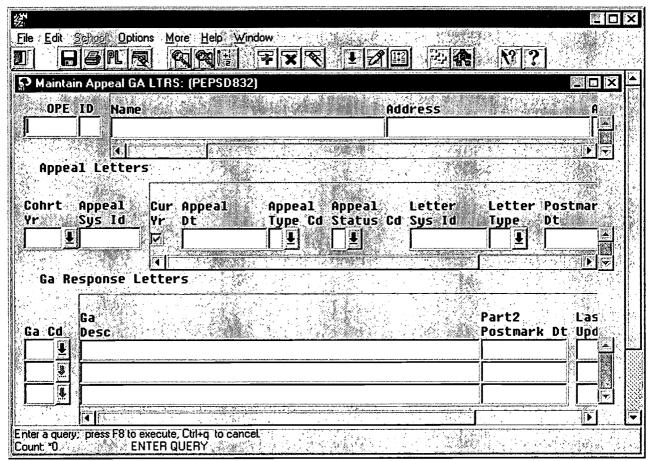


Figure 117 Maintain Appeal GA LTRS: (PEPSD832)

Layout and Organization of Information on this Screen

- Enter Selection Criteria
- Viewing the Data

- Notice that the school information area appears in the upper, "School", block of the form. A block is a section of data that is logically, and usually physically, related.
- Notice that the Appeal Letters area appears in the next block.
- Notice that the GA Response letters area appears in the 3<sup>rd</sup> block.
- The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of schools and/or appeal letters and/or GA response letters.
- Enter an OPE ID as the selection criteria in the "School" block and execute the query by pressing the Find button (the magnifying glass).
- Notice that the appeal letters displayed in the Appeal Letters block belong to the one school displayed in the "School" block. Notice that the GA Response



Letter displayed in the GA Response Letter block belongs to the one appeal letter displayed in the "Appeal Letter" block. Refer to the figures below.

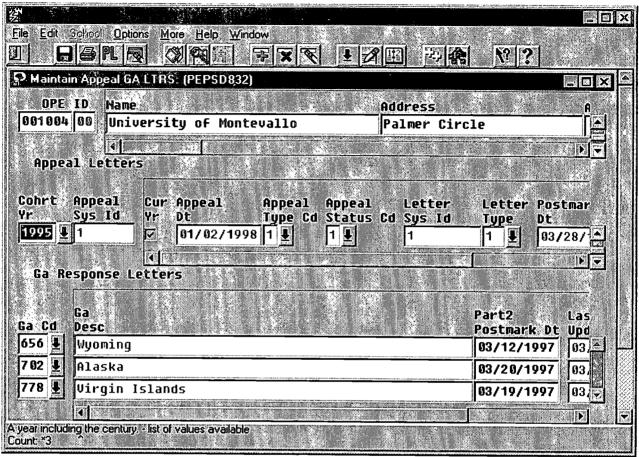


Figure 118 Maintain Appeal GA LTRS: (PEPSD832)



Scroll to the right to view all of the columns on the form. Refer to the figure below.

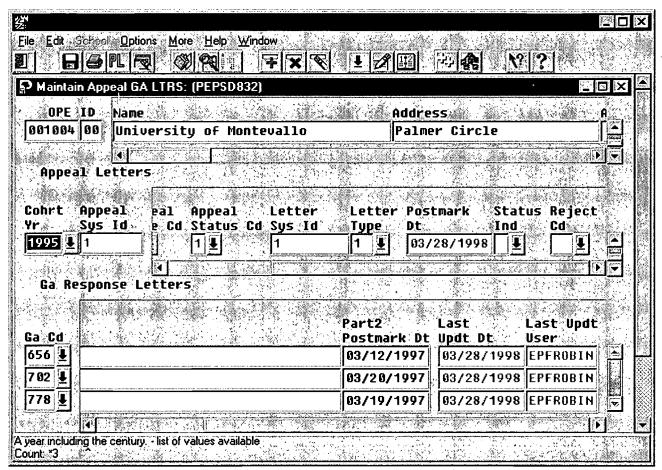


Figure 119 Maintain Appeal GA LTRS Scrolled to the Right: (PEPSD832)

### Finding a School's GA Response Letters

- 2. Query the school block to identify and open a school.
  - Select More / Default Management / Maintain / Appeals / GA Response
    Letters from the PEPS menu. The Maintain Appeal GA Ltrs window appears.
  - Type in the School Number and press the "Find" button.
  - Notice that the school information appears in the main "school-block" of the form. A block is a section of data that is logically, and usually physically, related.



- Notice that Appeal Letters appear in the next block; although, only one Appeal letter is displayed at a time.
- Notice that for each Appeal letter displayed a set of GA Response letters can be displayed or entered in the "GA Response Letters" block.
- Locate the Appeal Letter for which GA Response letters should be entered.

#### 3. Enter GA Response records.

- Navigate to the "GA Response Letters" block on the Appeal GA Response Ltrs window.
- Use the Insert Button (Green Plus Sign) to create a row to be used for insertion. Select the appropriate Cohrt Year and enter all other columns in the row. An alternative to using the Insert button is to place the cursor in a blank row and click. This is available only if a blank row currently exists on the screen
- The system will not allow the row to be saved without entering all required columns.
- The system will not allow a letter to be entered for a Guarantee Agency, which is invalid. A list from which to select valid GA Codes can be displayed by placing the cursor in the GA Cd column and clicking the LOV icon on the toolbar.
- Click the Save Button (Blue Diskette) to save each response letter added or modified.
- Click the close-window button (red door) on the toolbar to close the window.

Tip: Instead of using the Insert Button, place the cursor in a blank row and click.

# 6.4 Maintain Appeal DL Servicer Response Letters (PEPSD833, PEPSI833)

The purpose of this section is to demonstrate the online functions available to the Default Management Staff to maintain DL Servicer Response letters. This is an alternative method to that presented in a previous section. The forms described here are only available to users who have been granted access to the Default Management / Maintain menu.

1. Search for the Appeal GA Response Letters for a school.

Accessing the Maintain Appeal Direct Loan Servicer Letters Screen

 Select More / Default Management / Maintain / Appeals / DL Servicer Response Ltrs from the PEPS menu. The figure below displays the PEPS menu path.

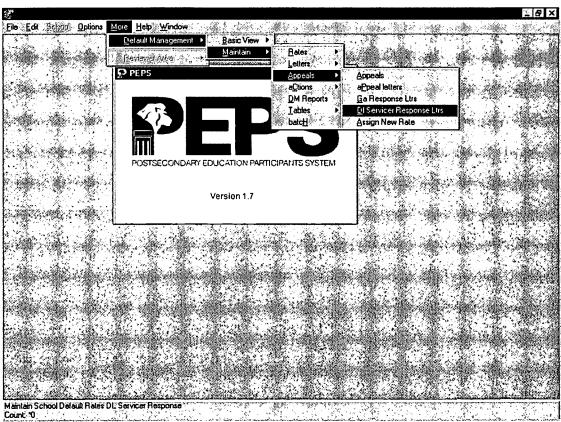


Figure 120 PEPS Menu: More / Default Management / Maintain / Appeals / GA Response Ltrs (PEPSMAIN)



The Maintain Servicer Response Letters window appears as displayed below.

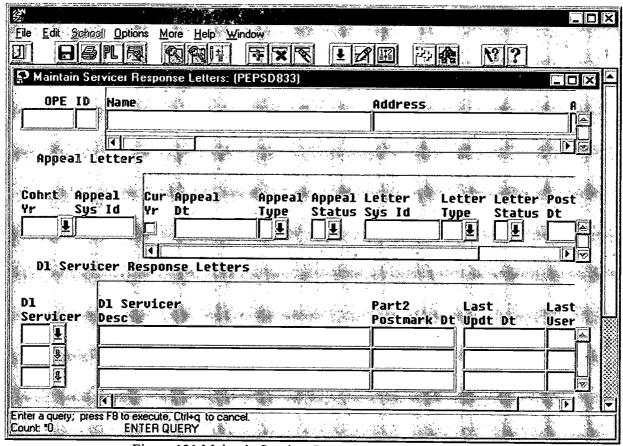


Figure 121 Maintain Servicer Response Letters (PEPSD833)

Layout and
Organization of
Information on this
Screen

- Notice that the school information area appears in the upper, "School", block of the form. A block is a section of data that is logically, and usually physically, related.
- Notice that the Appeal Letters area appears in the next block.
- Notice that the DL Servicer Response letters area appears in the 3<sup>rd</sup> block.
- The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of schools and/or appeal letters and/or DL response letters.
- Enter an OPE ID as the selection criteria in the "School" block and execute the query by pressing the Find button (the magnifying glass).
- Notice that the appeal letters displayed in the Appeal Letters block belong to the one school displayed in the "School" block. Notice that the DL Response Letter displayed in the DL Servicer Response Letter block belongs to the one

Enter Selection Criteria

Viewing the Data

439 **139** 

Default Management User Manual (Final - 04/14/98)



appeal letter displayed in the "Appeal Letter" block. Refer to the figures below.

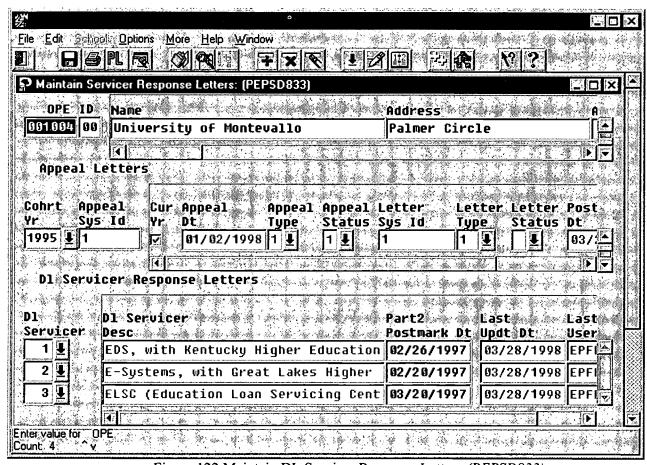
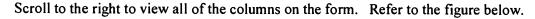


Figure 122 Maintain DL Servicer Response Letters (PEPSD833)





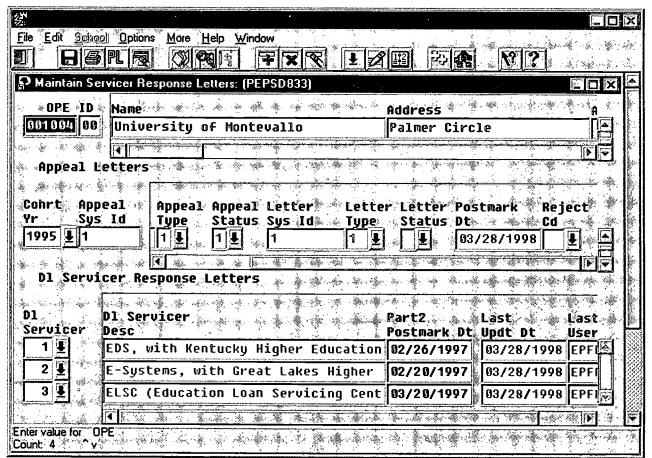


Figure 123 Maintain DL Servicer Response Letters Scrolled to the Right (PEPSD833)

#### Finding a School's DL Servicer Response Letters

- 2. Query the School block and identify and open a school.
  - Select More / Default Management / Maintain / Appeals / DL Servicer Response Letters from the PEPS menu. The Maintain Servicer Response Ltrs window appears.
  - Type in the School Number and press the "Find" button.
  - Notice that the school information appears in the main "school-block" of the form. A block is a section of data that is logically, and usually physically, related.
  - Notice that Appeal Letters appear in the next block; although, only one Appeal letter is displayed at a time.



- Notice that for each Appeal letter displayed a set of DL Servicer Response letters can be displayed or entered in the "DL Servicer Response Letters" block.
- Locate the Appeal Letter for which DL Servicer Response letters should be entered.

#### **Enter DSL Responses**

- 2. Enter DL Servicer Response records.
  - Navigate to the "DL Servicer Response Letters" block on the *Maintain* Servicer *Response Ltrs* window.
  - Use the Insert Button (Green Plus Sign) to create a row to be used for insertion. Select the appropriate Cohort Year and enter all other columns in the row.
  - The system will not allow the row to be saved without entering all required columns.
  - The system will not allow a letter to be entered for a DL Servicer, which is invalid. A list from which to select valid DL Servicer Codes can be displayed by placing the cursor in the DL Servicer Code column and pressing the LOV button on the toolbar.
  - Click the Save Button (Blue Diskette) to save each response letter added or modified.
  - Click the close-window button (red door) on the toolbar to close the window.



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# Maintain Default Management Actions (Hold/Release)

The purpose of this section is to demonstrate how to issue new Actions for individual schools, which have a default rate from NSLDS. The forms described here are only available to users who have been granted access to the Default Management / Maintain menu. Certain users will have access to the query only version of these forms, but never the update versions. This is consistent with standard PEPS security.

The following windows display the PEPS Default Management / Maintain / Actions menu.

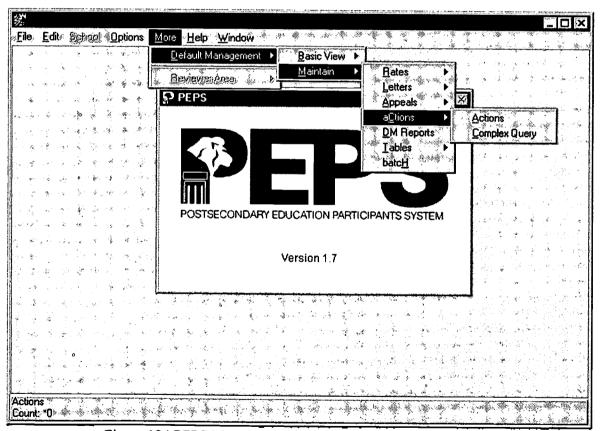


Figure 124 PEPS Menu: More / Default Management / Maintain / Actions (PEPSMAIN)



### 7.1 Maintain Default Management Actions (Hold/Release) (PEPSD835,PEPSI835)

The purpose of this screen is to issue new Actions for individual schools, which have a default rate from NSLDS. The forms described here are only available to users who have been granted access to the Default Management / Maintain menu.

Because the system issues all actions except those that are designated for manual assignment, only a small group of actions, distinguished by action type, can be manually assigned to a school. The sets of actions, which can be assigned in this manner, are for "Hold" and "Release from Hold". Actions can never be modified or deleted.

- 1. Search for the Default Rate Actions for a school.
  - Select More / Default Management / Maintain / Actions / Actions from the PEPS menu. The figure below displays the PEPS menu path.

Accessing the Maintain Actions Screen

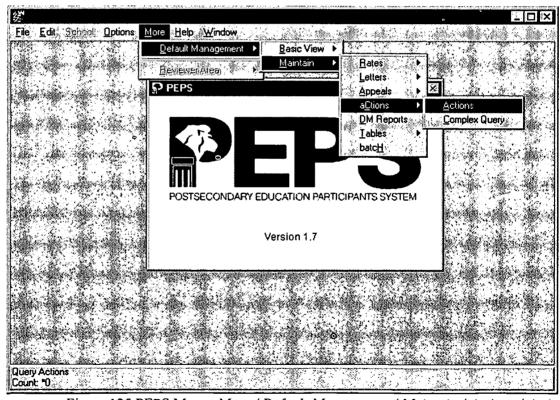


Figure 125 PEPS Menu: More / Default Management / Maintain / Actions (PEPSMAIN)



Default Management User Manual (Final - 04/14/98)

The Maintain Actions window appears as displayed below.

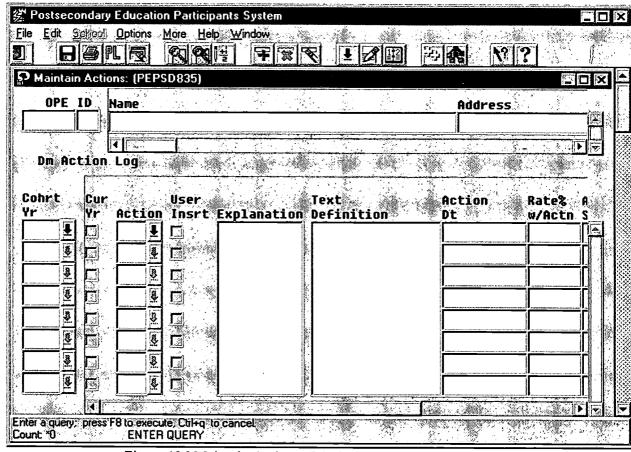


Figure 126 Maintain Actions (PEPSD835)

Layout and Organization of Information on this Screen

Enter Selection Criteria

Viewing the Data

- Notice that the school information area appears in the upper, "School", block of the form. A block is a section of data that is logically, and usually physically, related.
- Notice that the Dm Action Log area appears in the next block.
- The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of schools and/or actions.
- Enter an OPE ID as the selection criteria in the "School" block and execute the query by pressing the Find button (the magnifying glass).
- Notice that the actions displayed in the Dm Action Log block belong to the one school displayed in the "School" block. Refer to the Figure below.



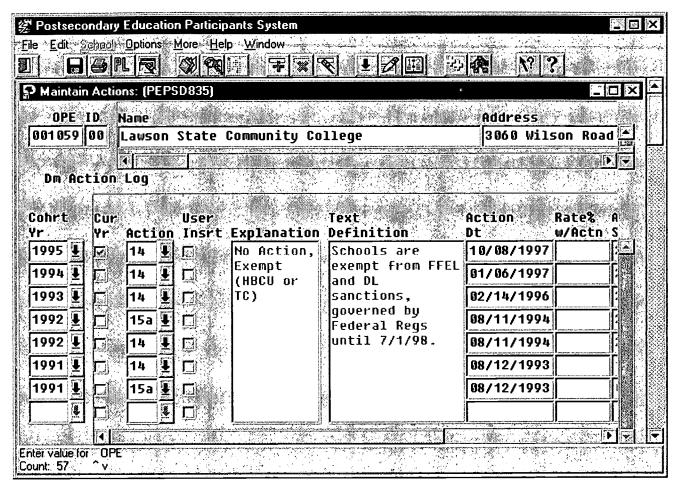


Figure 127 Maintain Actions (PEPSD835)

Scroll to the right to view all of the columns on the form. Refer to the figures below.

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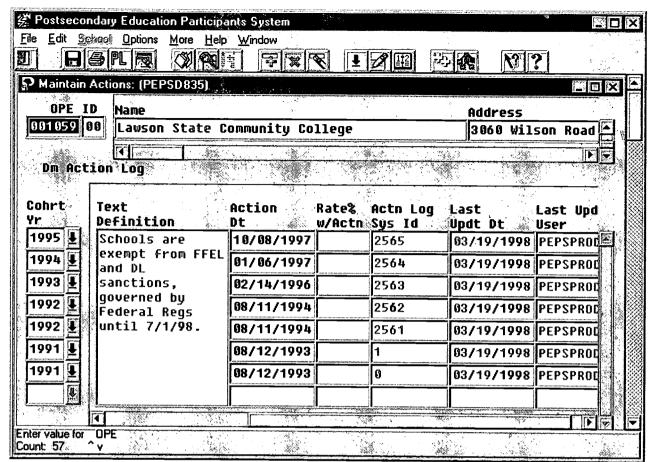


Figure 128 Maintain Actions Scrolled to the Right (PEPSD835)



### Finding a School's Actions

- 2. Query the school block to identify and open a school.
  - Select More / Default Management / Maintain / Actions / Actions from the PEPS menu. The Maintain Actions window appears.
  - Type in the OPE ID and press the "Find" button (the magnifying glass).
  - Notice that the school information appears in the "school" block of the form.
     A block is a section of data that is logically, and usually physically, related.
     If Actions Data already exists for the school selected or is entered during this session, it will appear in the "Dm Action Log" block on the form.

#### **Enter New Actions**

- 3. Insert a manual action.
  - Select More / DM / Maintain / Actions / Actions from the PEPS menu. The Maintain Actions window appears.
  - Type in the School Number and press the "Find" button or PF-Key 7.
  - Notice that the school information appears in the main "school-block" of the form. A block is a section of data that is logically, and usually physically, related.
  - Notice that Actions appear in the next block.
- 4. Enter Default Management Action records.
  - In the *Maintain Actions* window navigate until the cursor appears in the "Actions" block.
  - Use the Insert Button (Green Plus Sign) to create a row to be used for insertion. Select the appropriate Cohrt Year and enter all mandatory columns in the row. An alternative to using the Insert button is to place the cursor in a blank row and click. This is available only if a blank row currently exists on the screen.
  - Use the LOV (list of values) button on the toolbar for any columns that have the LOV symbol to the immediate right of the column (down arrow). Place the cursor in the column, and click on the LOV button on the toolbar.
  - The system will not allow an action row to be saved for actions that do not have column, "Manual Insertion Allowed", set to "Y" on the pop-up window window that displays the list of valid Action codes.
  - The system will not allow the row to be saved without entering all the required columns for an Action Record.

Tip: Instead of using the Insert Button, place the cursor in a blank row and click.



- Click the Save button (Blue Diskette) on the toolbar to save changes made to any columns in the letter for the school.
- Actions can not be modified and that they can not be deleted.
- Click the close-window button (red door) on the toolbar to close the window.



## 7.2 Complex Query Default Management Action Data (PEPSI836)

The purpose of this screen is to provide default management staff with a powerful analytical tool to identify actions through both school and action criteria. This function is only available to users who have been granted access privileges to the Default Management / Maintain menu. It provides a powerful query capability against a large and comprehensive view of the action data maintained by DMD.

The form itself allows data to be displayed for multiple schools at a time if those schools share common data features.

- 1. Search for the Default Actions for a school.
  - Select More / Default Management / Maintain / Actions / Complex Query from the PEPS menu. The figure below displays the PEPS menu path.

Accessing the Actions Complex Query Screen

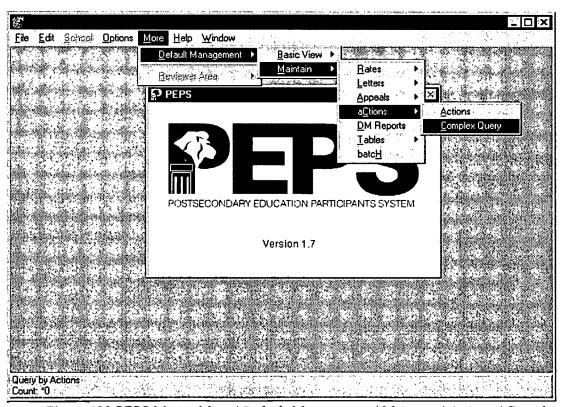


Figure 129 PEPS Menu: More / Default Management / Maintain / Actions / Complex Query (PEPSMAIN)



Default Management User Manual (Final - 04/14/98)

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The Query Schools by Actions window appears as displayed below.

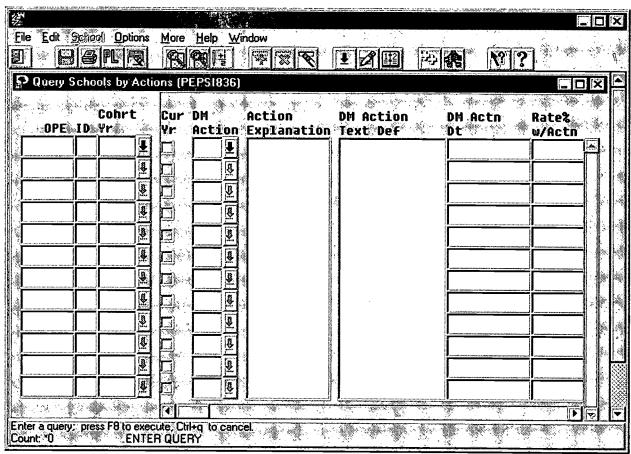


Figure 130 Query Schools by Actions (PEPSI836)

Layout and Organization of Information on this Screen

Enter Selection Criteria

Warning!!! Enter Selection Criteria Sufficient to Limit the Number of Action Records Returned!!!

- Notice that only one block of data appears on this form. A block is a section
  of data that is logically, and usually physically, related.
- Notice that the single block data area contains both School and Action data; this means that school information will be repeated, i.e., the name of the a school will be repeated for each row of default action data displayed.
- 3. The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of schools / actions.
  - Enter selection criteria in the data block (e.g., 1995 for cohort year and 001% for OPE ID). Warning, there are tens of thousands of actions. Make sure that the selection criteria are precise enough to limit the set of actions you want displayed on the screen. Non-specific selection criteria may produce a response time of several minutes. Execute the query by pressing the Find button (the magnifying glass).



Bear in mind that each column in which selection criteria is entered will
affect the outcome of the query, i.e., each school/action must be true for
selection criteria A and B and C and....

#### Viewing the Data

• The actions displayed in this single block screen belong to different schools as indicated by the OPE ID column. Refer to the Figure below.

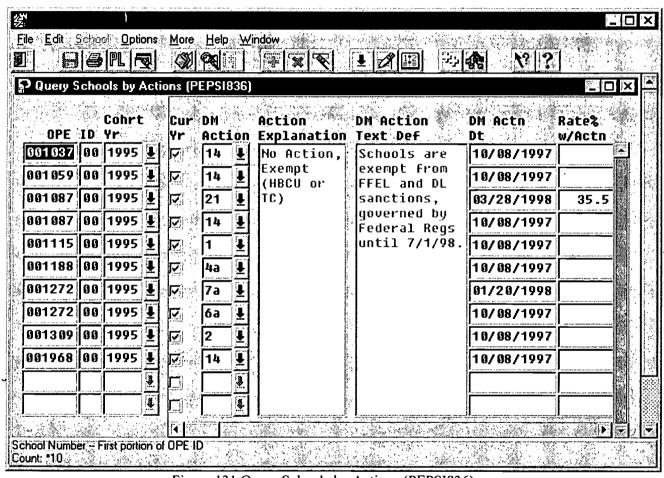
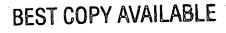


Figure 131 Query Schools by Actions (PEPSI836)

• Scroll to the right using the horizontal scroll bar to review all of the data columns. Refer to the figures below.





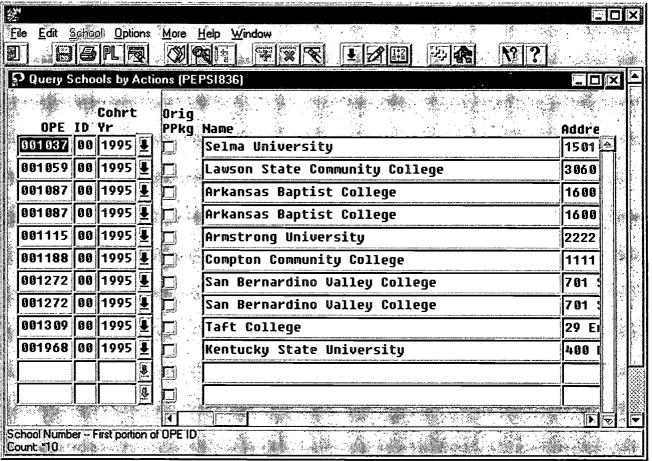


Figure 132 Query Schools by Actions Scrolled to the Right (PEPSI836)

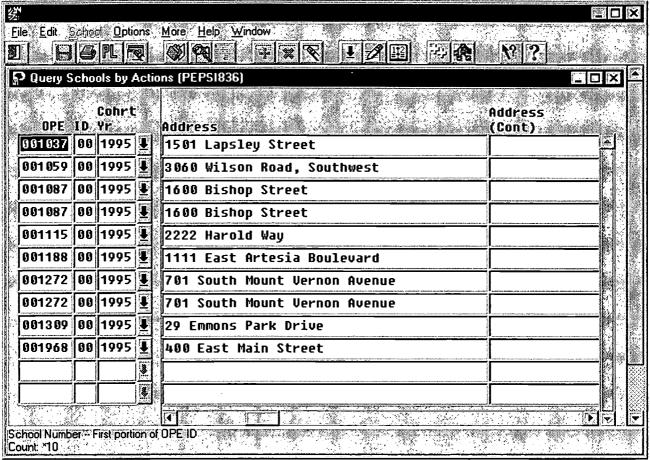


Figure 133 Query Schools by Actions Scrolled a 2<sup>nd</sup> Time to the Right (PEPSI836)

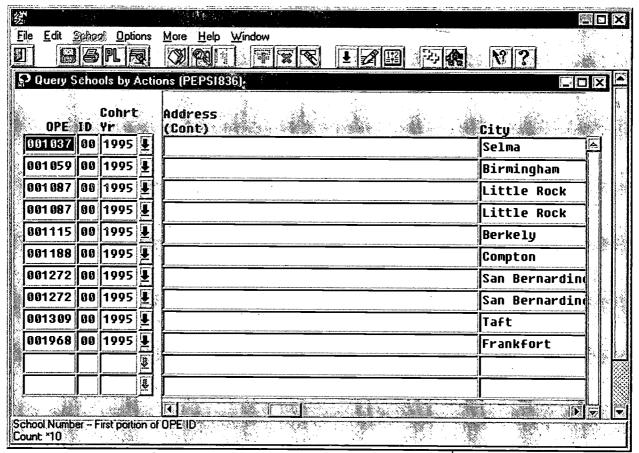


Figure 134 Query Schools by Actions Scrolled a 3<sup>rd</sup> Time to the Right (PEPSI836)

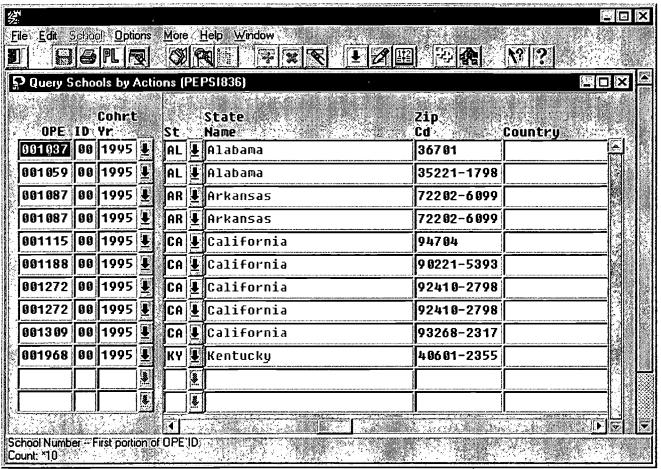


Figure 135 Query Schools by Actions Scrolled a 4th Time to the Right (PEPSI836)



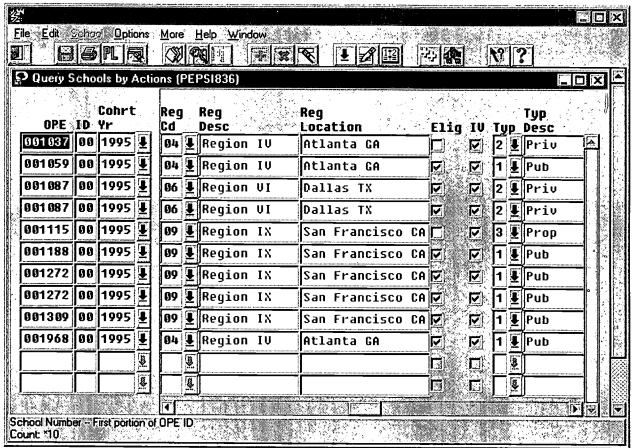


Figure 136 Query Schools by Actions Scrolled a 5th Time to the Right (PEPSI836)

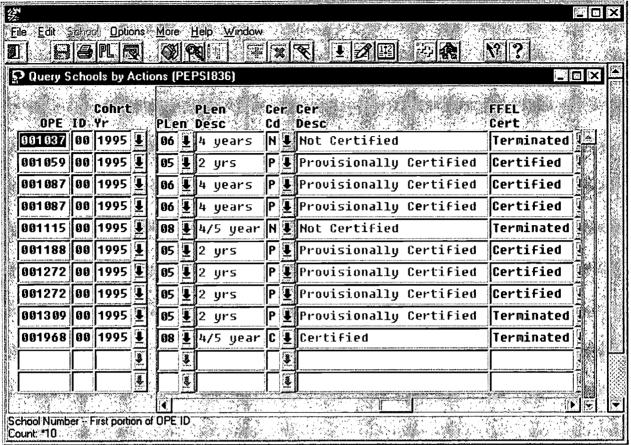


Figure 137 Query Schools by Actions Scrolled a 6th Time to the Right (PEPSI836)

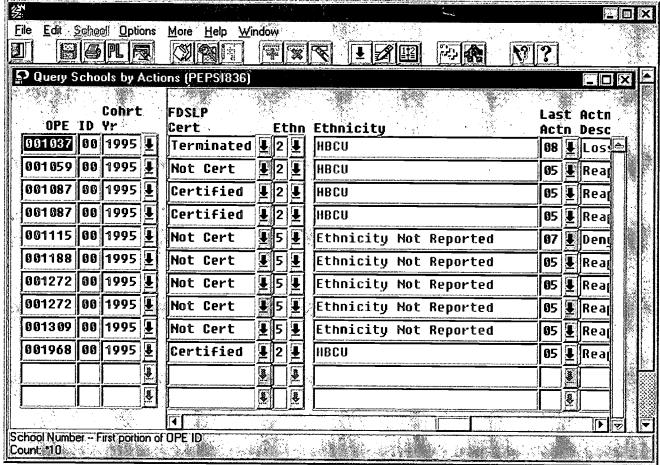


Figure 138 Query Schools by Actions Scrolled a 7th Time to the Right (PEPSI836)



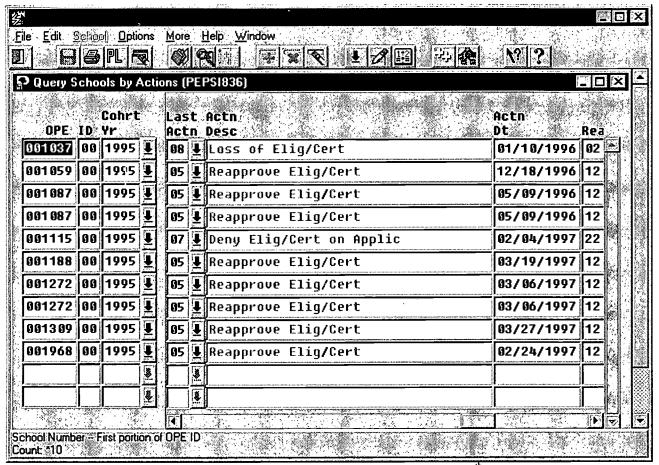


Figure 139 Query Schools by Actions Scrolled a 8th Time to the Right (PEPSI836)

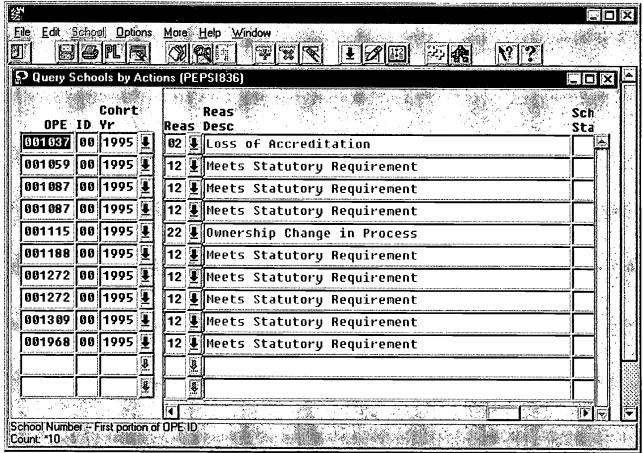


Figure 140 Query Schools by Actions Scrolled a 9th Time to the Right (PEPSI836)



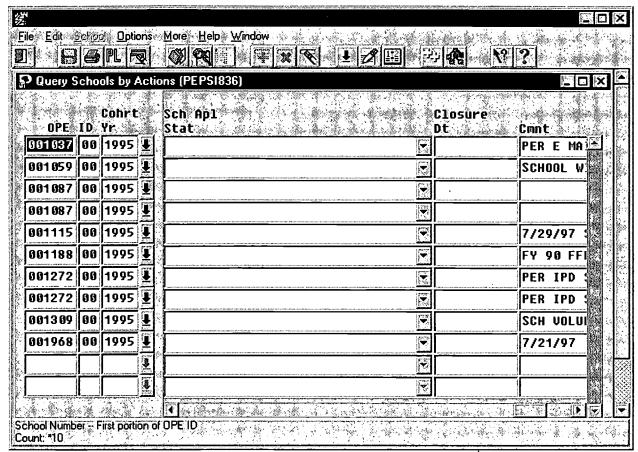


Figure 141 Query Schools by Actions Scrolled a 10th Time to the Right (PEPSI836)

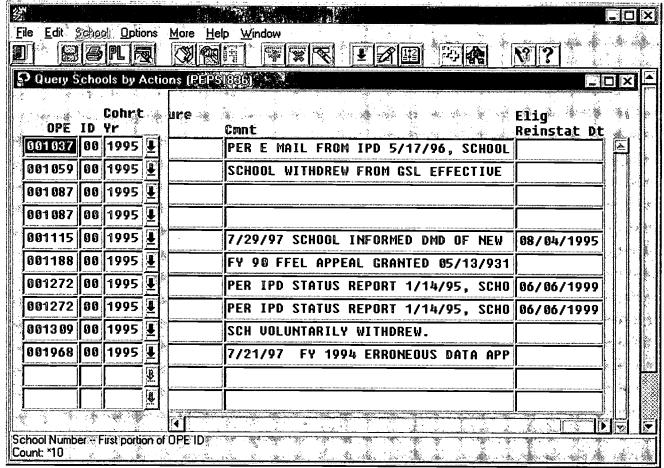


Figure 142 Query Schools by Actions Scrolled an 11th Time to the Right (PEPSI836)

Find a set of data by Action Selection Criteria 1. Execute queries based on Action data.

- Select More / Default Management / Maintain / Actions / Complex Query from the PEPS menu. The Query Schools by Actions window appears.
- Go into "Enter Query" mode by clicking on the "Query" button.
- Query on Action data only (e.g. Cohrt Yr=1995 and Action Cd=4a) and press the "Find" button.
- Notice that both Action and school data appears on the form. It will be necessary to scroll to the right on the form to see all the data returned.
- Notice also that when more than one Action row exists for the same school
  which satisfied the search criteria, all data elements that are common and
  unchanging (such as OPE ID, Name, State) will be repeated in each row
  returned for that school.



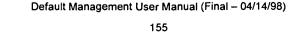


#### Find a set of data by School Selection Criteria

- 1. Execute queries based on School data.
  - Go into "Enter Query" mode by clicking on the "Query" button.
  - Query on school data only (e.g. Cohrt Yr=1995, Name=%Tech%, IV (Title IV eligibility is checked, and FFEL Cert='Certified') and press the "Find" button.
  - Notice that both Action and school data appears on the form. It will be necessary to scroll to the right on the form to see all the data returned.
  - Notice also that each Action for the schools selected will be displayed and that a school may be displayed more than once, for each Action found.

#### Find a set of data by Action and School Selection Criteria Combined

- 1. Execute queries based on Action and School data simultaneously.
  - Go into "Enter Query" mode by clicking on the "Query" button.
  - Query on Action data (e.g. Cohrt Yr=1995, Action Dt = 10/08/1997 and school data only (e.g. State="AL") then press the "Find".
  - Notice that this allows a more distinct set of data to be located (e.g. all schools/Actions in South Dakota which had an action generated on the data specified).



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## **Default Management Reports**

The purpose of this section is to describe the reporting capability of the PEPS DM system. The user will be instructed how to run individual reports and collect the output.

In the PEPS Default Management function, reports will be run from a form (PEPSI829). This form and the DM reports are only available to users who have been granted access to the Default Management / Maintain menu.

The following windows display the PEPS Default Management / Maintain / DM Reports menu.

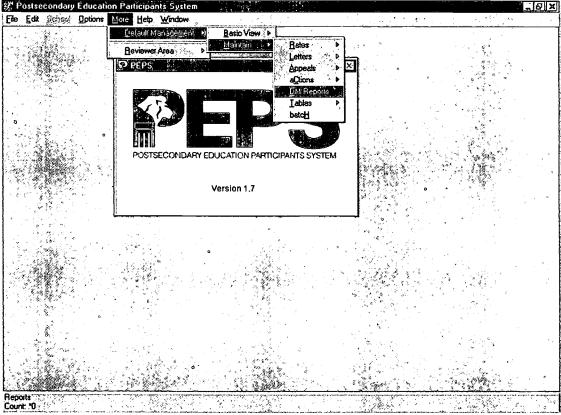


Figure 143 PEPS Menu: More / Default Management / Maintain / DM Reports (PEPSMAIN)





In order to request a report from the PEPS Default Management function, the user must:

### Run DMD On-Demand Reports

- 1. Enter the system using any PEPS Username belonging to a User Class with Update privileges in PEPS DM.
- 2. Request a DMD Report from PEPS.
  - Select More / Default Management / Maintain / DM Reports from the menu. The PEPS DM Run Reports window appears.
  - Select one of the following reports:
    - □ PEPSR300 Cohort Default Rates by Repay Group, State and Rate
    - □ PEPSR301 Pgm Length and Type Counts by Repay Grouping
    - □ PEPSR302 Grand Total by Pgm Length & Type
    - □ PEPSR303 Pgm Length & Counts by State
    - □ PEPSR304 Schools Subject to Initial Loss of Eligibility
    - □ PEPSR305 Schools Subject to Limitation, Suspension or Termination
    - □ PEPSR306 HBCU / TCCC Schools
    - □ PEPSR307 Dollars in Default / Dollars in Repayment
    - □ PEPSR308 Foreign Schools
    - □ PEPSR309 Direct Loan Rate
    - □ PEPSR311 Cohort Default Rates by OPE ID or School Name
    - □ PEPSR312 Dual Rate
    - □ PEPSR313 Direct Loan Schools
    - □ PEPSR314 Schools Subject to Extended Loss of Eligibility
- 3. Select the report desired and the click the appropriate button:
  - □ Preview Use this button to print the report to the screen.
  - □ Print Use this button to print to paper.
  - □ To File Use this button to run the report and save the output in a file (which can be printed many times). Output will be found in a file found under filename pattern, "c:\PEPSR3XX". The "XX" in the filename represent the last digits of the report name (see the list of reports above). The file will always be found in the root directory on the local PC.
- 4. Enter any appropriate parameters in the parameter window, which appears next. Each report has its own parameter window.



- 5. Click [Run Report] in the parameter window to execute the report.
- 6. If at any time during the execution of the report the user has questions about the run status of the report, the user should do the following:
  - Minimize the PEPS window.
  - Maximize the "Reports Server" Window to view/monitor the current report run status. See the figure below for an example of the Reports Server Window.

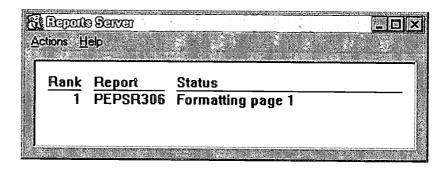


Figure 144 Reports Server Window



Default Management User Manual (Final - 04/14/98)

# 8.1 Cohort Default Rates by State, Repay Group, and Rate (PEPSR300)

This section demonstrates how to run the PEPS Default Management report, Cohort Default Rates by State, Repay Group, and Rate (PEPSR300). This report presents default rate data over a span of three cohort years, including the current year, for each school. In order to appear on this report, a school must have a current cohort-year default rate. Output is grouped by state, repay group and rate.

#### Select the Report

To run this report, access the proper report row on the "Run Report" window. Then select the type of output desired (*preview* to the window, *print* to paper printer, or print to (a) file on the local PC). The figure below illustrates the correct report row to select for this report.

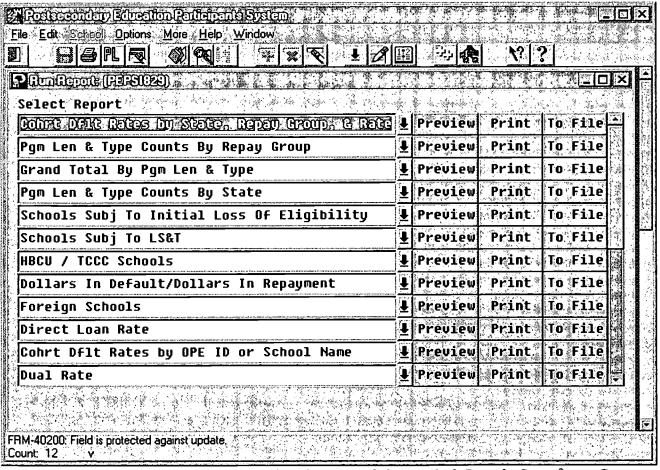


Figure 145 Select/run the report, Cohort Default Rates by State, Repay Group, and Rate (PEPSR300)



### Enter Report Parameters

Enter the report parameters on the parameters window which appears after the user has pressed a button to create output (*Preview*, *Print* or *To File*). The parameter screen will appear with default values. The user may accept these values or enter new ones if desired. See the figure below:

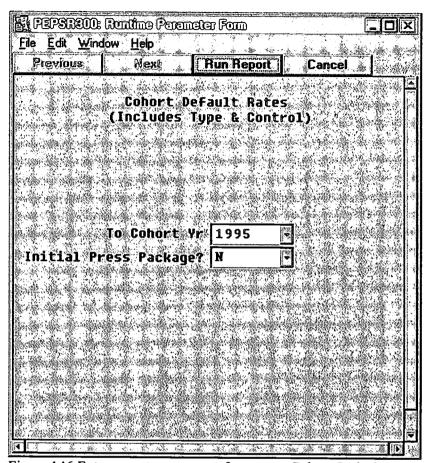


Figure 146 Enter report parameters for report, Cohort Default Rates by State, Repay Group, and Rate (PEPSR300)

The parameters the user must enter include the following:

- To Cohort Yr This is the value that the report will interpret as the current cohort year. Reporting will include data for this year and the two prior years.
- Initial Press Package This value when set to 'Y' will initiate a process, which will mark Default Rate data of the cohort year entered on this parameter screen as being part of the "Initial Press Package". It will then produce the "Initial Press Package" version of this report.



#### Review the Output

Warning!!!! Reports
Directed to Files may
lose their format when
viewed using and
editor.

If the user chose to preview the output, the Preview function will allow the user to page, back and forth, through the report to first analyze it. If desired, the report can be sent to the printer at any time.

If the output was directed to a file, the user can analyze the output on the local PC via any available editor (e.g., WordPad, NotePad, Word, or Excel). The reports are formatted specifically for a printer, and therefore, may lose their format when viewed from a file using an editor.

If the output was directed to the printer, the user may need to define the printer type and address of the printer to which the output will be directed.

The following figures come from a preview of one page of output from this report:

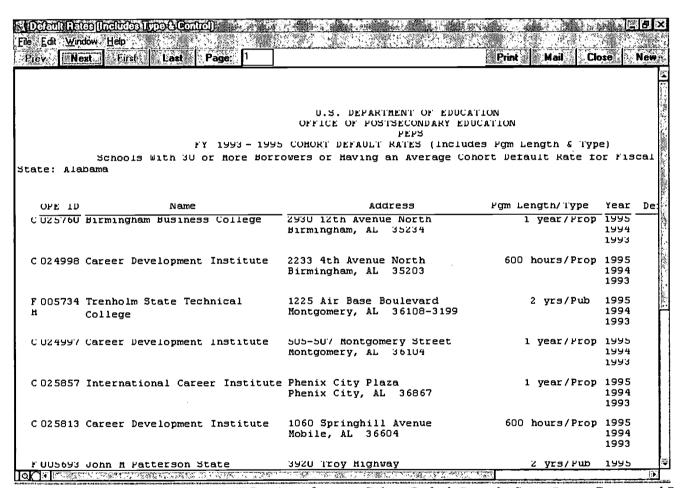


Figure 147 Preview of report, Cohort Default Rates by State, Repay Group, and Rate (PEPSR300)



170

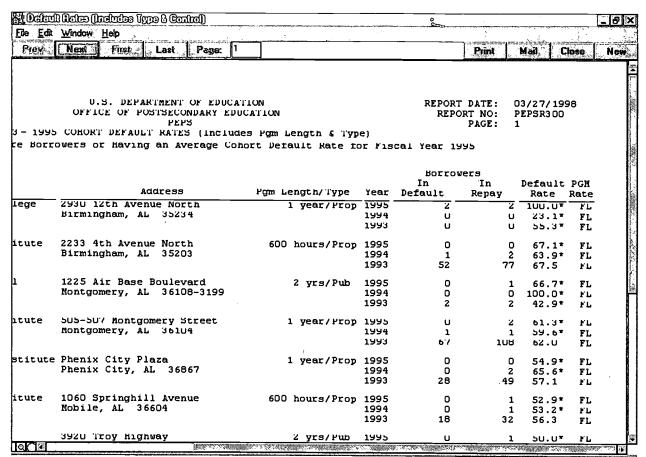


Figure 148 Preview (scrolled to the right) of report, Cohort Default Rates by State, Repay Group, and Rate (PEPSR300)

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## 8.2 Program Length and Type Counts by Repay Grouping (PEPSR301)

This section demonstrates how to run the PEPS Default Management report, *Program Length and Type Counts by Repay Grouping* (PEPSR301). This report presents a "rollup" of school default rate data by School Repay Level, program length and institution type. Data gathered for this report will cover a span of three cohort years, including the current year. In order to be counted in this report, a school must have a current cohort-year default rate.

#### Select the Report

To run this report, access the proper report row on the "Run Report" window. Then select the type of output desired (*preview* to the window, *print* to paper printer, or print to (a) file on the local PC). The figure below illustrates the correct report row to select for this report.

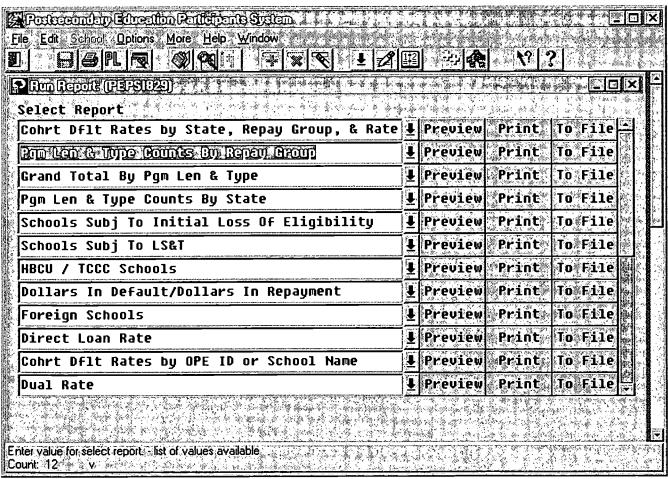


Figure 149 Select/run the report, *Program Length and Type Counts by Repay Grouping* (PEPSR301)



#### Enter Report **Parameters**

Enter the report parameters on the parameters window which appears after the user has pressed a button to create output (Preview, Print or To File). The parameter screen will appear with default values. The user may accept these values or enter new ones if desired. See the figure below:

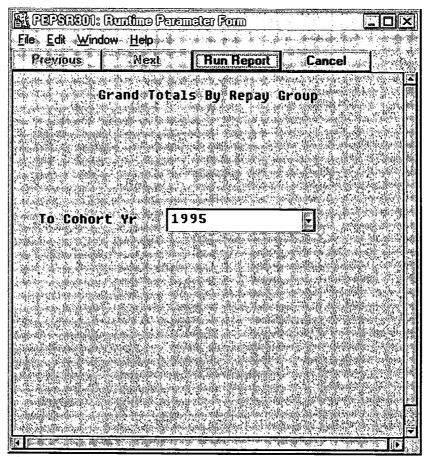


Figure 150 Enter report parameters for report, Cohort Program Length and Type Counts by Repay Grouping (PEPSR301)

The parameters the user must enter include the following:

To Cohort Yr – This is the value that the report will interpret as the current cohort year. Reporting will include data for this year and the two prior years.

Review the Output

If the user chose to preview the output, the Preview function will allow the user to page, back and forth, through the report to first analyze it. If desired, the report can be sent to the printer at any time.

173

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Warning!!!! Reports Directed to Files may lose their format when viewed using an editor. If the output was directed to a file, the user can analyze the output on the local PC via any available editor (e.g., WordPad, NotePad, Word, or Excel). The reports are formatted specifically for a printer, and therefore, may lose their format when viewed from a file using an editor.

If the output was directed to the printer, the user may need to define the printer type and address of the printer to which the output will be directed.

The following figures come from a preview of one page of output from this report:

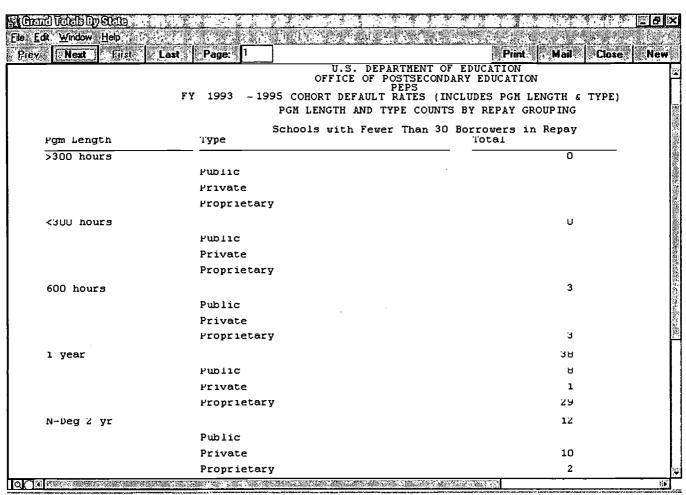


Figure 151 Preview of report, *Program Length and Type Counts by Repay Grouping* (PEPSR301)



# 8.3 Grand Total by Program Length & Type (PEPSR302)

This section demonstrates how to run the PEPS Default Management report, Grand Total by Program Length & Type (PEPSR302). This report presents a "rollup" of school default rate data by School program length and institution type. Data gathered for this report will cover a span of three cohort years, including the current year. In order to be counted in this report, a school must have a current cohort-year default rate.

### Select the Report

To run this report, access the proper report row on the "Run Report" window. Then select the type of output desired (*preview* to the window, *print* to paper printer, or print to (a) file on the local PC). The figure below illustrates the correct report row to select for this report.

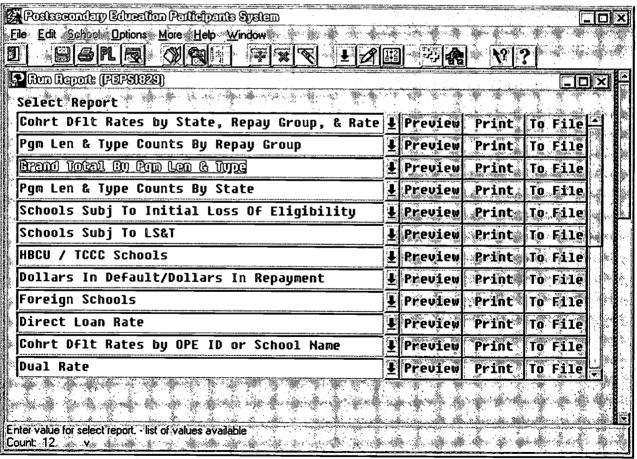


Figure 152 Select/run the report, Grand Total by Program Length & Type (PEPSR302)



#### Enter Report Parameters

Enter the report parameters on the parameters window which appears after the user has pressed a button to create output (*Preview*, *Print* or *To File*). The parameter screen will appear with default values. The user may accept these values or enter new ones if desired. See the figure below:

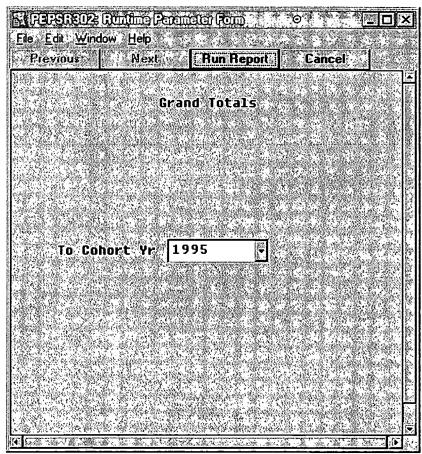


Figure 153 Enter report parameters for report, *Grand Total by Program Length & Type* (PEPSR302)

The parameters the user must enter include the following:

• To Cohort Yr – This is value that the report will interpret as the current cohort year. Reporting will include data for this year and the two prior years.

#### Review the Output

If the user chose to preview the output, the Preview function will allow the user to page, back and forth, through the report to first analyze it. If desired, the report can be sent to the printer at any time.



Warning!!!! Reports Directed to Files may lose their format when viewed using an editor. If the output was directed to a file, the user can analyze the output on the local PC via any available editor (e.g., WordPad, NotePad, Word, or Excel). The reports are formatted specifically for a printer, and therefore, may lose their format when viewed from a file using an editor.

If the output was directed to the printer, the user may need to define the printer type and address of the printer to which the output will be directed.

The following figures come from a preview of one page of output from this report:

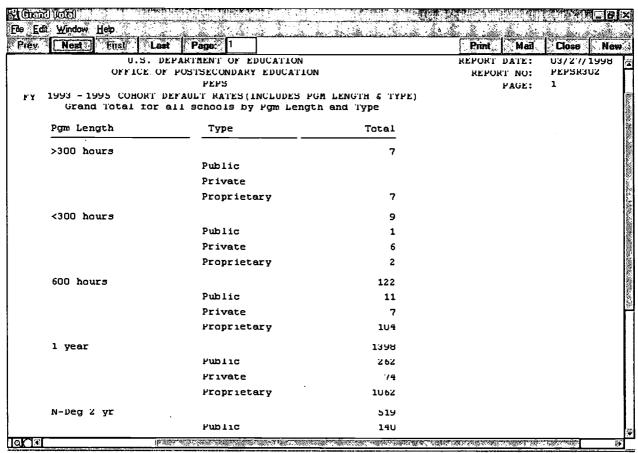


Figure 154 Preview of report, Grand Total by Program Length & Type (PEPSR302)



# 8.4 Program Length & Type Counts by State (PEPSR303)

This section demonstrates how to run the PEPS Default Management report, *Program Length & Type Counts by State* (PEPSR303). This report presents a "rollup" of school default rate data by state, school program length and institution type. Data gathered for this report will cover a span of three cohort years, including the current year. In order to be counted in this report, a school must have a current cohort-year default rate.

#### Select the Report

To run this report, access the proper report row on the "Run Report" window. Then select the type of output desired (*preview* to the window, *print* to paper printer, or print to (a) file on the local PC). The figure below illustrates the correct report row to select for this report.

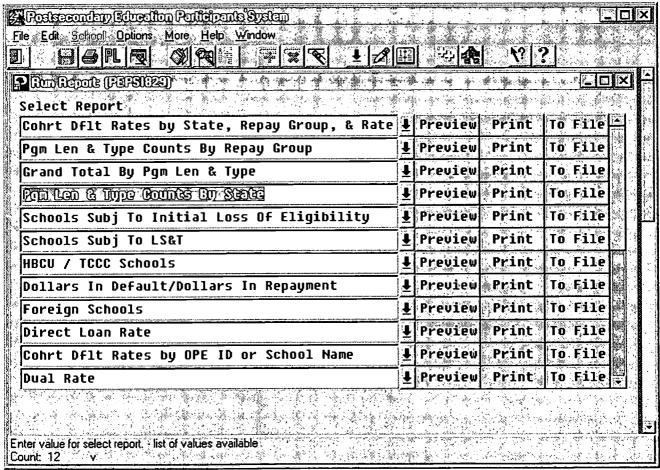


Figure 155 Select/run the report, Program Length & Type Counts by State (PEPSR303)



#### Enter Report Parameters

Enter the report parameters on the parameters window which appears after the user has pressed a button to create output (*Preview*, *Print* or *To File*). The parameter screen will appear with default values. The user may accept these values or enter new ones if desired. See the figure below:

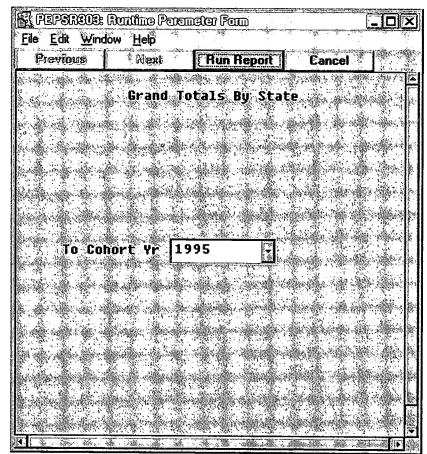


Figure 156 Enter report parameters for report, *Program Length & Type Counts by State* (PEPSR303)

The parameters the user must enter include the following:

• To Cohort Yr – This is value that the report will interpret as the current cohort year. Reporting will include data for this year and the two prior years.

#### Review the Output

If the user chose to preview the output, the Preview function will allow the user to page, back and forth, through the report to first analyze it. If desired, the report can be sent to the printer at any time.



Warning!!!! Reports Directed to Files may lose their format when viewed using an editor. If the output was directed to a file, the user can analyze the output on the local PC via any available editor (e.g., WordPad, NotePad, Word, or Excel). The reports are formatted specifically for a printer, and therefore, may lose their format when viewed from a file using an editor.

If the output was directed to the printer, the user may need to define the printer type and address of the printer to which the output will be directed.

The following figures come from a preview of one page of output from this report:

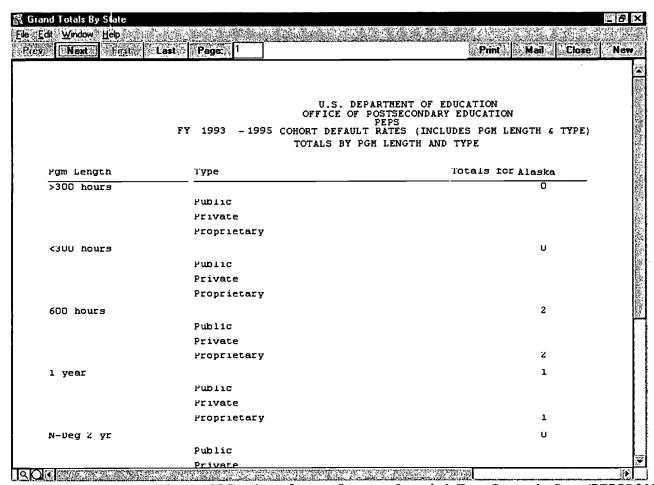


Figure 157 Preview of report Program Length & Type Counts by State (PEPSR303)



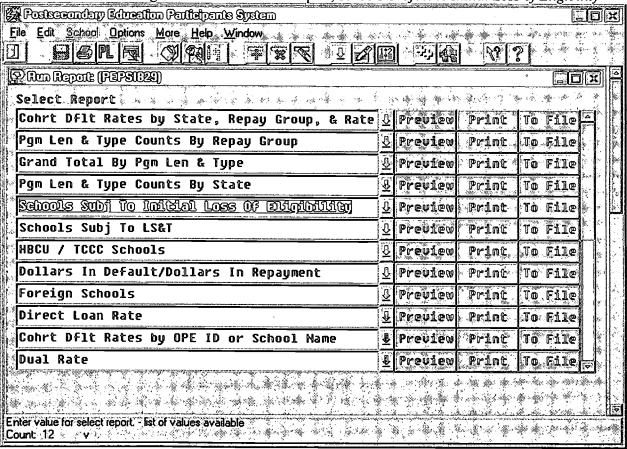
# 8.5 Schools Subject to Initial Loss of Eligibility (PEPSR304)

This section demonstrates how to run the PEPS Default Management report, Schools Subject to Initial Loss of Eligibility (PEPSR304). This report presents a data about those schools, which have received Default Cohort Year "Actions" indicating that they are subject to a loss of Eligibility for the FFEL and FDSLP programs. Data gathered for this report will cover a span of three cohort years, including the current year. In order to be counted in this report, a school must have a current cohort-year default rate.

## Select the Report

To run this report, access the proper report row on the "Run Report" window. Then select the type of output desired (*preview* to the window, *print* to paper printer, or print to (a) file on the local PC). The figure below illustrates the correct report row to select for this report.

Figure 158 Select/run the report, Schools Subject to Initial Loss of Eligibility



(PEPSR304)



# Enter Report Parameters

Enter the report parameters on the parameters window which appears after the user has pressed a button to create output (*Preview*, *Print* or *To File*). The parameter screen will appear with default values. The user may accept these values or enter new ones if desired. See the figure below:

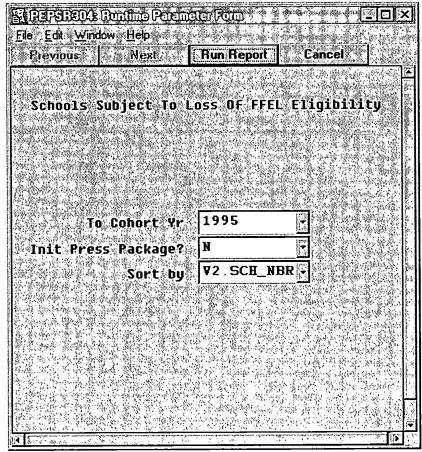


Figure 159 Enter report parameters for report, Schools Subject to Initial Loss of Eligibility (PEPSR304)

The parameters the user must enter include the following:

- To Cohort Yr This is value that the report will interpret as the current cohort year. Reporting will include data for this year and the two prior years.
- Initial Press Package This value when set to 'Y' will produce the "Initial Press Package" version of this report.
- Sort By This value will allow the user to sort by name or OPEID.

# Review the Output

If the user chose to preview the output, the Preview function will allow the user to page, back and forth, through the report to first analyze it. If desired, the report can be sent to the printer at any time.



If the output was directed to a file, the user can analyze the output on the local PC via any available editor (e.g., WordPad, NotePad, Word, or Excel). The reports are formatted specifically for a printer, and therefore, may lose their format when viewed from a file using an editor.

If the output was directed to the printer, the user may need to define the printer type and address of the printer to which the output will be directed.

The following figures come from a preview of one page of output from this report:

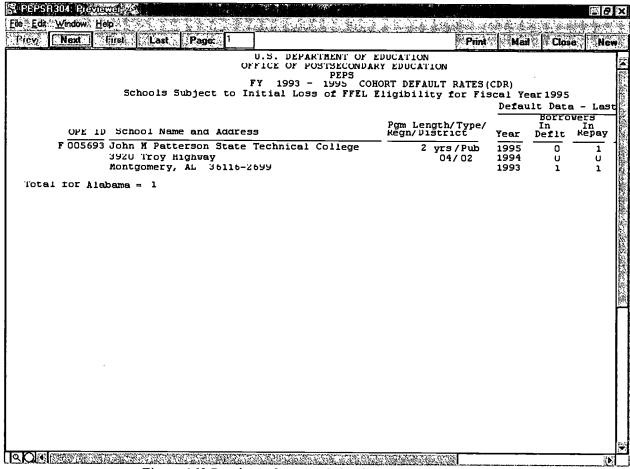


Figure 160 Preview of report, Schools Subject to Initial Loss of Eligibility (PEPSR304)



183

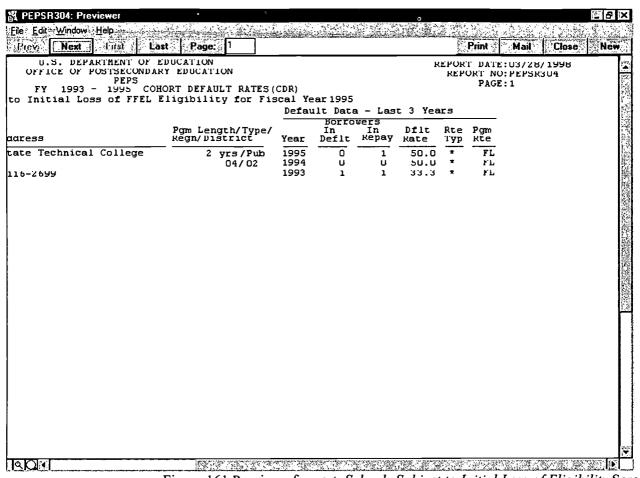


Figure 161 Preview of report, Schools Subject to Initial Loss of Eligibility Scrolled to the Right (PEPSR304)



# 8.6 Schools Subject to Limitation, Suspension or Termination (PEPSR305)

This section demonstrates how to run the PEPS Default Management report, Schools Subject to Limitation, Suspension or Termination (PEPSR305). This report presents a data about those schools which have received Default Cohort Year "Actions" indicating that they are subject to limitation, suspension or termination from the FFEL and FDSLP programs. Data gathered for this report will cover a span of three cohort years, including the current year. Data will be grouped by state, default rate and OPE ID. In order to be counted in this report, a school must have a current cohort-year default rate.

## Select the Report

To run this report, access the proper report row on the "Run Report" window. Then select the type of output desired (*preview* to the window, *print* to paper printer, or print to (a) file on the local PC). The figure below illustrates the correct report row to select for this report.

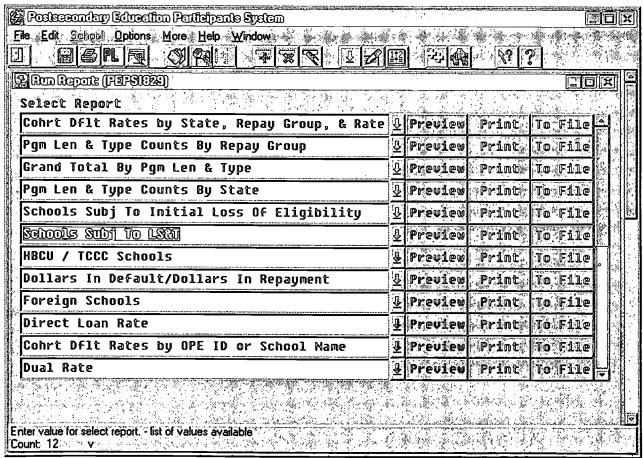


Figure 162 Select/run the report, Schools Subject to Limitation, Suspension or Termination (PEPSR305) 185



## Enter Report Parameters

Enter the report parameters on the parameters window which appears after the user has pressed a button to create output (*Preview*, *Print* or *To File*). The parameter screen will appear with default values. The user may accept these values or enter new ones if desired. See the figure below:

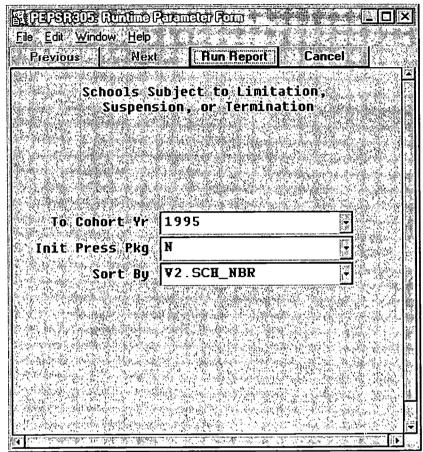


Figure 163 Enter report parameters for report Schools Subject to Limitation, Suspension or Termination (PEPSR305)

The parameters the user must enter include the following:

- To Cohort Yr This is value that the report will interpret as the current cohort year. Reporting will include data for this year and the two prior years.
- Initial Press Package This value when set to 'Y' will produce the "Initial Press Package" version of this report.
- Sort By This value will allow the user to sort by name or OPE ID.

### Review the Output

If the user chose to preview the output, the Preview function will allow the user to page, back and forth, through the report to first analyze it. If desired, the report can be sent to the printer at any time.



If the output was directed to a file, the user can analyze the output on the local PC via any available editor (e.g., WordPad, NotePad, Word, or Excel). The reports are formatted specifically for a printer, and therefore, may lose their format when viewed from a file using an editor.

If the output was directed to the printer, the user may need to define the printer type and address of the printer to which the output will be directed.

The following figures come from a preview of one page of output from this report:

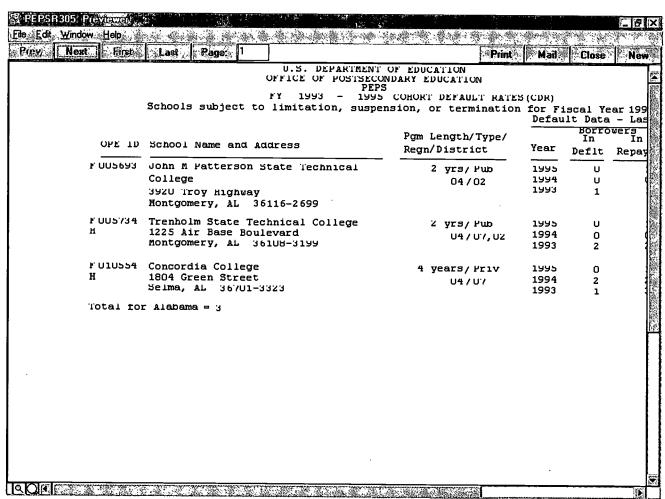


Figure 164 Preview of report, Schools Subject to Limitation, Suspension or Termination (PEPSR305)



187

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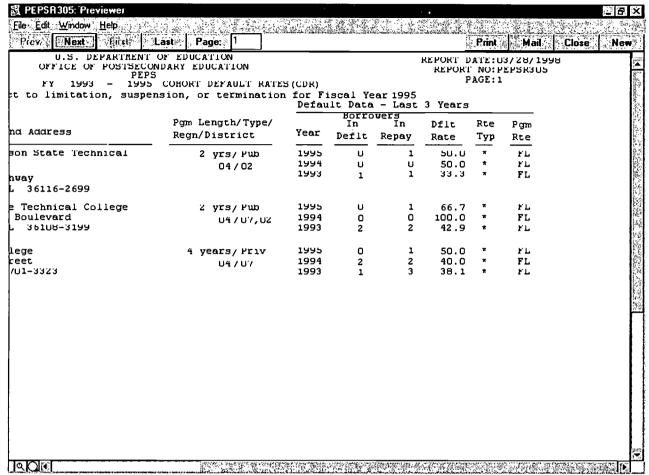


Figure 165 Preview of report, Schools Subject to Limitation, Suspension or Termination Scrolled to the Right (PEPSR305)

# 8.7 HBCU / TCCC Schools (PEPSR306)

This section demonstrates how to run the PEPS Default Management report, *HBCU/TCCC Schools* (PEPSR306). This report presents a data about those schools which belong to one of two groups: "Historically Black Colleges and Universities" or "Tribally Controlled Colleges and Universities". Data gathered for this report will cover a span of three cohort years, including the current year. Data will be grouped by state, default rate and OPE ID. In order to be counted in this report, a school must have a current cohort-year default rate and must belong to one of the two groups mentioned above.

# Select the Report

To run this report, access the proper report row on the "Run Report" window. Then select the type of output desired (*preview* to the window, *print* to paper printer, or print to (a) file on the local PC). The figure below illustrates the correct report row to select for this report.

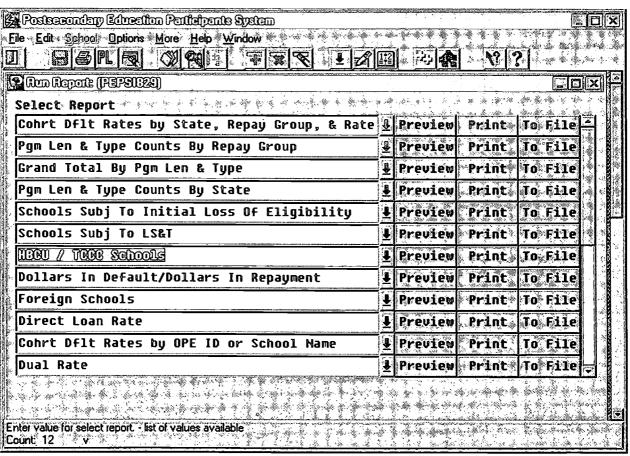


Figure 166 Select/run the report, HBCU/TCCC Schools (PEPSR306)

Enter Report Parameters

Enter the report parameters on the parameters window which appears after the user has pressed a button to create output (*Preview*, *Print* or *To File*). The parameter



screen will appear with default values. The user may accept these values or enter new ones if desired. See the figure below:

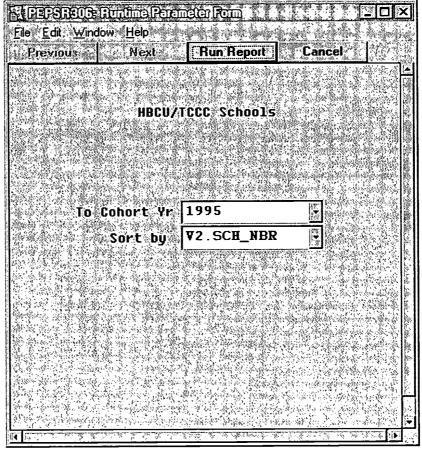


Figure 167 Enter report parameters for HBCU/TCCC Schools (PEPSR306)

The parameters the user must enter include the following:

- To Cohort Yr This is value that the report will interpret as the current cohort year. Reporting will include data for this year and the two prior years.
- Sort By This value will allow the user to sort by name or OPE ID.

# Review the Output

If the user chose to preview the output, the Preview function will allow the user to page, back and forth, through the report to first analyze it. If desired, the report can be sent to the printer at any time.



If the output was directed to a file, the user can analyze the output on the local PC via any available editor (e.g., WordPad, NotePad, Word, or Excel). The reports are formatted specifically for a printer, and therefore, may lose their format when viewed from a file using an editor.

If the output was directed to the printer, the user may need to define the printer type and address of the printer to which the output will be directed.

The following figures come from a preview of one page of output from this report:

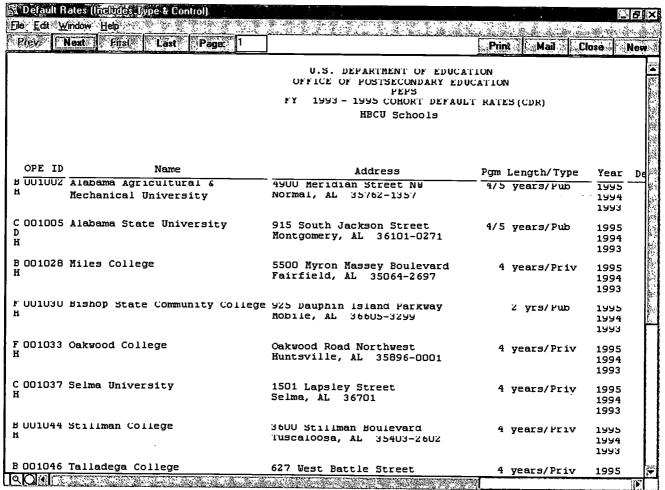


Figure 168 Preview of report, HBCU/TCCC Schools (PEPSR306)



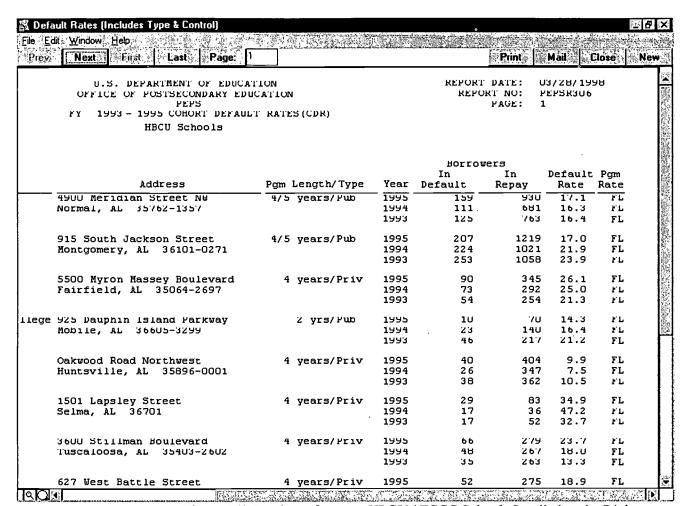


Figure 169 Preview of report, *HBCU/TCCC Schools* Scrolled to the Right (PEPSR306)



192

# 8.8 Dollars in Default / Dollars in Repayment (PEPSR307)

This section demonstrates how to run the PEPS Default Management report, *Dollars in Default / Dollars in Repayment* (PEPSR307). This report presents financial data about those schools, which are involved in the FFEL and/or FDSLP loan programs. Data gathered for this report will cover a span of three cohort years, including the current year. Data will be grouped by OPE ID. In order to be counted in this report, a school must have a current cohort-year default rate.

# Select the Report

To run this report, access the proper report row on the "Run Report" window. Then select the type of output desired (*preview* to the window, *print* to paper printer, or print to (a) file on the local PC). The figure below illustrates the correct report row to select for this report.

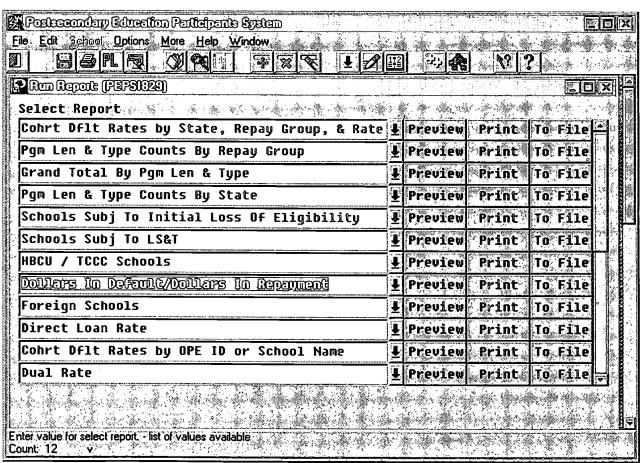


Figure 170 Select/run the report, Dollars in Default / Dollars in Repayment (PEPSR307)





## Enter Report Parameters

Enter the report parameters on the parameters window which appears after the user has pressed a button to create output (*Preview*, *Print* or *To File*). The parameter screen will appear with default values. The user may accept these values or enter new ones if desired. See the figure below:

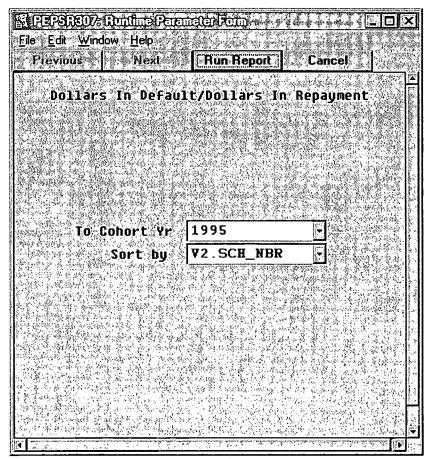


Figure 171 Enter report parameters for *Dollars in Default / Dollars in Repayment* (PEPSR307)

The parameters the user must enter include the following:

- To Cohort Yr This is value that the report will interpret as the current cohort year. Reporting will include data for this year and the two prior years.
- Sort By This value will allow the user to sort by name or OPE ID.

# Review the Output

If the user chose to preview the output, the Preview function will allow the user to page, back and forth, through the report to first analyze it. If desired, the report can be sent to the printer at any time.



If the output was directed to a file, the user can analyze the output on the local PC via any available editor (e.g., WordPad, NotePad, Word, or Excel). The reports are formatted specifically for a printer, and therefore, may lose their format when viewed from a file using an editor.

If the output was directed to the printer, the user may need to define the printer type and address of the printer to which the output will be directed.

The following figures come from a preview of one page of output from this report:

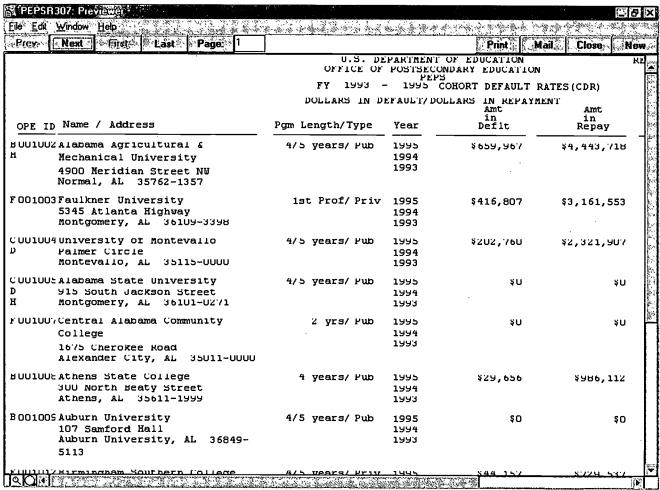


Figure 172 Preview of report, Dollars in Default / Dollars in Repayment (PEPSR307)



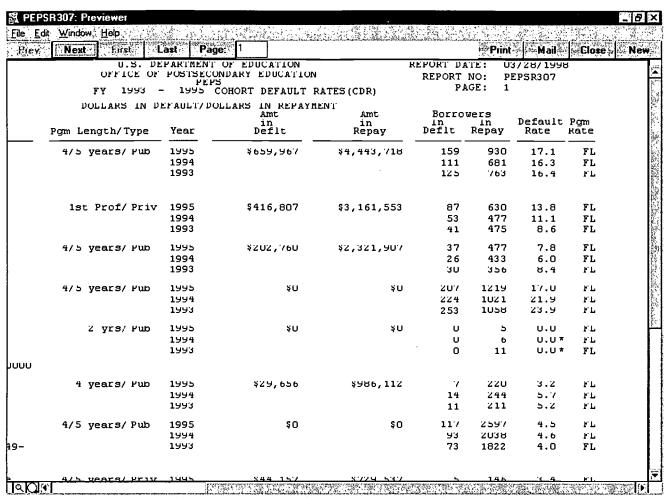


Figure 173 Preview of report, *Dollars in Default / Dollars in Repayment* Scrolled to the Right (PEPSR307)



# 8.9 Foreign Schools (PEPSR308)

This section demonstrates how to run the PEPS Default Management report, Foreign Schools (PEPSR308). This report presents Default rate and financial data about foreign schools, which are, involved in the FFEL and/or FDSLP loan programs. Data gathered for this report will cover a span of three cohort years, including the current year. Data will be grouped by OPE ID. In order to be counted in this report, a school must have a current cohort-year default rate.

## Select the Report

To run this report, access the proper report row on the "Run Report" window. Then select the type of output desired (*preview* to the window, *print* to paper printer, or print to (a) file on the local PC). The figure below illustrates the correct report row to select for this report.

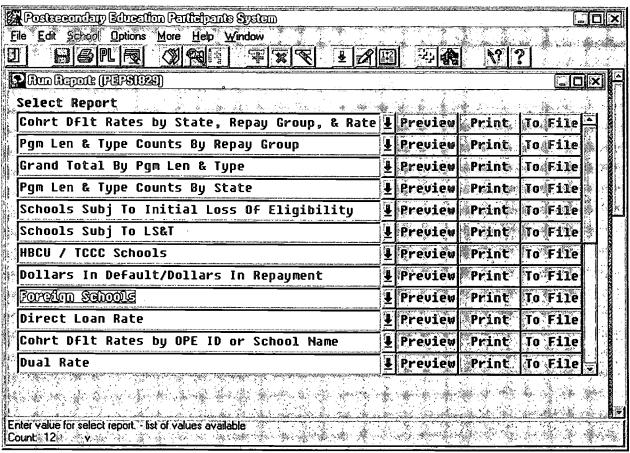


Figure 174 Select/run the report, Foreign Schools (PEPSR308)

# Enter Report Parameters

Enter the report parameters on the parameters window which appears after the user has pressed a button to create output (*Preview*, *Print* or *To File*). The parameter screen will appear with default values. The user may accept these values or enter new ones if desired. See the figure below:

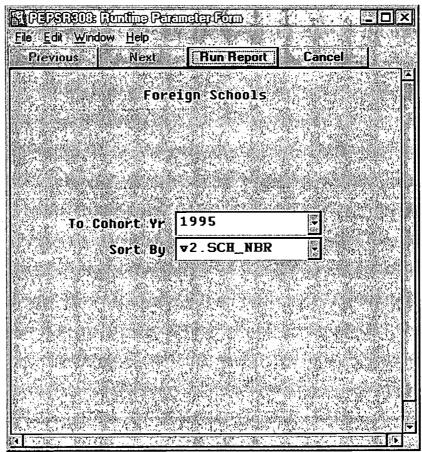


Figure 175 Enter report parameters for Foreign Schools (PEPSR308)

The parameters the user must enter include the following:

- To Cohort Yr This is value that the report will interpret as the current cohort year. Reporting will include data for this year and the two prior years.
- Sort By This value will allow the user to sort by name or OPE ID.

### Review the Output

If the user chose to preview the output, the Preview function will allow the user to page, back and forth, through the report to first analyze it. If desired, the report can be sent to the printer at any time.



If the output was directed to a file, the user can analyze the output on the local PC via any available editor (e.g., WordPad, NotePad, Word, or Excel). The reports are formatted specifically for a printer, and therefore, may lose their format when viewed from a file using an editor.

If the output was directed to the printer, the user may need to define the printer type and address of the printer to which the output will be directed.

The following figures come from a preview of one page of output from this report:

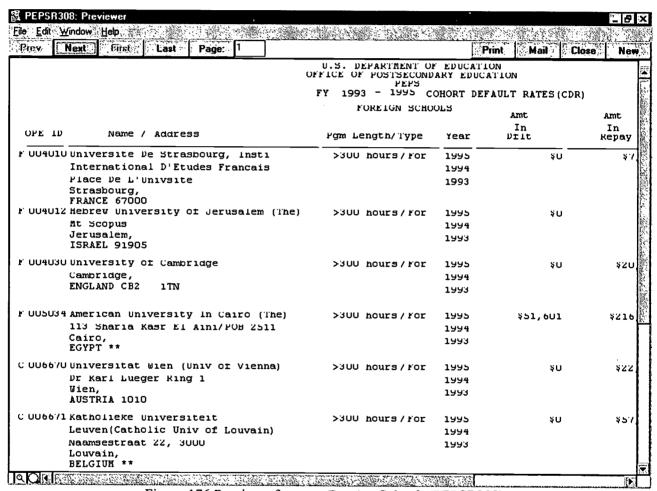


Figure 176 Preview of report, Foreign Schools (PEPSR308)



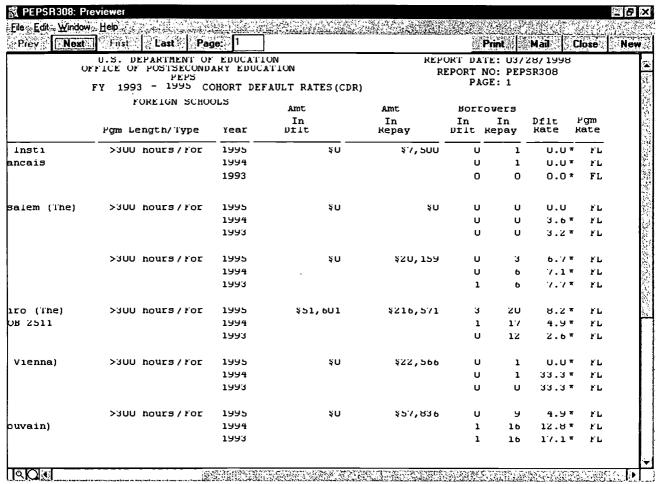


Figure 177 Preview of report, Foreign Schools Scrolled to the Right (PEPSR308)



#### 8.10 Direct Loan Rate (PEPSR309)

This section demonstrates how to run the PEPS Default Management report, Direct Loan Rate (PEPSR309). This report presents data about schools, which are involved in the FDSLP loan programs. Data gathered for this report will cover a span of three cohort years, including the current year. Data will be grouped by state, default rate and OPE ID. In order to be counted in this report, a school must have a current cohort-year default rate.

## Select the Report

To run this report, access the proper report row on the "Run Report" window. Then select the type of output desired (preview to the window, print to paper printer, or print to (a) file on the local PC). The figure below illustrates the correct report row to select for this report.

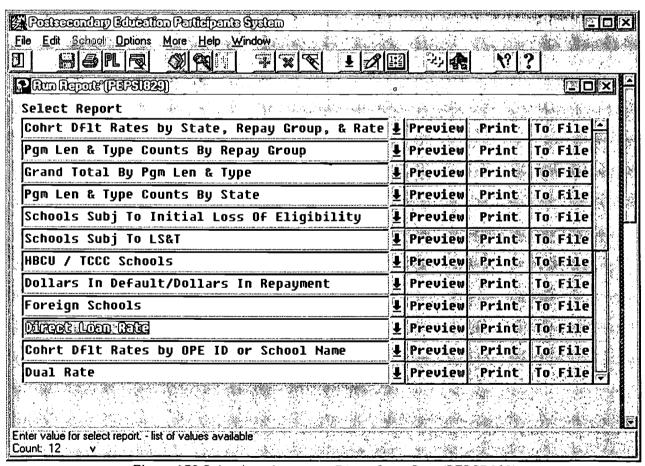


Figure 178 Select/run the report, Direct Loan Rate (PEPSR309)



# Enter Report Parameters

Enter the report parameters on the parameters window which appears after the user has pressed a button to create output (*Preview*, *Print* or *To File*). The parameter screen will appear with default values. The user may accept these values or enter new ones if desired. See the figure below:

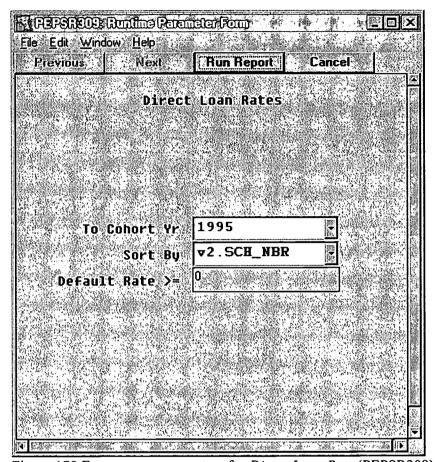


Figure 179 Enter report parameters for *Direct Loan Rate* (PEPSR309)

The parameters the user must enter include the following:

- To Cohort Yr This is value that the report will interpret as the current cohort year. Reporting will include data for this year and the two prior years.
- Sort By This value will allow the user to sort by name or OPE ID.
- **Default Rate** Schools whose default rate is below this value will not be selected.

Review the Output

If the user chose to preview the output, the Preview function will allow the user to page, back and forth, through the report to first analyze it. If desired, the report can be sent to the printer at any time.

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If the output was directed to a file, the user can analyze the output on the local PC via any available editor (e.g., WordPad, NotePad, Word, or Excel). The reports are formatted specifically for a printer, and therefore, may lose their format when viewed from a file using an editor.

If the output was directed to the printer, the user may need to define the printer type and address of the printer to which the output will be directed.

The following figures come from a preview of one page of output from this report:

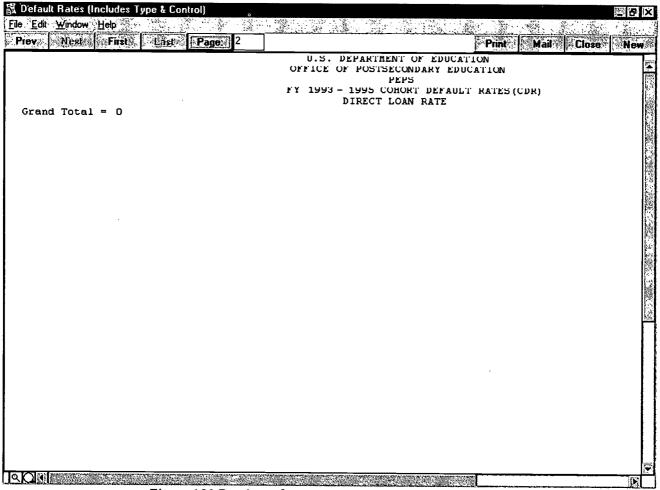


Figure 180 Preview of report, Direct Loan Rate (PEPSR309)



# 8.11 Cohort Default Rates by OPE ID or School Name (PEPSR311)

This section demonstrates how to run the PEPS Default Management report, Cohort Default Rates by OPE ID or School Name (PEPSR310). This report presents default rate data about schools, which are, involved in the FFEL and/or FDSLP loan programs. Data gathered for this report will cover a span of three cohort years, including the current year. Data will be grouped by School name or OPE ID. In order to be counted in this report, a school must have a current cohort-year default rate.

## Select the Report

To run this report, access the proper report row on the "Run Report" window. Then select the type of output desired (*preview* to the window, *print* to paper printer, or print to (a) file on the local PC). The figure below illustrates the correct report row to select for this report.

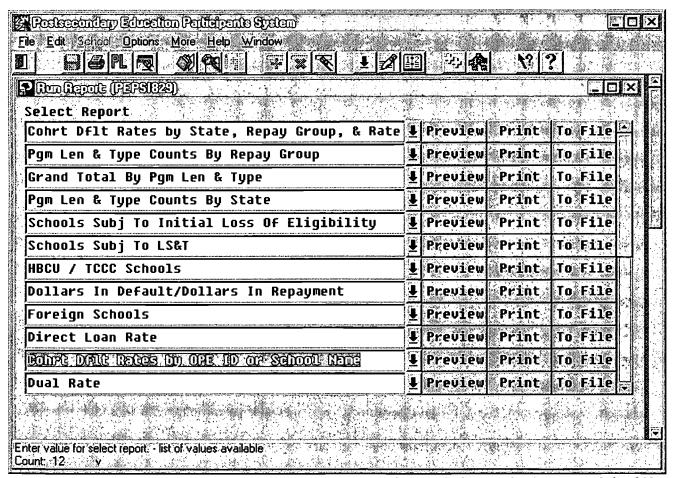


Figure 181 Select/run the report, Cohort Default Rates by OPE ID or School Name (PEPSR311)



# Enter Report Parameters

Enter the report parameters on the parameters window which appears after the user has pressed a button to create output (*Preview*, *Print* or *To File*). The parameter screen will appear with default values. The user may accept these values or enter new ones if desired. See the figure below:

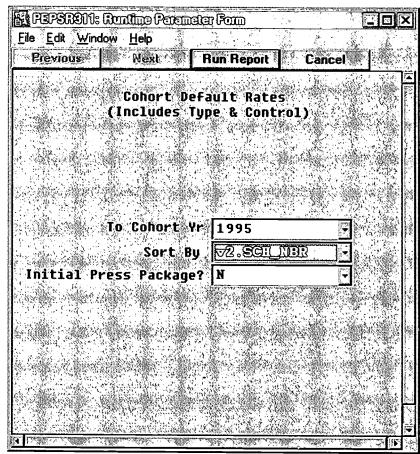


Figure 182 Enter report parameters Cohort Default Rates by OPE ID or School Name (PEPSR311)

The parameters the user must enter include the following:

- To Cohort Yr This is value that the report will interpret as the current cohort year. Reporting will include data for this year and the two prior years.
- Sort By This value will allow the user to sort by School name or OPE ID.
- Initial Press Package This value when set to 'Y' will initiate a process, which will mark Default Rate data of the cohort year entered on this parameter screen as being part of the "Initial Press Package". It will then produce the "Initial Press Package" version of this report



# Review the Output

Warning!!!! Reports
Directed to Files may
lose their format when
viewed using an
editor.

If the user chose to preview the output, the Preview function will allow the user to page, back and forth, through the report to first analyze it. If desired, the report can be sent to the printer at any time.

If the output was directed to a file, the user can analyze the output on the local PC via any available editor (e.g., WordPad, NotePad, Word, or Excel). The reports are formatted specifically for a printer, and therefore, may lose their format when viewed from a file using an editor.

If the output was directed to the printer, the user may need to define the printer type and address of the printer to which the output will be directed.

The following figures come from a preview of one page of output from this report:

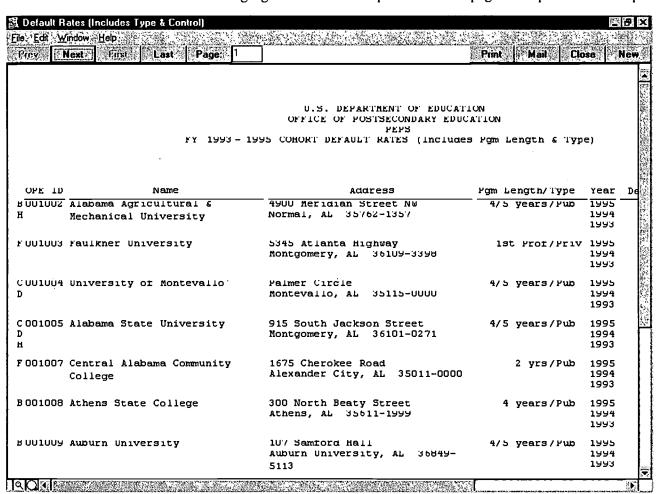


Figure 183 Preview of report, Cohort Default Rates by OPE ID or School Name (PEPSR311)



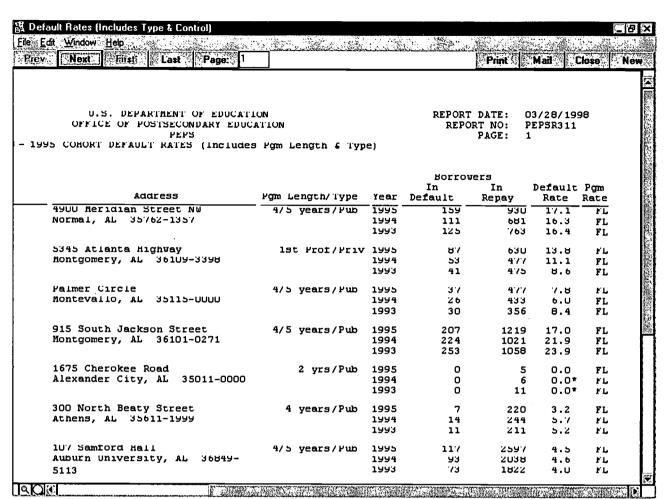


Figure 184 Preview of report, Cohort Default Rates by OPE ID or School Name Scrolled to the Right (PEPSR311)

# 8.12 Dual Rate (PEPSR312)

This section demonstrates how to run the PEPS Default Management report, *Dual Rate* (PEPSR312). This report presents data about those schools which are involved in the both the FFEL and FDSLP loan programs. Data gathered for this report will cover a span of three cohort years, including the current year. Data will be grouped by School name or OPE ID. In order to be counted in this report, a school must have a current cohort-year default rate.

## Select the Report

To run this report, access the proper report row on the "Run Report" window. Then select the type of output desired (*preview* to the window, *print* to paper printer, or print to (a) file on the local PC). The figure below illustrates the correct report row to select for this report.

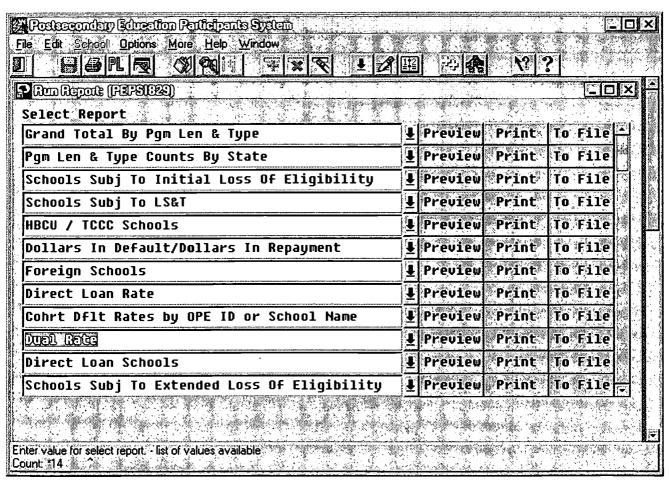


Figure 185 Select/run the report, *Dual Rate* (PEPSR312)



# Enter Report Parameters

Enter the report parameters on the parameters window which appears after the user has pressed a button to create output (*Preview*, *Print* or *To File*). The parameter screen will appear with default values. The user may accept these values or enter new ones if desired. See the figure below:

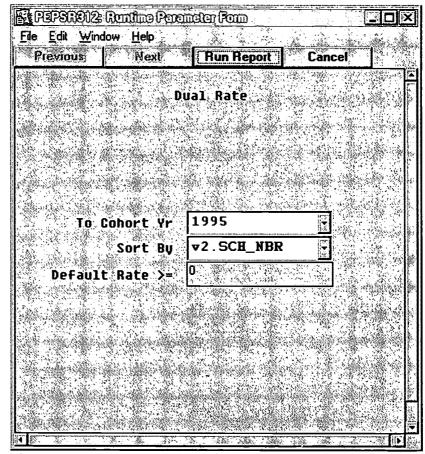


Figure 186 Enter report parameters *Dual Rate* (PEPSR312)

The parameters the user must enter include the following:

- To Cohort Yr This is value that the report will interpret as the current cohort year. Reporting will include data for this year and the two prior years.
- Sort By This value will allow the user to sort by School name or OPE ID.
- **Default Rate** Schools whose default rate is below this value will not be selected.

# Review the Output

If the user chose to preview the output, the Preview function will allow the user to page, back and forth, through the report to first analyze it. If desired, the report can be sent to the printer at any time.



If the output was directed to a file, the user can analyze the output on the local PC via any available editor (e.g., WordPad, NotePad, Word, or Excel). The reports are formatted specifically for a printer, and therefore, may lose their format when viewed from a file using an editor.

If the output was directed to the printer, the user may need to define the printer type and address of the printer to which the output will be directed.

The following figures come from a preview of one page of output from this report:

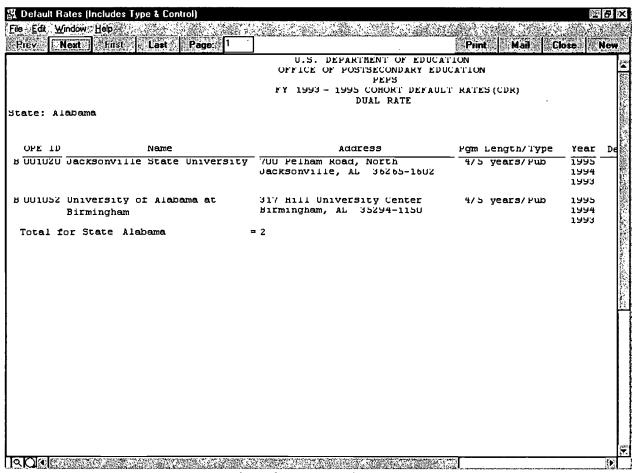


Figure 187 Preview of report, *Dual Rate* (PEPSR312)



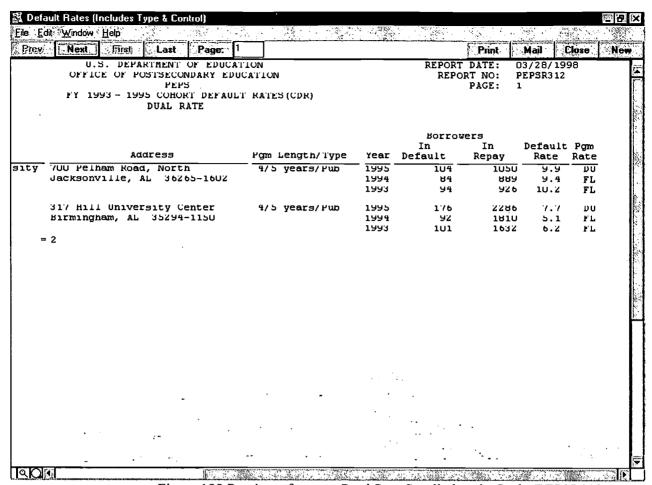


Figure 188 Preview of report, Dual Rate Scrolled to the Right (PEPSR312

Default Management User Manual (Final - 04/14/98)

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# 8.13 Direct Loan Schools (PEPSR313)

This section demonstrates how to run the PEPS Default Management report, *Direct Loan Schools* (PEPSR313). This report presents data about those schools, which are involved in the FDSLP loan program. Data gathered for this report will cover a span of three cohort years, including the current year. Data will be grouped by School name or OPE ID. In order to be counted in this report, a school must have a current cohort-year default rate.

## Select the Report

To run this report, access the proper report row on the "Run Report" window. Then select the type of output desired (*preview* to the window, *print* to paper printer, or print to (a) file on the local PC). The figure below illustrates the correct report row to select for this report.

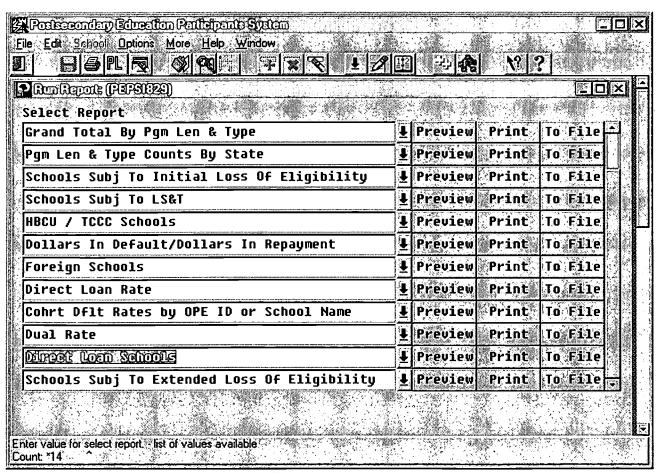


Figure 189 Select/run the report, Direct Loan Schools (PEPSR313)



# Enter Report Parameters

Enter the report parameters on the parameters window which appears after the user has pressed a button to create output (*Preview*, *Print* or *To File*). The parameter screen will appear with default values. The user may accept these values or enter new ones if desired. See the figure below:

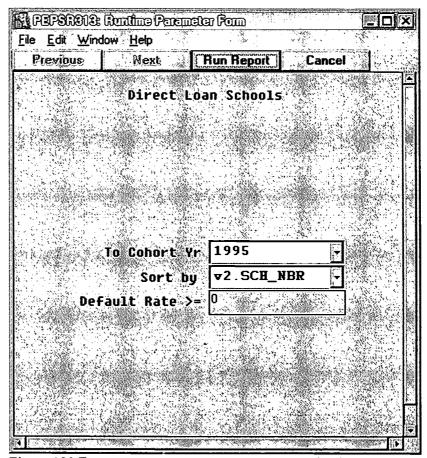


Figure 190 Enter report parameters Direct Loan Schools (PEPSR313)

The parameters the user must enter include the following:

- To Cohort Yr This is value that the report will interpret as the current cohort year. Reporting will include data for this year and the two prior years.
- Sort By This value will allow the user to sort by School name or OPE ID.
- Default Rate Schools whose default rate is below this value will not be selected.



Default Management User Manual (Final - 04/14/98)

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### Review the Output

Warning!!!! Reports
Directed to Files may
lose their format when
viewed using an
editor.

If the user chose to preview the output, the Preview function will allow the user to page, back and forth, through the report to first analyze it. If desired, the report can be sent to the printer at any time.

If the output was directed to a file, the user can analyze the output on the local PC via any available editor (e.g., WordPad, NotePad, Word, or Excel). The reports are formatted specifically for a printer, and therefore, may lose their format when viewed from a file using an editor.

If the output was directed to the printer, the user may need to define the printer type and address of the printer to which the output will be directed.

The following figures come from a preview of one page of output from this report:

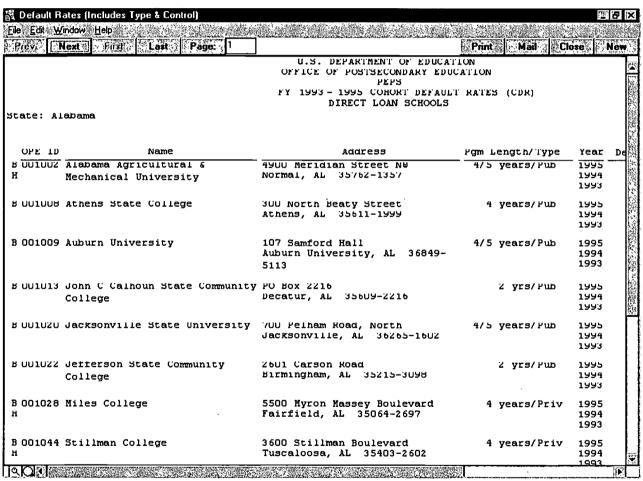


Figure 191 Preview of report, Direct Loan Schools (PEPSR313)



Default Management User Manual (Final - 04/14/98)

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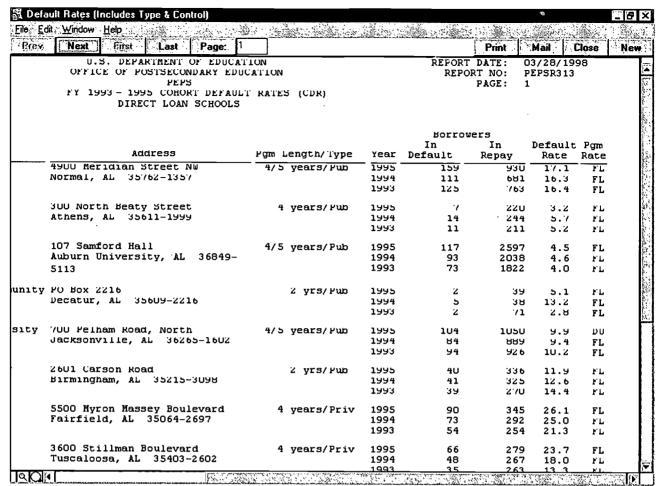


Figure 192 Preview of report, Direct Loan Schools Scrolled to the Right (PEPSR313)



# 8.14 Schools Subject to Extended Loss of Eligibility (PEPSR314)

This section demonstrates how to run the PEPS Default Management report, Schools Subject to Extended Loss of Eligibility (PEPSR311). This report presents data about those schools, which have received Default Cohort Year "Actions" indicating that they are subject to Extended Loss of Eligibility from participation in the FFEL and/or FDSLP loan programs. Data gathered for this report will cover a span of three cohort years, including the current year. Data will be grouped by School name or OPE ID. In order to be counted in this report, a school must have a current cohort-year default rate.

# Select the Report

To run this report, access the proper report row on the "Run Report" window. Then select the type of output desired (*preview* to the window, *print* to paper printer, or print to (a) file on the local PC). The figure below illustrates the correct report row to select for this report.

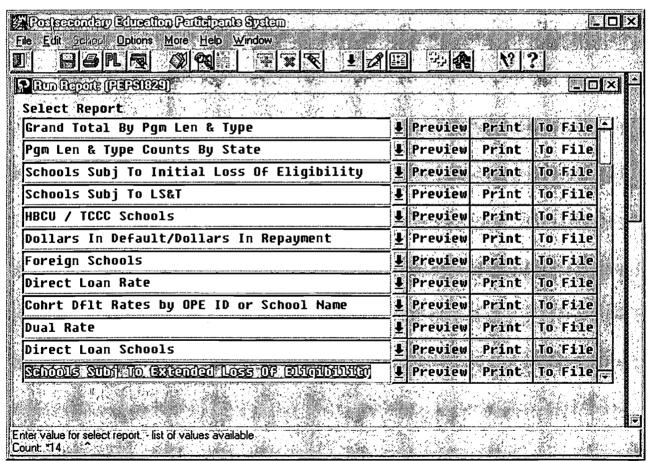


Figure 193 Select/run the report, Schools Subject to Extended Loss of Eligibility (PEPSR314)



## Enter Report Parameters

Enter the report parameters on the parameters window which appears after the user has pressed a button to create output (*Preview*, *Print* or *To File*). The parameter screen will appear with default values. The user may accept these values or enter new ones if desired. See the figure below:

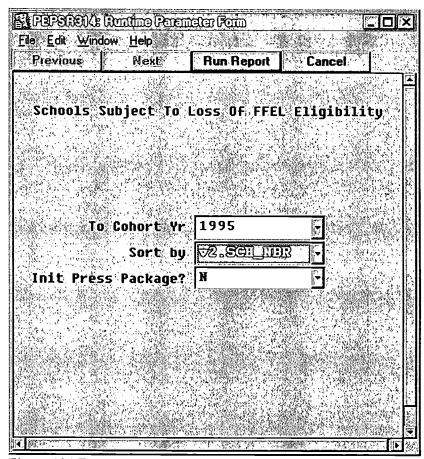


Figure 194 Enter report parameters Schools Subject to Extended Loss of Eligibility (PEPSR314)

The parameters the user must enter include the following:

- To Cohort Yr This is value that the report will interpret as the current cohort year. Reporting will include data for this year and the two prior years.
- Sort By This value will allow the user to sort by School name or OPE ID.
- Initial Press Package This value, when set to 'Y', will produce the "Initial Press Package" version of this report

#### Review the Output

If the user chose to preview the output, the Preview function will allow the user to page, back and forth, through the report to first analyze it. If desired, the report can be sent to the printer at any time.



Warning!!!! Reports
Directed to Files may
lose their format when
viewed using an
editor.

If the output was directed to a file, the user can analyze the output on the local PC via any available editor (e.g., WordPad, NotePad, Word, or Excel). The reports are formatted specifically for a printer, and therefore, may lose their format when viewed from a file using an editor.

If the output was directed to the printer, the user may need to define the printer type and address of the printer to which the output will be directed.

The following figures come from a preview of one page of output from this report:

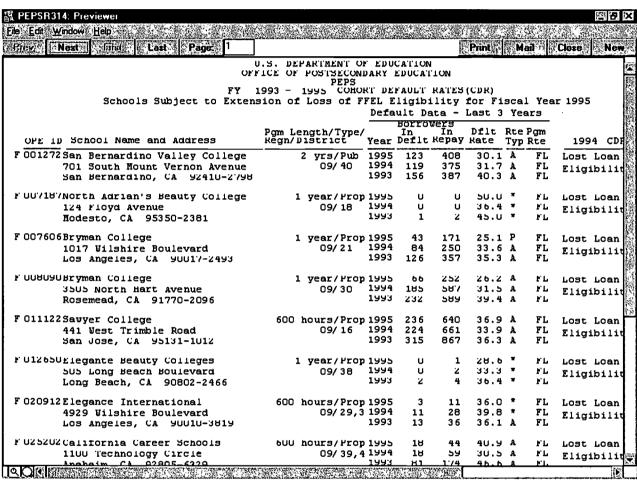


Figure 195 Preview of report, Schools Subject to Extended Loss of Eligibility (PEPSR314)



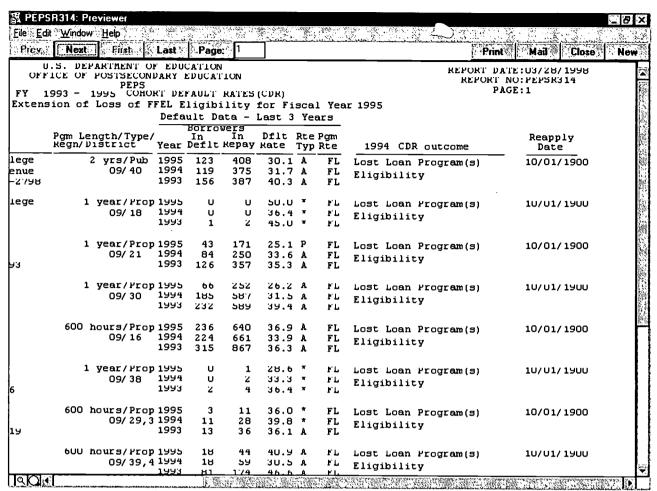


Figure 196 Preview of report, Schools Subject to Extended Loss of Eligibility Scrolled to the Right (PEPSR314)



### 9

## User Reference Table Maintenance

The purpose of this section is to demonstrate the online functions available to the Default Management Staff to maintain User Table data. The forms described here are only available to users who have been granted access to the Default Management / Maintain menu. Certain users will have access to the query only version of these forms, but never the update versions. This is consistent with standard PEPS security.

#### Menu Access Path

The following window displays the path to the PEPS Default Management / Maintain / Tables / User Tables functions.

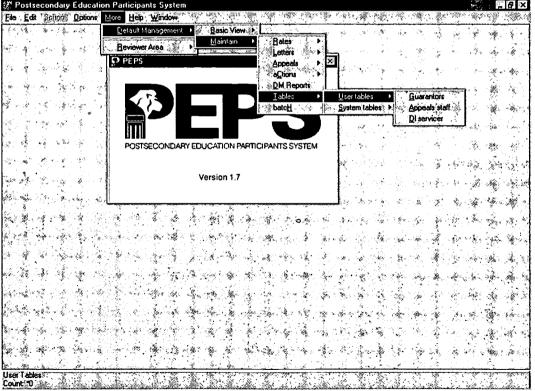


Figure 197 PEPS Menu: More / Default Management / Maintain / Tables / User Tables (PEPSMAIN)



The purpose of this screen is to query and maintain data associated with the Guarantee Agencies with which the U.S. Department of Education deals in guaranteeing student loans. The forms described here are only available to users who have been granted access to the Default Management / Maintain menu.

- 1. Search for the Guarantee Agencies in the table.
  - Select More / Default Management / Maintain / Tables / User Tables / Guarantors from the PEPS menu. The figure below displays the PEPS menu path.

Accessing the Maintain Guarantor Table Screen

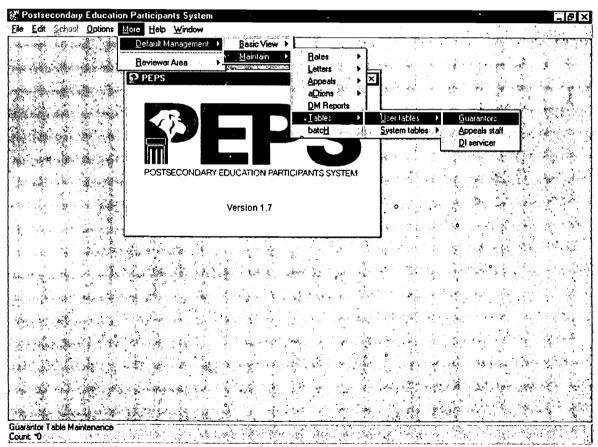


Figure 198 PEPS Menu: More / Default Management / Maintain / Tables / User Tables / Guarantors (PEPSMAIN)



The Maintain Guarantor Table window appears as displayed below.

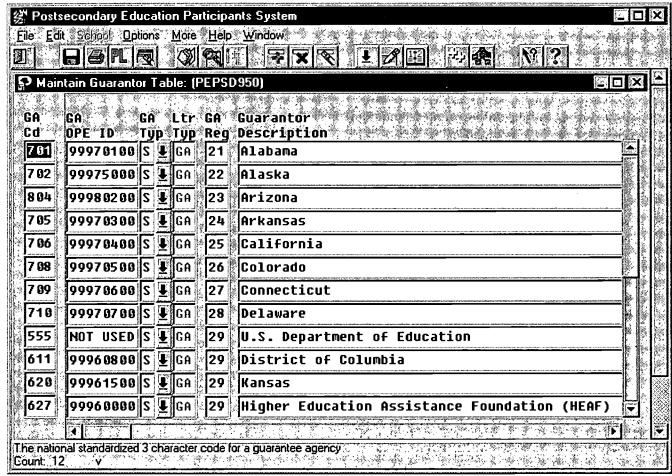


Figure 199 Maintain Guarantors Table (PEPSD950)

Layout and
Organization of
Information on this
Screen

#### Viewing the Data

- Notice that one row exists for each Guarantor in the Table.
- The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of Guarantors.
- It is possible to locate one Guarantor by entering a GA ID as the selection criteria in the form and execute the query by pressing the Find button (the magnifying glass).
- It is also possible to quickly retrieve all the Guarantors listed in the table by merely executing the Query with no criteria specified.



Scroll to the right to view all of the columns on the form. Refer to the figures that follow:

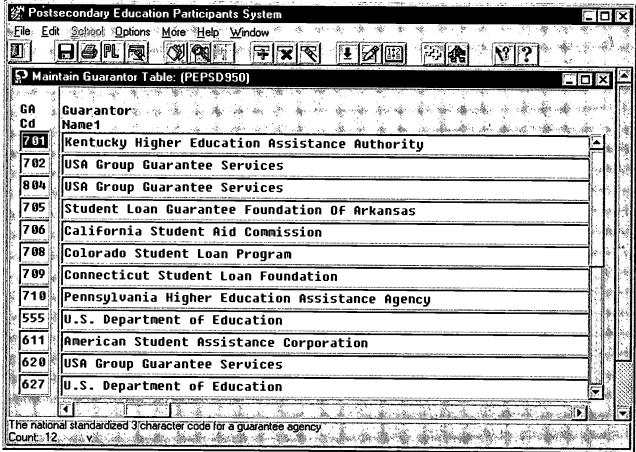


Figure 200 Maintain Guarantors Table Scrolled to the Right (PEPSD950)



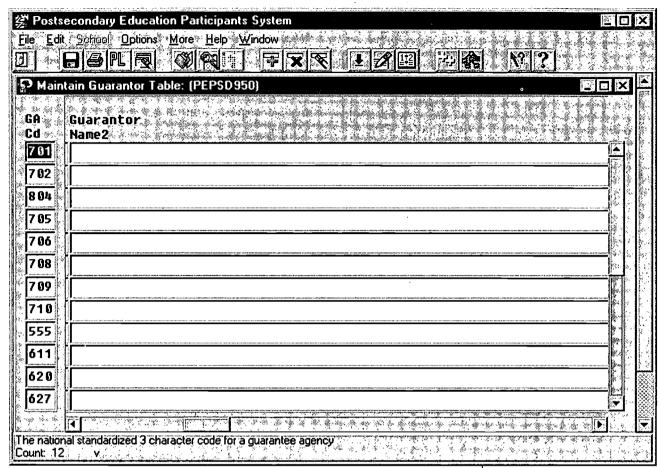


Figure 201 Maintain Guarantors Table Scrolled a 2<sup>nd</sup> Time to the Right (PEPSD950)



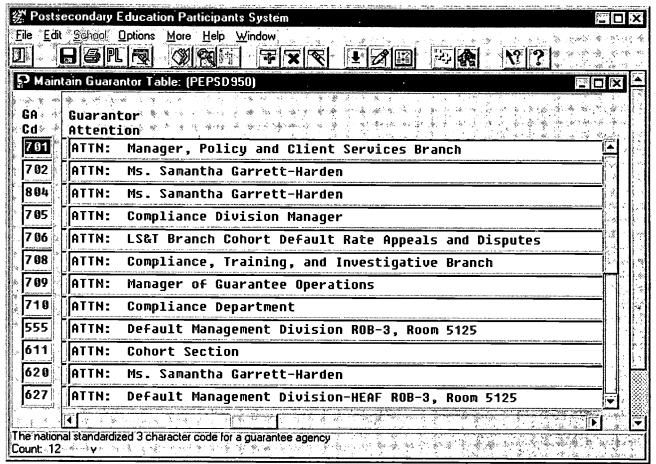


Figure 202 Maintain Guarantors Table Scrolled a 3rd Time to the Right (PEPSD950)

225

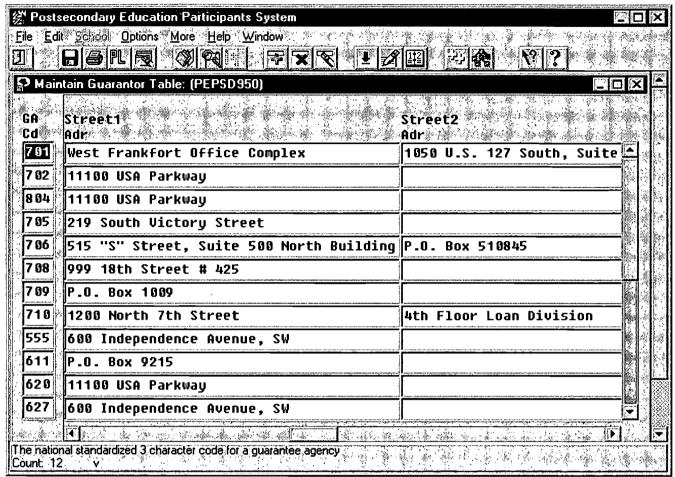


Figure 203 Maintain Guarantors Table Scrolled a 4th Time to the Right (PEPSD950)



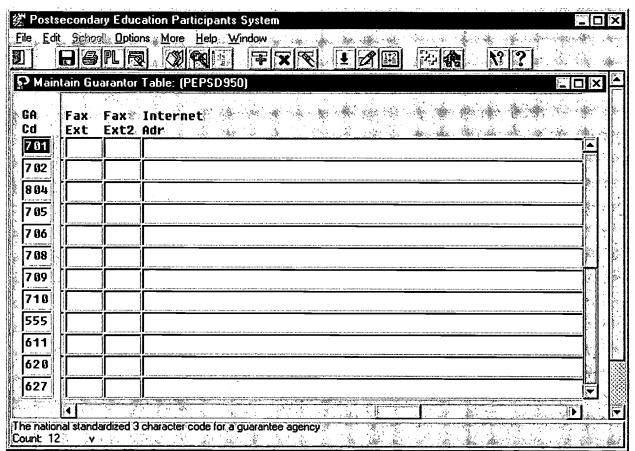


Figure 204 Maintain Guarantors Table Scrolled a 5th Time to the Right (PEPSD950)



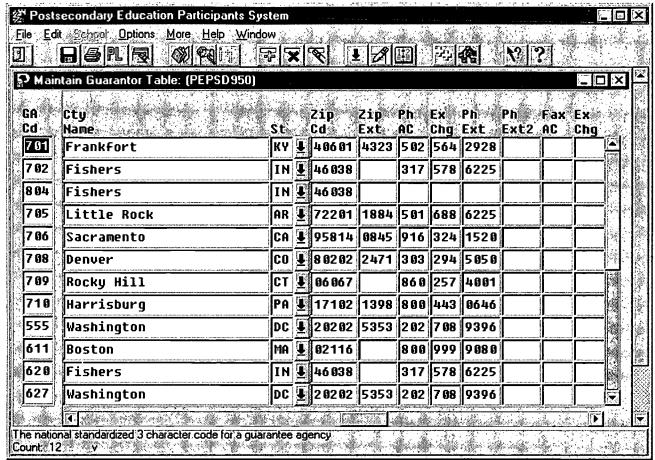


Figure 205 Maintain Guarantors Table Scrolled a 6th Time to the Right (PEPSD950)



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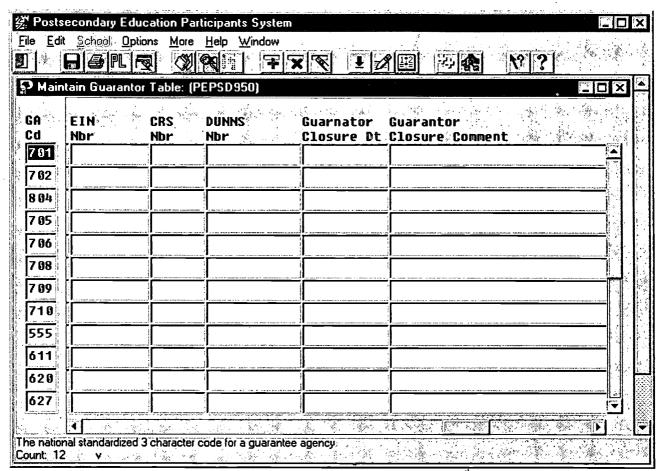


Figure 206 Maintain Guarantors Table Scrolled a 7th Time to the Right (PEPSD950)



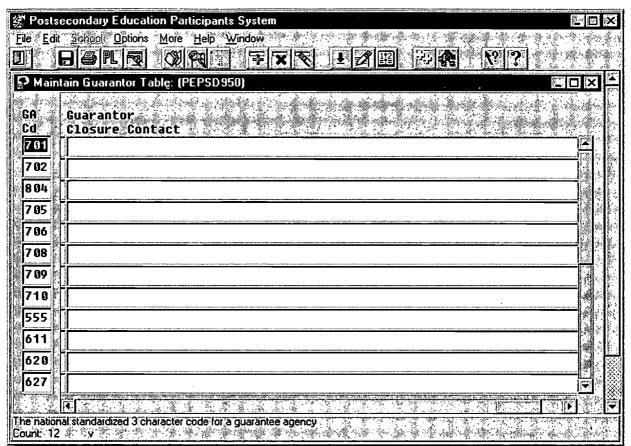


Figure 207 Maintain Guarantors Table Scrolled an 8th Time to the Right (PEPSD950)



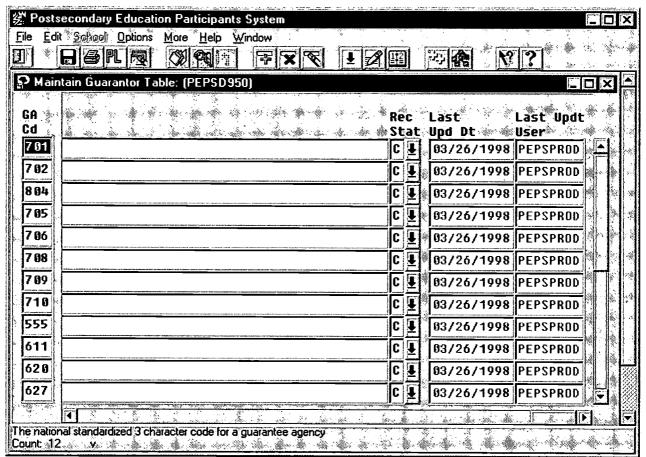


Figure 208 Maintain Guarantors Table Scrolled a 9th Time to the Right (PEPSD950)

#### Creating an New Guarantee Agency

#### 2. Enter New Guarantor records.

- Use the Insert Button (Green Plus Sign) to create a row to be used for insertion. Enter the new GA ID and enter all mandatory columns in the row.
- The system will not allow the guarantor to be saved without entering all required columns. The system will guide you through the missing mandatory columns each time you attempt to save (Blue Diskette).
- Click the Save Button (Blue Diskette) to save the record. Close the window when done.
- Note that if it is desirable to NOT save the new record after data entry has already begun, then click on toolbar button, "Clear Record" (the pencil erasing) to clear the record. This will avoid saving a new record.



#### Modify Data of an Existing Guarantee Agency

#### 3. Update a Guarantor record.

- Locate the desired Guarantor in the set of rows returned by the query. It may be easier to locate the specific row by querying on the GA ID.
- Navigate to the columns, which require modification; alter those columns as needed.
- Click the Save button (Blue Diskette) on the toolbar to save the changes to the existing Guarantor data. A message will indicate how many rows in the table were updated.
- Note that if it is desirable to NOT save the record after changes have been made to the record, then click on toolbar button, "Clear Record" (the pencil erasing) to clear the record. The record will disappear but is not deleted or updated.

#### Delete an Existing Guarantee Agency

4. Delete an existing Guarantor from the table.

- Place the cursor in the row of the Guarantor that needs to be deleted from the table. Pointing with the mouse and then clicking the left mouse button can do this. This makes the row selected the "current" row.
- Use the Delete Button (Red X) to delete the "current" row.
- The standard PEPS message "You are deleting this record. Please acknowledge" will appear.
- Click "Yes" to delete, "No" to cancel the delete.
- Press the save button on the toolbar (the blue diskette) to a make your deletion permanent.
- The message "Transaction complete: N records applied and saved." indicates deleted record(s) were deleted. There is no way of EVER recovering the record(s) after receiving this message.
- A deleted record can be brought back by NOT saving (the blue diskette) and exiting (the red door) the screen. The system will prompt 'Do you want to save the changes you have made?". Answering "No" to this message will undo the delete and exit the screen. Once you answer "Yes" to this message, or press save (the blue diskette), there is no way of EVER recovering the record(s).

Warning!!!! Delete is Permanent when you Save or acknowledge with a "YES".



# 9.2 Maintain Appeals Staff Table (PEPSD951, PEPSI951)

The purpose of this screen is to query and maintain data associated with the Appeals Staff table. The data will be composed on entries representing members of the U.S. Department of Education's Appeals Section. The forms described here are only available to users who have been granted access to the Default Management / Maintain menu.

- 1. Search for the Appeals Staff members currently on record.
  - Select More / Default Management / Maintain / Tables / User Tables / Appeals Staff from the PEPS menu. The figure below displays the PEPS menu path.

Accessing the Maintain Appeals Staff Table Screen

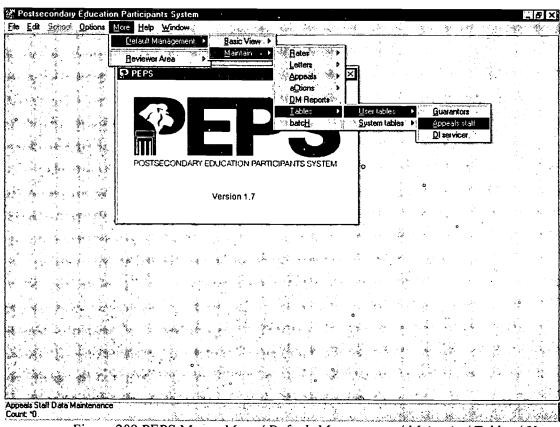


Figure 209 PEPS Menu: More / Default Management / Maintain / Tables / User Tables / Appeals Staff (PEPSMAIN)



The Maintain Appeals Staff Table window appears as displayed below.

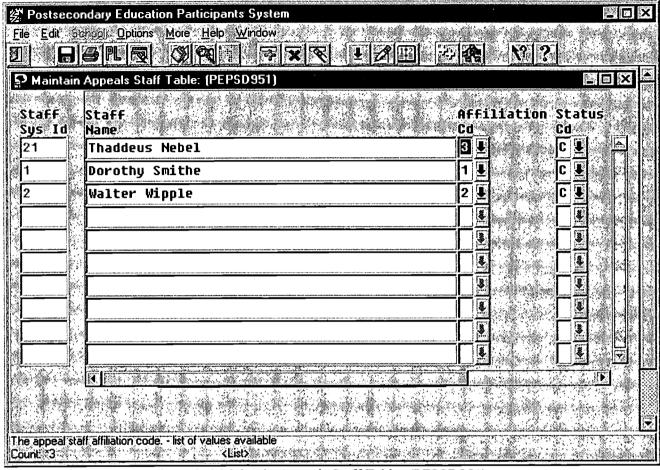


Figure 210 Maintain Appeals Staff Tables (PEPSD951)

Layout and Organization of Information on this Screen

#### Viewing the Data

- Notice that one row exists for each Appeals Staff member in the Table.
- The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of Staff members.
- It is possible to locate one Staff member by entering a value in the column, Staff Sys ID, or in column, Staff Name, as the selection criteria in the form and execute the query by pressing the Find button (the magnifying glass).
- It is also possible to quickly retrieve all the Staff members listed in the table by merely executing the Query with no criteria specified.



#### Creating an New Appeals Staff Member

- 2. Enter New Appeals Staff member records.
  - Use the Insert Button (Green Plus Sign) to create a row to be used for insertion. Enter the new Staff member name and enter all mandatory columns in the row.
  - The system will not allow the new staff member to be saved without entering all required columns. The system will guide you through the missing mandatory columns each time you attempt to save (Blue Diskette).
  - Click the Save Button (Blue Diskette) to save the record. Close the window when done.
  - Note that if it is desirable to NOT save the new record after data entry has already begun, then click on toolbar button, "Clear Record" (the pencil erasing) to clear the record. This will avoid saving a new record.

#### Modify Data of an Existing Staff Member

- 3. Update an Appeals Staff member record.
  - Locate the desired Staff member in the set of rows returned by the query. It may be easier to locate the specific row by querying on the Staff Sys ID.
  - Navigate to the columns, which require modification and alter those columns as needed. Use the LOV button when available to select a valid value.
  - Click the Save button (Blue Diskette) on the toolbar to save the changes to the existing Staff member data. A message will indicate how many rows in the table were updated.
  - Note that if it is desirable to NOT save the record after changes have been made to the record, then click on toolbar button, "Clear Record" (the pencil erasing) to clear the record. The record will disappear but is not deleted or updated.

#### Delete an Existing Appeals Staff Member

- 4. Delete an existing Appeals Staff Member from the table.
  - Place the cursor in the row of the Staff member that needs to be deleted form the table. Pointing with the mouse and then clicking the left mouse button can do this. This makes the row selected the "current" row.
- Use the Delete Button (Red X) to delete the "current" row.
- The standard PEPS message "You are deleting this record. Please acknowledge" will appear.
- Click "Yes" to delete, "No" to cancel the delete.



Warning!!!! Delete is Permanent when you Save or acknowledge with a "YES".

- Press the save button on the toolbar (the blue diskette) to a make your deletion permanent.
- The message "Transaction complete: N records applied and saved." indicates deleted record(s) were deleted. There is no way of EVER recovering the record(s) after receiving this message.
- A deleted record can be brought back by NOT saving (the blue diskette) and exiting (the red door) the screen. The system will prompt 'Do you want to save the changes you have made?". Answering "No" to this message will undo the delete and exit the screen. Once you answer "Yes" to this message, or press save (the blue diskette), there is no way of EVER recovering the record(s).



# 9.3 Maintain Direct Loan Servicer Table (PEPSD952, PEPSI952)

The purpose of this screen is to query and maintain data associated with the Direct Loan Servicer table. The data will be composed on entries representing Direct Loan (FDSLP) Servicers involved with the U.S. Department of Education in the "servicing" of FDSLP loans. The forms described here are only available to users who have been granted access to the Default Management / Maintain menu.

1. Search for the Direct Loan Servicers currently in the table.

Accessing the Maintain Direct Loan Servicer Table • Select More / Default Management / Maintain / Tables / User Tables / Dl Servicer from the PEPS menu. The figure below displays the PEPS menu path.

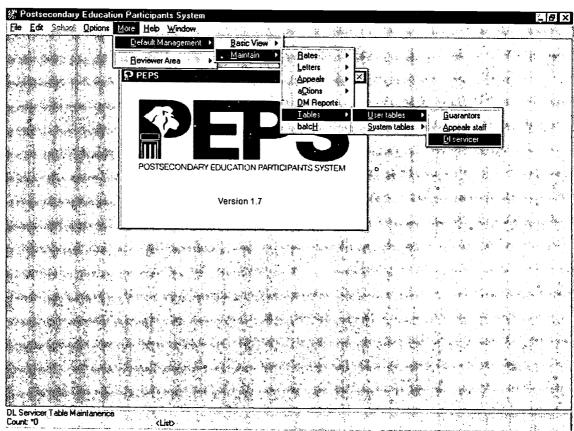


Figure 211 PEPS Menu: More / Default Management / Maintain / Tables / User Tables / Dl Servicer (PEPSMAIN)



The Maintain Direct Loan Servicer Table window appears as displayed below.

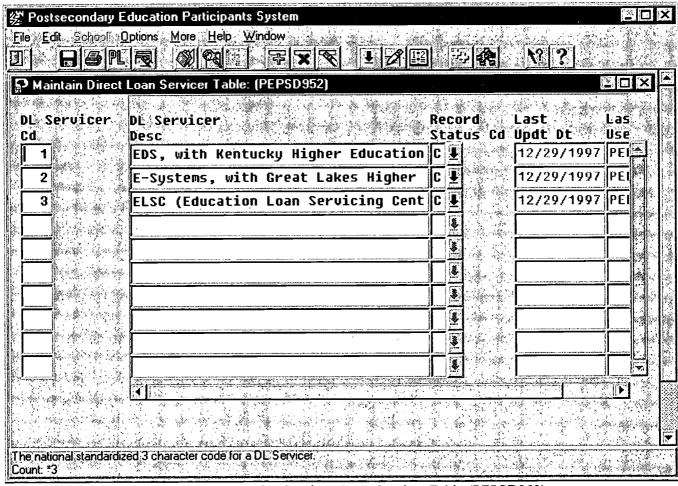


Figure 212 Maintain Direct Loan Servicer Table (PEPSD952)

Layout and
Organization of
Information on this
Screen

Viewing the Data

- Notice that one row exists for each Direct Loan Servicer in the Table.
- The form starts out in query mode. Each column can have selection criteria entered in order to search for a set of DL Servicers.
- It is possible to locate one Direct Loan Servicer by entering a value in the column, DL Servicer Cd, or in column, DL Servicer Desc, as the selection criteria in the form and execute the query by pressing the Find button (the magnifying glass).



• It is also possible to quickly retrieve all the Loan Servicer listed in the table by merely executing the Query with no criteria specified.

#### Creating an New Direct Loan Servicer

- 2. Enter New Direct Loan Servicer records.
  - Use the Insert Button (Green Plus Sign) to create a row to be used for insertion. Enter the new DL Servicer Code and enter all mandatory columns in the row.
- The system will not allow the DL Servicer to be saved without entering all required columns. The system will guide you through the missing mandatory columns each time you attempt to save (Blue Diskette).
- Click the Save Button (Blue Diskette) to save the record. Close the window when done.
- Note that if it is desirable to NOT save the new record after data entry has already begun, then click on toolbar button, "Clear Record" (the pencil erasing) to clear the record. This will avoid saving a new record.

#### Modify Data of an Existing Direct Loan Servicer

- 3. Update a Direct Loan Servicer record.
  - Locate the desired Loan Servicer in the set of rows returned by the query. It
    may be easier to locate the specific row by querying on the DL Servicer code.
  - Navigate to the columns, which require modification and alter those columns as needed.
  - Click the Save button (Blue Diskette) on the toolbar to save the changes to the existing Staff member data. A message will indicate how many rows in the table were updated.
  - Note that if it is desirable to NOT save the record after changes have been made to the record, then click on toolbar button, "Clear Record" (the pencil erasing) to clear the record. The record will disappear but is not deleted or updated.

# Delete an Existing Direct Loan Servicer

- 4. Delete an existing Direct Loan Servicer from the table.
  - Place the cursor in the row of the loan servicer that needs to be deleted form the table. Pointing with the mouse and then clicking the left mouse button can do this. This makes the row selected the "current" row.
- Use the Delete Button (Red X) to delete the "current" row.



- The standard PEPS message "You are deleting this record. Please acknowledge" will appear.
- Click "Yes" to delete, "No" to cancel the delete.
- Press the save button on the toolbar (the blue diskette) to a make your deletion permanent.
- The message "Transaction complete: N records applied and saved." indicates deleted record(s) were deleted. There is no way of EVER recovering the record(s) after receiving this message.
- A deleted record can be brought back by NOT saving (the blue diskette) and exiting (the red door) the screen. The system will prompt 'Do you want to save the changes you have made?". Answering "No" to this message will undo the delete and exit the screen. Once you answer "Yes" to this message, or press save (the blue diskette), there is no way of EVER recovering the record(s).

Warning!!!! Delete is Permanent when you Save or acknowledge with a "YES".



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